arçelik

Washing Machine

User Manual

9124 N - 9124 N MG

CE

Dear Customer,

Please read this user manual first!

Thank you for preferring a Arçelik product. We hope that you get the best results from our product which has been manufactured with high quality and state-of-the-art technology. Therefore, please read this entire user manual and all other accompanying documents carefully before using the product and keep it as a reference for future use.

If you handover the product to someone else, give the user manual as well.

Follow all warnings and information in the user manual.

You can see the user's manual at www.arcelik.com.tr.

Explanation of symbols

 DANGER!

• A hazard with a **high** level of risk which, if not avoided, will result in death or serious injury.

 WARNING!

• A hazard with a **medium** level of risk which, if not avoided, will result in death or serious injury.

 CAUTION!

• A hazard with a **low** level of risk which, if not avoided, will result in small or medium injury.

 NOTE

Useful information or hints about usage.

CONTENTS

1. General safety instructions

1.1 Children's safety

WARNING!

- Children under the age of **3** should be kept away unless continuously supervised.
- This product can be used by children at and above **8** years old and by persons whose physical, sensory or mental capabilities were not fully developed or who lack experience and knowledge provided that they are supervised or trained on the safe usage of the product and the risks it brings out.
- Children under the age of 8 should be prevented from accessing and tinkering with the product.
- Cleaning and user maintenance works should not be performed by children unless they are supervised by someone.
- Electrical products are dangerous for the children.
- Use child lock to prevent children from intervening with the product.
- Do not forget to close the loading door when leaving the room where the product is located.
- Packaging materials are dangerous to children.

1.2 Product safety

WARNING!

- Unplug the product when not in use.
- Always have the installation and repairing procedures carried out by the Authorised Service Agent.
- Do not force open the locked loading door. The door will open immediately after the washing cycle has ended. If the door does not open, apply the solutions provided for "Loading door cannot be opened." error in the Troubleshooting section. In case of forcing the loading door to open, the door and the lock mechanism may get damaged.
- Never open the loading door or remove the filter while there is still water in the drum. Otherwise, risk of flooding and injury from hot water will occur.
- The water supply and draining hoses must be securely fastened and remain undamaged.

1.3 Electrical safety

DANGER!

- Do not operate faulty products until repaired by an Authorised Service Agent.
- Do not try to reach interior parts of the product other than the parts stated in maintenance instructions.
- Never wash the product by spreading or pouring water onto it!
- Never touch the power cable plug with wet hands!

1.4 Hot surface safety

WARNING!

- The glass of the loading door gets too hot while washing at high temperatures. Therefore, especially do not allow children touch the glass while washing.

1.5 Other

- Do not use combustible, flammable and other similar chemicals for product cleaning or other purposes.
- Do not step or stand on the product.
- Do not place heavy objects on the product.
- If you will place a dryer on to the washing machine, secure it with the suitable connection apparatus that you can obtain from the Authorised Service Agent.
- Unplug the product, turn the tap off and contact your Authorised Service Agent without tampering with the product if the product has been damaged.
- Keep your pets away from the washing machine.

2. Instructions for environmental protection

2.1 Compliance with WEEE Directive

This product does not contain harmful and forbidden materials described in the "Regulation on the Control of the Waste Electrical and Electronic Equipment" issued by T.R. Ministry of Environment and Urbanization. It complies with the WEEE Directive.

2.2 Disposing of the waste product

This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Therefore, do not dispose the product with normal domestic waste at the end of its service life.

Take it to a collection point for the recycling of electrical and electronic equipment. Please consult your local authorities to learn the nearest collection point. Help protect the environment and natural resources by recycling used products.

For children's safety, cut the power cable and break the locking mechanism of the loading door so that it will be non-functional before disposing of the product.

Compliance with RoHS Directive:

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

2.3 Package information

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

2.4 What you can do for energy saving

CAUTION!

• Comply with the information in the programme and consumption table section.

- If the washing machine is overloaded, its washing performance will drop.

- Moreover, noise and vibration problems may occur.

Following information will help you use the product in an ecological and energy-efficient manner.

    a) Operate the product in the highest load capacity allowed for the programme you have selected, but do not overload. See, "Programme and consumption table".

    b) Follow the recommended temperatures in the programme and consumption table.

    c) Wash slightly soiled laundry at low temperatures.

    d) Select faster programmes for small quantities of lightly soiled laundry.

    e) Do not use prewash and high temperatures for laundry that is not heavily soiled or stained.

    f) If you plan to dry your laundry in a dryer, select the highest spin speed recommended during washing process.

    g) Do not use detergent in excess of the amount recommended on the detergent package.

3   Intended use

    a) This product has been designed for domestic use.

    b) It is not suitable for commercial use and it must not be used for anything other than its intended use.

    c) Suitable for textile washable in washing machines.

    d) The manufacturer waives any responsibility arisen from incorrect usage or transportation.

    e) Do not wash the items such as carpets, rugs and etc. in the machine. Permanent damage occurs in the machine.

    f) This appliance is intended to be used in household and similar applications such as:

        - staff kitchen areas in shops, offices and other working environments;

        - farm houses;

        - by clients in hotels, motels and other residential type environments;

        - bed and breakfast type environments;

        - areas for communal use in blocks of flats or in launderettes.

    g) The service life of your product is 10 years. During this period, original spare parts will be available to operate the product properly.

4. Your product

4.1 Overview
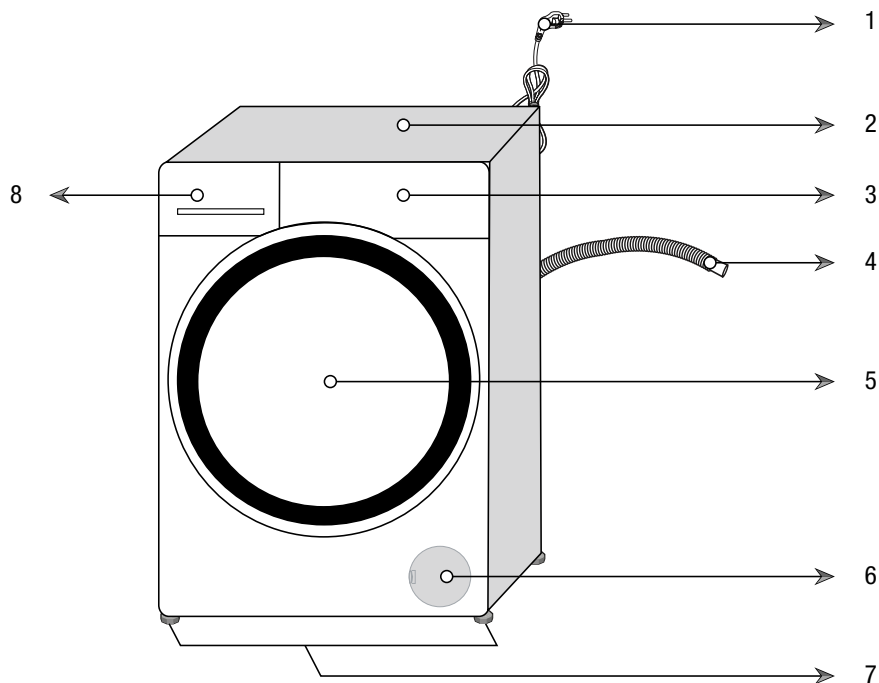
1- Power cable
2- Top panel
3- Control panel
4- Water discharge hose
5- Loading door
6- Filter cap
7- Adjustable feet
8- Detergent drawer

4.2 Package contents

	Power cable
	Water discharge hose
	Transportation safety bolts
	Mains water inlet hose
	Liquid detergent container
	User manual
	Plastic plug group
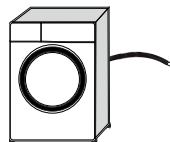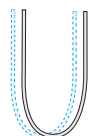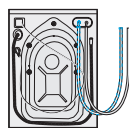
i **NOTE**	• Figures in this manual are schematic and may not match the product exactly.

4.3 Control panel
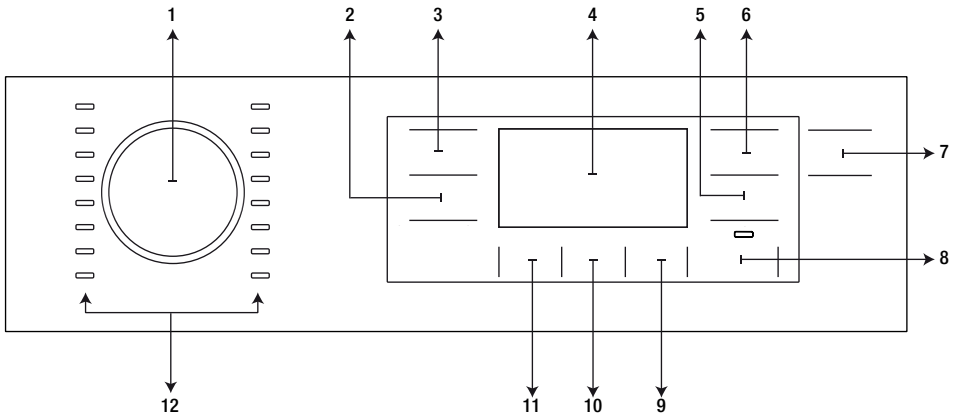
1 - Programme selection knob
2 - Spin level adjustment button
3 - Temperature level adjustment button
4 - Display
5 - End Time adjustment button
6 - Quick Wash setting button
7 - On / Off button
8 - Start / Pause button
9 - Auxiliary function button 3
10 - Auxiliary function button 2
11 - Auxiliary function button 1
12 - Programme selection lights

4.4 Screenshot
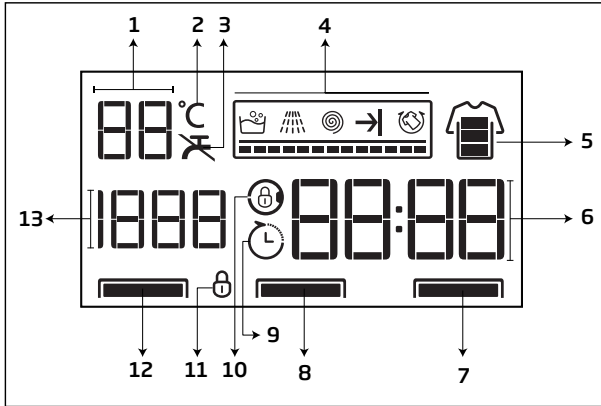
1 -   Temperature indicator
2 -   Temperature symbol
3 -   No water symbol
4 -   Programme follow-up indicator
5 -   Quick wash indicator
6 -   Duration information
7 -   Auxiliary functions light 1
8 -   Auxiliary functions light 2
9 -   Delayed start enabled symbol
10 - Door lock is engaged symbol
11 - Child lock enabled symbol
12 - Auxiliary functions light 3
13 - Spin speed selection indicator

5.Technical specifications

Supplier name or trademark	Arçelik	
Model name	9124 N	9124 N MG
	7142220100	7153850100
Rated capacity (kg)	9	
Maximum spin speed (rpm)	1200	
Built-in	Hayır	
Height (cm)	84	
Width (cm)	60	
Depth (cm)	64	
Single Water inlet / Double Water inlet	• / -	
• Available		
Electrical input (V/Hz)	220-240 V / 50Hz	
Total current (A)	10	
Total power (W)	2000-2350	
Main model code	988	

i **NOTE**	ENERGY SUPPLIER'S NAME MODEL IDENTIFIER → (*) A A
	• The model information as stored in the product database can be reached by entering following website and searching for your model identifier (*) found on energy label. https://eprel.ec.europa.eu/

Symbols Table

Prewash	Fast	Fast+	Extra Rinse	Extra Water	Anti Crease	Pet Hair Removal	Steam	Night Modu	Soaking	Rinse Hold	Steeping	AutoDose	Liquid Detergent Selection	Softener Selection
Rinse	Spin+Drain	Drain	Temperature	Spin	No Spin	Tap Water (Cold)	No Water	Time Delay	Door Lock	Child Lock	On/Off	Start / Pause	Soil Level	Add Garment	Downloaded Program
Wash	Ok (End)	Cancel	AntiCrease+	Drying	Extra Dry	Cupboard Dry	Iron Dry	Timed Drying	Clean& Wear				

6. Installation

6.1 Appropriate installation location

⚠️ **WARNING!**	• Damaged products cause risks for your safety.
	  - Prior to installation, visually check if the product has any defects on it.
	  - If so, do not have it installed.

⚠️ **CAUTION!**	• Do not place the product on a floor without sufficient capacity to carry the load.
	  - Otherwise, the product or the floor may be damaged.
	  - Total weight of the washing machine and the dryer -with full load- when they are placed on top of each other is approx. 180 kilograms.
	• Do not install the product in places where there is the risk of freezing.
	  - Otherwise, your product will be damaged and your house will be under risk of flood.

ℹ️ **NOTE**	• Preparation of the location and electrical, tap water and waste water installations at the place of installation is under customer's responsibility. Refer to the nearest Authorised Service Agent for installation of the product after those preparations are complete. • Make sure that the water inlet and drain hoses as well as the power cable are not folded, pinched or crushed while pushing the product into its place after installation or cleaning procedures. • Manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorised persons.

a) Place the product on a rigid, flat and level surface.

b) Never place the product on a carpet-covered floor.

c) Leaving a gap at the sides of the machine is suggested to reduce vibration and noise

d) Do not place the product on any platform.

e) Do not place heat sources such as Hobs, Irons, Ovens, etc. on the washing machine and do not use them on the product.

6.2 Removing packaging reinforcement

CAUTION!

• Seek someone's help for this procedure.
  - Risk of getting injured.

To remove the packaging reinforcement;
  a) Tilt the product backwards.

  b) Remove the packaging reinforcement by pulling the ribbon.
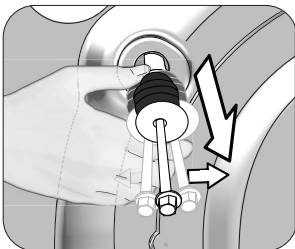
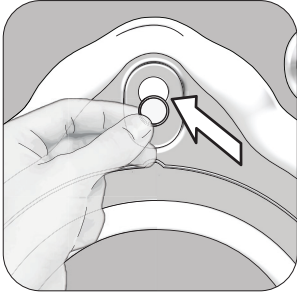# 6.3 Removing transportation safety bolts

CAUTION!

• Remove the transportation safety bolts before operating the product!
  - Otherwise, the product will be damaged.
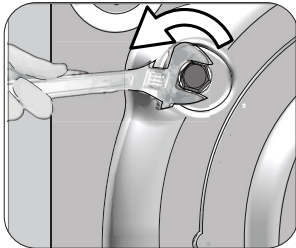
a) Loosen all transportation safety bolts with an appropriate wrench until they turn freely.

b) Remove transportation safety bolts by turning them gently.

c) After removing bolts, close the holes with plugs provided in the user manual bag.

i **NOTE**	• Keep the transportation safety bolts in a safe place for reuse when the product needs to be moved again in the future. • Before moving the product, install the transportation safety bolts in reverse order of the disassembly procedure.

6.4 Connecting water supply

!
CAUTION!
	• The water supply pressure required to run the product is between 1 to 10 bars (0.1 – 1 MPa). (It is necessary to have 10 – 80 litres of water flowing from the fully open tap per minute.)
	  - Attach a pressure reducing valve if water pressure is higher.
	• Do not use old or used water inlet hoses on the new product.
	  - It may cause stains on your laundry.
	• Do not plug the product's cold water inlet to hot water outlet.
	  - Your laundry may get damaged or the product will switch to protection mode and will not operate.
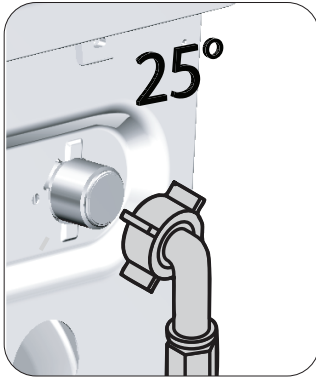
a) Connect the straight end of the mains inlet hose provided with the product to the cold water tap and the warped end to the water inlet on the back of the product as shown in the figure.
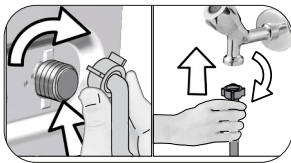
b) Tighten all hose nuts by hand securely. Never use a tool when tightening the nuts.

c) Open the taps completely after making the hose connection to check for water leaks at the connection points. If any leaks occur, turn off the tap and remove the nut. Retighten the nut carefully after checking the seal. Turn the tap on and repeat the checks.

d) Keep the taps closed when the product is not in use.

6.5 Connecting the water draining hose to the drain

CAUTION!	• Attach the end of the drain hose directly to waste water drain, washbasin or bathtub. • Do not contact the discharged water. Risk of being burnt as the water may be hot. • Fix the water drain hose end completely to prevent risk of dislocation.

a) Connect the water drain hose to a minimum height of 40 cm and a maximum height of 100 cm.

b) The product may fail if water drain hose is at or close to floor level (under 40 cm) as it would take water in and out continuously.

c) The product may fail if water drain hose is placed higher than 100 cm as it cannot discharge water and water stays inside the product.

Therefore, follow the heights described in the figure.
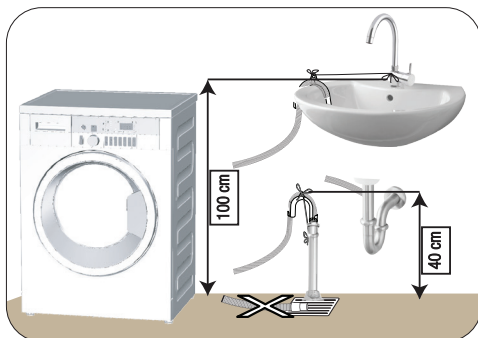
d) To prevent the waste water to go back into the product again and to ensure easy drainage, do not immerse the end of the hose into the waste water or do not insert it into the drain for more than 15 cm. If it is too long, cut it short.

e) The end of the hose should not be bent, it should not be stepped on and the hose must not be pinched between the drain and the product.

f) If the length of the hose is too short, use it by adding an original extension hose. Total length of the hose may not be longer than 3.2 m. Otherwise, the product may fail as it would take water in and out continuously.

6.6 Adjusting the feet

⚠ **CAUTION!**	• Adjust feet so that the product will be balanced on the location it will be used.
	- Balance the machine by adjusting the feet.
	- Check for any play by pressing the product from upper diagonal edges.
	- Otherwise, the product may move from its place and cause crushing and vibration problems.
	• Do not use any tools to loosen the lock nuts. Otherwise, the lock nuts may get damaged.

a) Loosen the lock nuts on the feet by hand.

b) Adjust the feet until the product stands level and balanced.

c) Tighten all lock nuts again by hand.
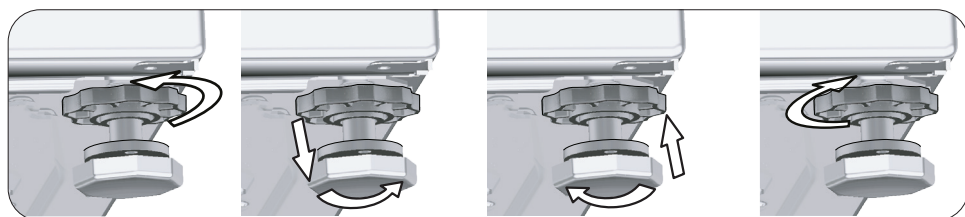
6.7 Electrical connection

⚠ **DANGER!**	• Damaged power cables must be replaced by the Authorised Service Agents.

a) Connect the product to a grounded outlet protected by a 16 A fuse.

ℹ **NOTE**	• Our company shall not be liable for any damages that will arise when the product is used without grounding in accordance with the local regulations. • If the current value of the fuse or breaker in the house is less than 16 Amps, have a qualified electrician install a 16 Amp fuse. • Do not make connections via extension cables or multi-plugs.

b) Connection must comply with national regulations.

c) The wiring for the electrical outlet circuit must be sufficient to meet the appliance requirements. Use of a Groud Fault Circuit Interrupter (GFCI) is recommended.

d) Power cable plug must be within easy reach after installation.

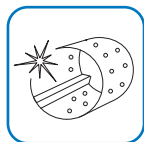e) The voltage specified in the "(5.) Technical specifications" section must be equal to your mains voltage.

7. Initial use

7.1 Drum cleaning

i **NOTE**	• Apply drum cleaning without any laundry in the product.

a) Use the Drum Cleaning programme.

b) Set the temperature to the level recommended on the special drum cleaning agent package which can be provided from Authorised Service Agents.

c) Before starting the programme, put 1 pouch of special drum cleaning agent (if the special agent could not be supplied, put max. 1 teaspoon of (max. 100 g) of powder anti-limescale) into the main wash detergent compartment. If the anti-limescale is in tablet form, put only one tablet into the main wash compartment.

d) Start the programme.

e) Dry the inside of the bellow with a clean piece of cloth after the programme has come to an end.

i **NOTE**	• Repeat Drum Cleaning every 2 months.

8. Preparing to wash

8.1 Sorting the laundry

a) Sort laundry according to type of fabric, colour, and degree of soiling and allowable water temperature.

b) Follow instructions on the garment tags.

c) Do not wash colours and whites together. New and dark coloured cottons may release a lot of dye.

LAUNDRY WASH SYMBOLS							
WASH	Symbols for washing on machine	Normal wash	No Iron	Sensitive-Delicate wash	Hand wash	Not washable	No Spin
	Water temperatures	Maximum	95ºC	70ºC	60ºC	50ºC	40ºC	30ºC
		Symbol(s)	••• •••	••• ••	••	•••	••	•
DRYING	Drying symbols	Suitable for dryer	No ironing	Sensitive / delicate dry	Do not dry with dryer	Do not dry	Do not dry-clean
	Drying settings	At any temperature	At high temperature	At medium temperature	At low temperature	Without heating	Hang to dry	Lay to dry	Hang wet to dry	Lay in shadow to dry	Dry-cleanable
IRON	Iron						
	Dry or steam	Iron at high temperature	Iron at medium temperature	Iron at low temperature	No ironing	Iron without steam
	Maximum temperature	200 ºC	150 ºC	110 ºC		
BLEACH		All bleaches are allowed	Bleach (sodium hypochlorite) can be used	Bleach is not allowed	Only bleaches without chlorine are allowed

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8.2 Preparing laundry for washing

a) Remove the metal pieces such as support wire, belt buckle or metal buttons or wash the clothes by putting them in a laundry bag or pillow case.

b) Take out all substances in the pockets such as coins, pens and paper clips, and turn pockets inside out before washing.

c) Put small size clothes such as infant's socks and nylon stockings in a laundry bag or pillow case.

d) Close zipper and fasten the buttons.

e) Wash products with hand-washable or other tags only with an appropriate programme.

f) Tough stains must be treated properly before washing.

g) Wash trousers and delicate laundry turned inside out.

h) Laundry that are subjected to materials such as flour, lime dust, milk powder, etc. intensely must be shaken off before placing into the product.

8.3 Loading and removing the laundry

a) Open the loading door.

b) Do not pack laundry inside the product tightly.

c) Push the loading door to close until you hear a locking sound.

d) Take care not to jam any clothing into the door. Loading door will be locked after the programme has started.

e) The door lock will open immediately after the washing programme has ended. Then you can open the loading door. If the door does not open, apply the solutions provided for "Loading door cannot be opened." error in the Troubleshooting section.

8.4 Using detergent

8.4.1 Detergent drawer
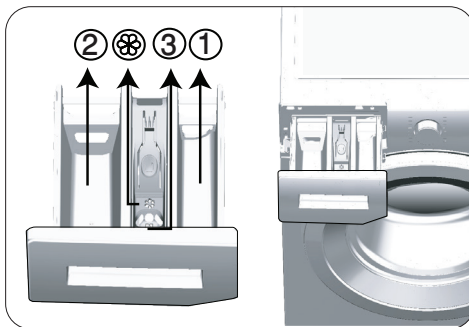
The detergent drawer is composed of three compartments:
- (1) for prewash
- (2) for main wash
- (3) for softener
- (✽) in addition, there is a siphon piece in the softener compartment.

8.4.2 Detergent, softener and other cleaning agents

a) Add detergent and softener before starting the washing programme.

b) When using a programme without prewash, do not put any detergent into the prewash compartment.

c) Do not select a programme with prewash if you are using a detergent bag or dispensing ball. Place the detergent bag or the dispensing ball directly among the laundry in the product.

d) Never leave the detergent drawer open while the washing programme is running!

8.4.3 Choosing the detergent type

⚠️ **CAUTION!**	• Do not use soap powder. • Use only detergents manufactured specifically for washing machines.

ℹ️ **NOTE**	• Detergent type to be used depends on the washing programme, fabric type and color.

a) Use different detergents for coloured and white laundry.

b) Wash your delicate clothes only with special detergents (liquid detergent, wool shampoo, etc.) intended solely for delicate clothes and at suggested programmes.

c) When washing dark coloured clothes and quilts, it is recommended to use liquid detergent.

d) Wash woolens at suggested programme with special detergent made specifically for woolens.

e) Please review the program descriptions part for suggested program for different textiles.

f) All recommendations about detergents are valid for selectable temperature range of programmes.

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8.4.4 Adjusting detergent amount

a) The amount of washing detergent to be used depends on the amount of laundry, the degree of soiling and water hardness.

b) Do not use amounts exceeding the dosage quantities recommended on the detergent package to avoid excessive foam and poor rinsing.

c) Use less detergent for smaller loads, lightly soiled clothes or when using short duration programmes especially in soft water areas.

8.4.5 Using liquid or gel detergent

a) Do not forget to place the liquid detergent cup into the main wash compartment.

b) If the liquid detergent has lost its fluidity, dilute it with water before putting it in the detergent cup.

c) When using gel detergent, fill the detergent into this cup before starting the programme.
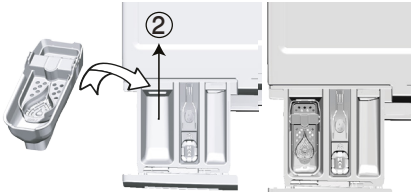
8.4.6 If the product is equipped with a liquid detergent part

a) When you want to use liquid detergent, pull the apparatus towards yourself.

b) The part that falls down will serve as a barrier for the liquid detergent. If required, clean the apparatus with water when it is in place or by removing it.

c) If you will use powder detergent, the apparatus must be secured at top position.
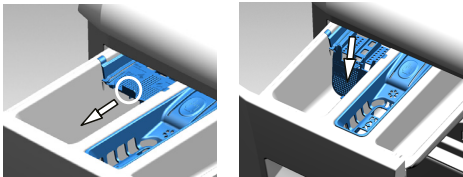
8.4.7 Using tablet and capsule liquid detergents

a) If tablet is a capsule with liquid detergent, put it directly into the drum before washing.

b) Put tablet detergents into the main wash compartment or directly into the drum before washing.

8.4.8 Using softeners

a) Pour the softener into the softener compartment of the detergent drawer.

b) Do not exceed the (>max<) level marking in the softener compartment.

c) If the softener has lost its fluidity, dilute it with water before adding it in the detergent compartment.

⚠️ • Do not use liquid detergents or other cleaning products other than fabric softeners produced for washing machines to soften the clothes.

WARNING!

8.4.9 Using starch

a) Place liquid or dust starch on softener compartment and start the rinsing programme.

b) Do not use softener and starch together.

c) Use drum cleaning described in Initial use section after using starch.

8.4.10 Using limescale remover

a) When required, use limescale removers manufactured specifically for washing machines only.

8.4.11 Using bleaches

a) Choose a programme with prewash. Put bleach in prewash compartment while the product is taking water in at the start of prewash.

b) Do not use bleaching agent and detergent by mixing them.

c) Use just a little amount (50 ml) of bleaching agent and rinse the clothes very well as it causes skin irritation.

d) Do not pour the bleach onto the laundry.

e) Do not use it with the coloured items.

f) When using oxygen based bleaches, select a programme that washes at a lower temperature.

g) Oxygen-based bleach can be used together with the detergent.

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8.5 Tips for energy and water saving

Following information will help you use the product in an ecological and energy/water-efficient manner.

a) Operate the product in the highest load capacity allowed for the programme you have selected, but do not overload. See, "Programme and consumption table".

b) Observe the temperature instructions on the detergent packaging.

c) Wash slightly soiled laundry at low temperatures.

d) Use faster programmes for small quantities of lightly soiled laundry.

e) Do not use prewash and high temperatures for laundry that is not heavily soiled or stained.

f) If you plan to dry your laundry in a dryer, select the highest spin speed recommended during washing process.

g) Do not use more detergent than the recommended on the detergent packaging.

8.6 Displayed Program Time

You can see the programme duration on the display of your machine while selecting a programme. Depending on the amount of laundry you have loaded into your machine, foaming, unbalanced load conditions, fluctuations in power supply, water pressure and program settings, the programme duration is automatically adjusted while the programme is running.

SPECIAL CASE: At programme start of Cottons and Cotton Eco programmes, display shows the duration of half load, which is the most common use case. After programme starts, in 20-25 minutes actual load is detected by the machine. And if the detected load is higher than half load; washing program will be adjusted accordingly and program duration increased automatically. You may follow this change on the display.

9. Programs and Auxiliary Functions

9.1 Program selection

i **NOTE:**	• Programmes are limited with the highest spin speed appropriate for that particular type of fabric. • When selecting a programme, always consider the type of fabric, colour, degree of soiling and permissible water temperature.

a) Use the Program Selection button to select the program you wish.
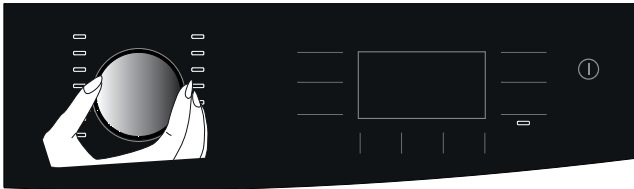
i **NOTE:**	• If no programme is started or no button is pressed within 10 minutes during programme selection process, the product will automatically turn off. Display and all indicators turn off. • If you press On / Off button, the default selected programme information is displayed.

9.2 Programmes

<table>
<tr>
<td>

ℹ️

NOTE:
</td>
<td>
• You can learn the type of laundry and washing recommendations from clothing labels.
</td>
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</table>

• Eko 40-60 (Eco 40-60)

In the Eco 40-60 programme, you may wash normally soiled cotton laundry that are specified to be washed together at 40°C or 60°C. This programme is the standard test programme according to the EU environmentally friendly design and energy labelling regulations.

Although this programme washes longer than other washing programmes, it is more efficient in terms of energy and water consumption. Actual water temperature may be different from the stated wash temperature. When you load the machine with less laundry (e.g. ½ capacity or less), periods in programme stages may automatically get shorter. In this way, energy and water consumption would be much less.

<table>
<tr>
<td>

ℹ️

NOTE:
</td>
<td>
• Actual temperature of warmed water may be different from the stated wash temperature.
</td>
</tr>
</table>

• Pamuklu (Cotton)

You can wash your durable cotton laundry (sheets, bedlinen set, towels, bathrobes, underwear etc.) in this programme.

"When the "quick wash" function button is pressed, programme duration becomes notably shorter but effective washing performance is ensured with intense washing movements. "In the case of "Quick Wash" setting button is not pressed, superior washing and rinsing performance is ensured for your heavy dirty laundry.

• Sentetik (Synthetics)

You can wash your synthetic laundry (shirts, blouses, synthetic/cotton mixtures, etc.) with this program. Pressing the "Quick Wash" setting key shortens the program duration considerably and ensures high performance washing. In the case of "Quick Wash" setting button is not pressed, superior washing and rinsing performance is ensured for your dirty laundry.

• Yünlü / Elde Yıkama (Woollens / Hand Wash)

Use to wash your woollen/delicate laundry. Select the appropriate temperature complying with the tag of your clothes. It washes your laundry without wearing it out with a very delicate washing motion.
Prefer this program to wash your delicate curtains up to 2 kg. If you want your curtains become whiter, wash with stain removers or powder detergent.

• Hijyen+ (Hygiene+)

A steam step applied at the beginning of the program helps to soften the dirt.
It is a long-term program that you can use for your laundry, where anti-allergy and hygiene is desired with intensive washing at high temperature (baby clothes, sheets, linens, underwear, etc.b. cotton). High hygiene is ensured thanks to applying steam before the program, the long heating duration and an additional rinse.
      • 60°C temperature option was tested by the British Allergy Foundation (Allergy UK) and it was found that it is effective for hygiene and the removal of allergens.

Allergy UK is the name of the British Allergy Foundation. The Seal of Approval was created to guide people seeking advice on a product that the relevant product specifically restricts/reduces/eliminates allergens or significantly reduces allergen content in the environments where there are people suffering from allergy. It is intended to reassure you that the products have been scientifically tested or examined in such a way that it has measurable results.

• Koyu Renkliler / Kot (Dark Coloured / Jeans)

You can use this program to preserve the colours of your dark or denim clothing. Although it works at low temperature, washing at high performance is ensured thanks to the special drum movement. It is recommended to use liquid detergent or woollen shampoo for dark coloured laundry. Do not wash your delicate laundry like woollen clothes etc.

• Sıkma+Pompa (Pump+Drain)

Use to drain water inside the product.

• Durulama (Rinsing)

Use when you want to rinse or starch separately.

• Gömlek (Shirts)

This program is used to wash cotton, synthetic and synthetic blended shirts together. It has anti-crease feature. In order to help to anti-crease feature, steam is applied at the end of the program. Special spinning procedure and steam applied at the end of the program ensures the reduction of wrinkles on your shirts. When the quick wash function is selected, the Pre-treatment algorithm is executed.

• Either apply the pretreated chemical directly to your clothes or add it with detergent when water starts to be taken from the main wash chamber. Thus, in a much shorter time, washing is obtained at the same activity as normal washing. Lifetime of your shirts increases.

• Hassas (Delicate)

You can wash your delicate clothes such as mixed cotton/synthetic knitwear and combs in this program. Washes with delicate washing movement. Wash your clothes, which you want to preserve the colour, by selecting the 20 degree or cold option.

• Hızlı / Hızlı 14 (Quick / Quick 14)

When the "Quick Wash" setting button is pressed, the program duration can be shortened to 14 minutes and a maximum of 2 (two) kg of laundry should be washed.

• Leke Programı (Stain Expert)

The machine has a special stain programme which enables the removal of different types of stains in the most effective way. Use this programme only for durable colourfast cotton laundry. Do not wash delicate and pigmenting clothes and laundry in this programme. Before washing, make sure to check garment tags (recommended for cotton shirts, trousers, shorts, t-shirts, baby clothes, pyjamas, aprons, table clothes, bed sheets, duvet covers, pillowcases, bath-beach towels, towels, socks, cotton underwear that are suitable for washing at high temperature and for a long time). In the automatic stain programme, you can wash 24 types of stains divided into three different groups according to "Quick wash" function selection. Depending on the selected stain group, a special washing programme for which duration of rinse hold, washing action, washing and rinsing duration are modified.

Below you can find the soil groups that can be selected with the "Quick Wash" setting button:

When "Quick Wash" is not selected	Sweat
	Collar Soil
	Meal
	Mayonnaise
	Salad Dressing
	Make-up
	Machine oil
	Baby Food
When the "Quick Wash" button is pressed once	Blood
	Chocolate
	Pudding
	Grass
	Mud
	Egg
	Butter
	Curry

	Tea
	Coffee
	Fruit Juice
When the "Quick Wash" button is pressed twice	Ketchup
	Red Wine
	Coke
	Jam
	Coal

• Select the stain programme.

• Find the stain you want to be cleaned from the group it belongs to and select it by pressing "Quick Wash" setting key. For details, see the Program settings section.

• Be sure to carefully read the clothing label of the laundry and choose the appropriate temperature and speed.

• Perde (Curtain)

i **NOTE:**	• It is recommended to use special detergents produced for curtains in this programme. • As their meshed texture causes excessive foaming, put little amount of detergent into the main washing compartment to wash tulle curtains. Do not put detergent in the pre-wash compartment.
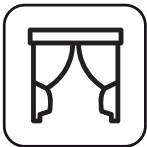
You can use this programme to wash your tulles and curtains. Put a small amount of detergent in the main wash eye, as the tulle foams a lot due to its meshed texture. Thanks to the special spinning profile in the program, tulles and curtains wrinkle less. Do not wash curtains above the specified capacity to avoid damaging your curtains.

• Yorgan / Kaz Tüyü Mont (Duvet / Down Wear)

i **NOTE:**	• Do not wash carpets, rugs, roadways, etc. in the machine except for the quilt. Permanent damage occurs in the your machine. • Do not load more than 1 double size fibre quilt (200x200 cm). Do not wash items that contain cotton material such as quilts, pillows etc.

Use to wash your fiber quilts with machine washable labels. Check that you have loaded the quilt correctly to prevent damage to the machine and the quilt. Remove the quilt cover before loading the quilt to the machine. Load the quilt to the machine after folding it in two. Load the quilt into the machine paying attention to place them in a way that they will not contact the door gasket or the glass.

At the end of the program, steam is applied to bulky fabrics such as towels in order to soften them.

• Otomatik Program (Auto Programme)

Use to wash your frequently washable cotton, synthetic or mixed (cotton+synthetic) laundry. Programme detects the type and quantity of the laundry to automatically adjust water consumption and programme time.

CAUTION!	• Do not wash your woollen and delicate clothes in this programme. • If the temperature that appears in the temperature indicator does not comply with the label warnings of the cloth, choose an appropriate temperature.

The highest temperature washed in the automatic program is 60°C, depending on the level of dirt and the type of the laundry. Washing performance may not be at the desired level for very dirty white laundry and hard-to-remove stains (collar dirt, sock dirt, sweat stain, etc.). In this case, the Cotton program with pre-wash with a temperature of 50-60°C is recommended.

In the automatic program, many types of clothing are detected correctly and washed safely.

• Soğuk Yıkama (Cold Wash)

Use to wash your medium dirty and durable cotton/synthetic laundry. Thanks to the intense washing movement and double-spray jet system, good washing efficiency is ensured.

9.3 Program Table

EN					Auxiliary functions					
Programme	Max. Load (kg)	Water Consumption (l)	Energy Consumption (kWh)	Max. Speed	Ön Yıkama	İlave Su	Gece Modu	Anti-Crease+	Selectable temperature range °C
Pamuklu	90	9	96	2,55	1200	•	•	•	•	Cold-90
	60	9	96	1,80	1200	•	•	•	•	Cold-90
	40	9	94	0,92	1200	•	•	•	•	Cold-90
	20	9	94	0,55	1200	•	•	•	•	Cold-90
Eko 40-60	40 ***	9	57	0,700	1200					40-60
	40 ***	4,5	39	0,460	1200					40-60
	40 ***	2,5	31	0,330	1200					40-60
Sentetik	60	4	73	1,29	1200	•	•	•	•	Cold-60
	40	4	70	0,83	1200	•	•	•	•	Cold-60
Hızlı / Hızlı 14	90	9	78	1,95	1200		•	•	•	Cold-90
	60	9	78	1,05	1200		•	•	•	Cold-90
	30	9	72	0,15	1200		•	•	•	Cold-90
Hızlı / Hızlı 14 + Hızlı Yıkama	30	2	47	0,15	1200		•	•	•	Cold-90
Koyu Renkliler / Kot	40	4	90	0,90	1200	•		•	•	Cold-40
Yünlü / Elde Yıkama	40	2	57	0,46	1200		•	•		Cold-40
Hassas	40	4	56	0,75	800			•		Cold-40
Perde	40	2	95	0,75	800	•				Cold-40
Soğuk Yıkama	30	4,5	61	0,25	1200				•	Cold-30
Leke Programı	60	4,5	85	1,50	1200	•				30-60
Hijyen+	90	9	120	2,8	1200					40-90
Yorgan / Kaz Tüyü Mont	60	-	90	0,75	1000		•	•		40-60
Gömlek	60	4	62	1,653	800	•			•	40-60
Drum Cleaning	70	-	83	2,15	600					70
Otomatik Program	30	9	-	-	1200		•	•	•	Cold-60

•   : Selectable.

*   : Automatically selected, cannot be cancelled.

***   : 40 °C temperature selection in the Eco 40-60 programme is a test programme as per EU/2019/2014 EU directive and EN 60456:2016/A11:2020 standard.

****   : Programme detects the type and quantity of the laundry to automatically adjust water and energy consumption and programme duration.

-    : See the programme description for maximum load.

NOTE:	• Water and energy consumption may vary subject to the changes in water pressure, water hardness and temperature, ambient temperature, type and amount of laundry, selection of auxiliary functions and spin speed, and changes in electric voltage. • You can view the washing duration of the selected program on the product's screen. Depending on the amount of laundry you have loaded into your machine, there may be a difference of 1-1.5 hours between the duration shown on the display and the actual duration of the wash cycle. Duration will be automatically updated soon after the washing starts. • Selection modes for auxiliary function can be changed by the manufacturer company. Existing selection modes can be removed or new selection modes can be added. • The manufacturer has the right to make changes on the programs and auxiliary functions in the table. These changes do not change the performance of the product, but the program stages and durations may vary. • Always select the lowest appropriate temperature. Higher temperature means higher electricity consumption. • The amount of noise and humidity varies according to the spin speed; when the higher spin speed is selected during the spinning phase, the laundry contains less moisture but higher noise occurs at the end of the programme.

Consumption Values (EN)								
	Temperature Selection (°C)	Spin Speed (rpm)	Capacity (kg)	Programme Duration (hh:mm)	Energy Consumption (kWh/cycle)	Water Consumption (L/cycle)	Laundry Temperature (°C)	Remaining Moisture Content (%)
Eko 40-60	40	1200	9	03:48	0,700	57	29	53
	40	1200	4,5	02:53	0,460	39	28	53
	40	1200	2,5	02:53	0,330	31	24	54
Pamuklu	20	1200	9	04:00	0,550	94	20	53
Pamuklu	60	1200	9	04:00	1,800	96	60	53
Sentetik	40	1200	4	02:35	0,830	70	40	40
Hızlı / Hızlı 14	30	1200	9	00:28	0,150	72	23	62
The values given for programmes other than the eco 40-60 programme are indicative only.								

9.4 Auxiliary function selection

> **NOTE:**
>
> • When an auxiliary function that is not allowed to be selected with the program you set is attempted to be selected, the LED of the corresponding auxiliary function does not flash, only gives an audible warning. The frame of the auxiliary function that is allowed to be selected lights up.
>
> • If a second auxiliary function conflicting with the first one is selected before starting the machine, the function selected first will be cancelled and the second auxiliary function selection will remain active.
>
> • An auxiliary function that is not compatible with the programme cannot be selected. "Programme and consumption table")
>
> • Some programmes have auxiliary functions that must be operated simultaneously. They cannot be cancelled. The frame of the auxiliary function will not be illuminated, only inner area will be illuminated.

a) Select the desired auxiliary functions before starting the programme.

b) The indicator LED of the selected auxiliary function lights up.
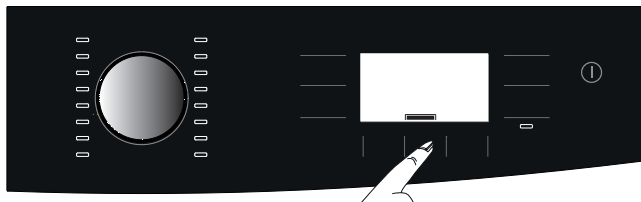
> | **i** | • After the washing starts, you can select or cancel suitable |
> |---|---|
> | **NOTE:** | auxiliary functions to the operating program. The machine gives out an audible warning if it comes to a stage where an auxiliary function cannot be selected during washing. |

9.4.1 Auxiliary Functions

• Ön Yıkama (Prewash)

A Prewash is only worthwhile for heavily soiled laundry. Not using the Prewash will save energy, water, detergent and time.

• İlave Su (Extra rinsing)

This function enables the product to make additional rinsing in addition to the one already made after the main wash. Thus, the risk for sensitive skins (babies, allergic skins, etc.) to be effected by the minimal detergent remnants on the laundry can be reduced.

• Gece Modu (Night Mode)

Use to wash the cottons with less energy consumption and silently. Spin steps are cancelled for a silent wash and the cycle ends with the Rinse Hold step. After completion of the programme, run Spin cycle to spin the laundry.

9.4.2 Functions/Programs Selected by Pressing Function Keys 3

• Drum Cleaning

> ⚠️ **CAUTION!**
>
> - This is not a laundry washing programme. This is a machine maintenance programme.
> - Do not turn this programme on when there is something inside the machine. The machine will automatically detect the load inside and terminate the program.

Select the program by pressing the 1st auxiliary function key for 3 seconds. Run with predetermined intervals (every 1-2 months) to clean the boiler and ensure the necessary hygiene. Before the program, steam is applied to soften the deposits in the boiler. Run the program when the machine is completely empty. For more effective results, place powder anti-limescale (drum cleaning materials) suitable for washing machines inside the detergent compartment "2". Leave the loading door half closed after the programme ends for the inside of the machine to dry.

• Anti-Crease+

This function is selected when the 3rd auxiliary function is pressed for 3 seconds and the program tracking light is turned on according to the step. When this function is selected, drum turns for up to 8 hours in order to prevent the laundry from wrinkling at the end of the program. The function can be cancelled and laundry can be removed at any time within an 8-hour period. Press the function selection key or the machine on/off key to cancel the function. The program tracking light continues to light up until the function is cancelled or the step is completed. If the function is not cancelled, it will also be active in subsequent washes.

• Child lock

With the child lock feature, you can prevent children from playing with the product. Thus you can avoid any changes in a running programme.

> ℹ️ **NOTE:**
>
> - You can turn the product off and on with the On / Off button when the child lock is activated. In this case your product will continue the programme with the child lock on.

To activate the child lock:

a) Hold down 2nd Auxiliary function button for 3 seconds.

b) The program on the board counts down as 3-2-1 on the selection screen.

c) The "symbol" on the program selection screen of the board turns on.
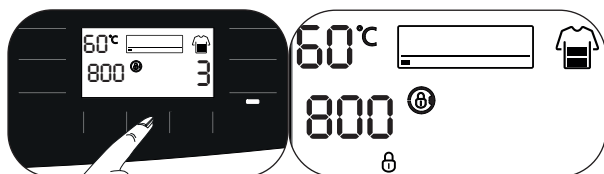
To deactivate the child lock:

a) Hold down 2nd Auxiliary function button for 3 seconds.

b) The program on the board counts down as 3-2-1 on the selection screen.

c) The "symbol" on the program selection screen of the board turns off.
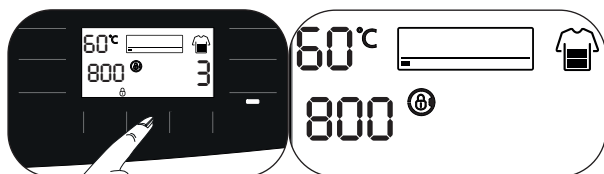
10. Program Settings

10.1 Temperature selection

°C
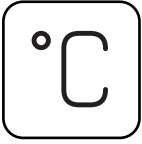
a) Whenever a new programme is selected, the recommended temperature for the programme selected appears on the temperature indicator.

b) Press the Temperature Adjustment button to decrease the temperature. Temperature decreases gradually.

c) Once the "Cold" option is selectable, it returns to the beginning when pressed again, and the highest temperature that can be selected according to the program enables.
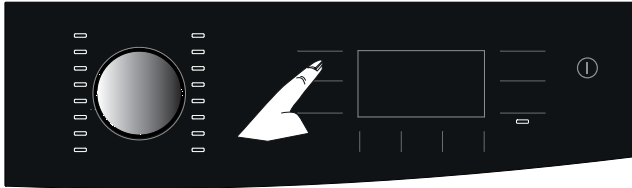
10.2 Spin speed selection

a) Whenever a new programme is selected, the recommended spin speed of the selected programme is displayed on the spin speed indicator.

b) Press Spin Speed Adjustment button to decrease the spin speed. Spin speed decreases gradually.

c) When pressed again, the maximum speed allowed by the program enables.
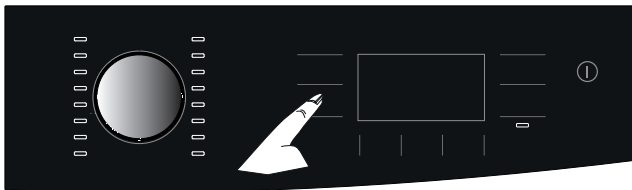
d) After the speed stages, "Rinse Hold" and "No Spin" options appear.

• Rinse Hold

If you are not going to unload your laundry immediately after the programme completes, you can use rinse hold function to keep them in the final rinsing water in order to prevent them from getting wrinkled when there is no water in the machine. Press Start / Pause button after this process if you want to drain the water without spinning your laundry. The program continues and the program is completed by draining the water. If you want to spin the laundry held in water, adjust the Spin Speed and press Start / Pause button. The program continues. Water is drained, laundry is spun and the programme is completed.

• No Spin

Use this function if you do not want to spin your laundry at the end of the program.

10.3 Quick Wash Setting (Quick Wash)

After selecting a program, the program duration can be shortened by pressing the Quick Wash setting key. In some programs, the duration can be shortened by over 50%. Despite this, good washing performance is achieved thanks to changing algorithm.

Although it differs in each program, once Quick Wash setting key is pressed, the program duration decreases to a certain level, and the program duration is minimized when pressed a second time.

In order to achieve better washing performance, do not use the Quick Wash setting when washing your very dirty laundry.

Reduce program duration by using the Quick Wash setting key for your average and little dirty laundry.

10.4 Starting the program

  a) Press the Start / Pause button to start the program.

  b) The program tracking light turns on indicating that the program has
   started.
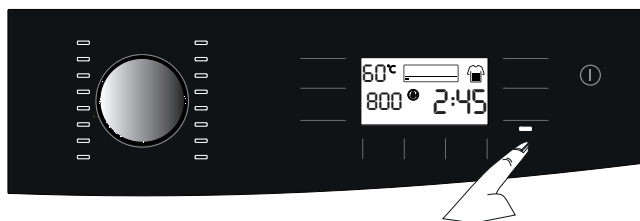
10.5 Program steps

  a) When the program starts, the following symbols turn on in the
   program tracking indicator, respectively.

- Washing

- Rinsing

- Spin

- End

- Anti-Crease+ (When the corresponding function is
selected, this symbol turns on and remains on until it is
cancelled again. See "Functions/Programs Selected by
Pressing Function Keys 3")

| NOTE: | • If there is no water coming to the product, the "Water Outage" symbol lights up. Program steps do not progress. | |

10.6 End of program

→|

a) When the program is completed, the "End" Symbol turns on in the program tracking indicator.
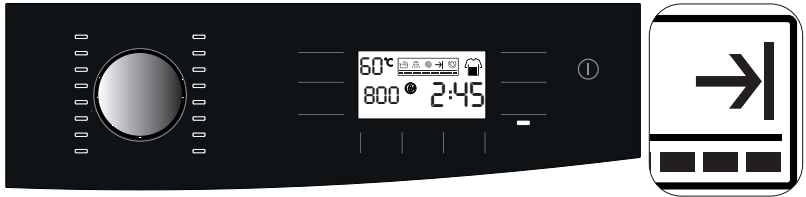
	NOTE:	• The product automatically shuts down if no buttons are pressed for 10 minutes. Display and all indicators are turned off. • Completed programme steps will be displayed if you press the On/Off button.

b) Remove the laundry.

c) Close the product by pressing the On /Off button by 3 seconds.

d) Turn off the tap connected to the product.

e) Unplug the power cord of the product.

11. Program Options

11.1 End Time Setting

NOTE:

• When you activate the End Time function, do not use liquid detergent if there is no liquid container or liquid detergent dosing feature. There is the risk of staining of the clothes.

• When the End Time selection is completed, the time appearing on the screen consists of end time plus the duration of the selected programme.

a) With the End Time function, the start-up of the programme may be delayed up to 24 hours. The amount of time that appears on the screen after the End Time button is pressed is the estimated end time of the program. If the End Time is set, End Time indicator is illuminated.
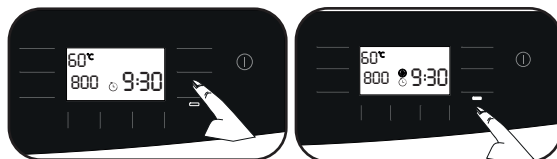
b) Open the laundry loading door, place the laundry and put detergent, etc.

c) Select the washing programme, temperature, spin speed and, if required, the auxiliary functions.

d) Set the End Time of your choice by pressing the End Time button. End Time indicator lights.

e) Close the laundry loading door.

f) Press the Start / Stand-by button. It starts to countdown the time. In the middle of the displayed end time, the ":" starts flashing and the laundry loading door locks.

NOTE:

• If the laundry loading door is not closed, the product goes into standby mode 10 seconds after the Start/Stand-by button is pressed, and the Start/Stand-by LED starts flashing with the End Time Setting Symbol indicator.

Adding laundry during the End Time countdown

a) Press the Start / Pause button.

b) The laundry loading door opens and the door symbol on the screen turns off.

c) Open the laundry loading door and add the laundry.

d) Close the laundry loading door.

f) Press the Start / Pause button.
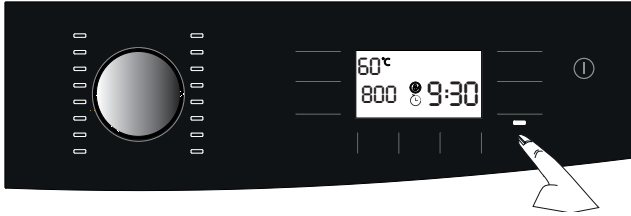
11.1.1 Canceling the End Time setting

A)   If you want to cancel the End Time function, turn off the product by pressing the On / Off button for 3 seconds.
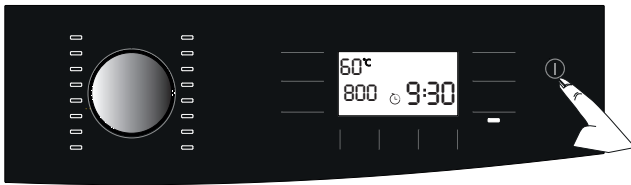
11.2 Putting the program on hold and adding laundry
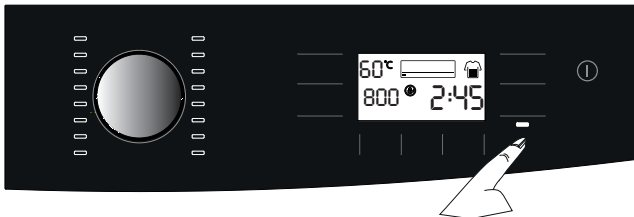
A)   You can switch the machine to stand-by mode if the Start/Stand-by button is pressed when any programme is operating.

B) The LED that indicates the Start / Pause and program step in the program tracking indicator starts flashing.

c) If the water level inside the machine is suitable, the door lock is disabled and you can add laundry by opening the door. When the door lock is disabled, the door lock symbol on the screen turns off.

d) After adding laundry, the door is closed and the Start / Pause button is pressed again to continue the washing process.

e) If the water level inside the machine is not suitable when the Start / Pause button is pressed, the door lock cannot be disabled and the door lock icon on the screen continues to burn.

i **NOTE:**	• If the water temperature in the machine is above 50°C, the door lock cannot be disabled for safety purposes even if the water level is suitable.

11.3 Canceling the program

a) Press and hold On / Off button for 3 seconds.

i **NOTE:**	• If you press the On / Off button when the Child Lock is enabled, the programme will not be cancelled. You should cancel the Child Lock first. See Turning off the child lock.
	• If you need to open the loading door after you have cancelled the programme but you cannot open the door since the water level in the product is above the loading door baseline, then turn the Programme Selection knob to Spin+Drain programme and drain the water in the machine.

b) The program on the board counts down as "3-2-1" on the selection screen.

c) Program is cancelled.

12. Additional Properties

12.1 Turning the audible alert on or off

a) Press and hold the 1st and 2nd auxiliary function buttons for 3 seconds to turn the audible alert on and off.

b) The program on the board counts down as 3-2-1 on the selection screen.

c) If the audible alert is turned on, it turns off, and if it is turned off, it turns on.
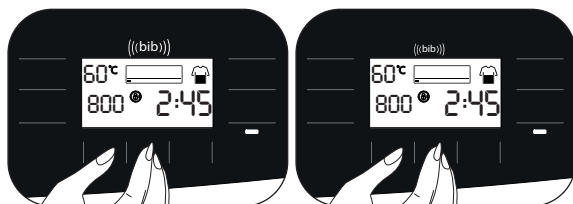
12.2 Laundry loading door lock

a) When any action is initiated by pressing the Start /Stand-by button, the laundry loading door lock is enabled for safety purposes.

b) If there is enough water in the product that can cause overflow when the door is open, the door does not open.

c) When the laundry loading door is locked, the "Door locked" Symbol lights up on the board.

12.2.1 Opening the loading door in cases of power cut

i **NOTE:**	• In case of a power cut, the loading door can be opened manually with the help of loading door emergency opening lever under the pump filter cover.
⚠ **WARNING!**	• Make sure there is no water inside the machine to avoid any water overflow before opening the loading door.
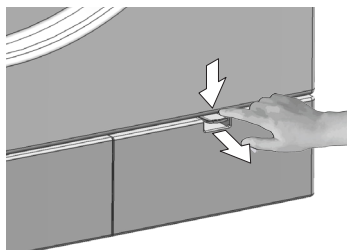
a) Turn off and unplug the appliance.

b) Open the pump filter lid.
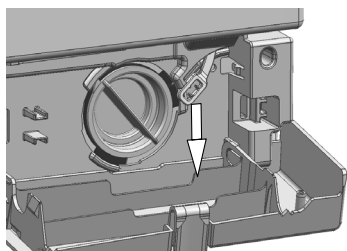
c) Remove the loading door emergency handle behind the filter cover with a tool.

d) Open the loading door by pulling the loading door emergency handle downwards.

e) Try to pull the handle downwards again if the loading door is not opened.

f) Bring the loading door emergency handle to its original position after opening the loading door.

12.3 Energy saving mode

If no action is taken for 2 minutes after opening the product with the On/Off button or after the selected program ends, the product automatically enters into energy saving mode. Indicator lights fade out. If there is a program duration screen, it will turn off completely.

If you turn the program button or touch any button, the lights are illuminated and the screen will turn on again.

12.4 Drum illumination

Drum illumination lamp of your machine will light up during programme selection. The lamp will go off 10 minutes after the programme starts. If no programme is started or no key is pressed within 10 minutes during programme selection process, the drum illumination lamp will go off.

Drum illumination lamp of your machine will light up after the programme is completed. It turns off when you press the On/Off button. The drum illumination lamp will go off if you do not press any button within 10 minutes after the programme has ended.

13. Maintenance and cleaning

13.1 Cleaning the detergent drawer

ℹ **NOTE**	• Clean the detergent drawer at regular intervals (every 4-5 washing cycles) as shown below in order to prevent accumulation of powder detergent in time. • If more than normal amount of water and softener mixture starts to gather in the softener compartment, the siphon must be cleaned.

a) Press the dotted point on the siphon in the softener compartment and pull and remove the detergent drawer towards yourself.

b) Lift the rear part of the siphon to remove it as illustrated.

c) Wash the detergent drawer and the siphon with plenty of lukewarm water in a washbasin. In order to prevent the residues to contact your skin, clean it with an appropriate brush by wearing a pair of gloves.

d) Place the siphon back into its seat securely after cleaning and insert the drawer back.

13.2 Cleaning the loading door

a) After every washing check that no foreign substance is left in the drum.

b) If the holes on the bellow shown in the figure are blocked, open the holes using a toothpick.

c) Foreign metal substances will cause rust stains in the drum. Clean the stains on the drum surface by using cleaning agents for stainless steel.

d) Never use steel wool or wire wool. These will damage the painted, chromated and plastic surfaces.

13.3 Cleaning the body and control panel

a) Wipe the body of the product with soapy water or non-corrosive mild gel detergents as necessary, and dry with a soft cloth.

b) Use only a soft and damp cloth to clean the control panel.

13.4 Cleaning the water intake filters

There is a filter at the end of each water intake valve at the rear of the product and also at the end of each water intake hose where they are connected to the tap. These filters prevent foreign substances and dirt in the water to enter the product. Filters should be cleaned if they are dirty.
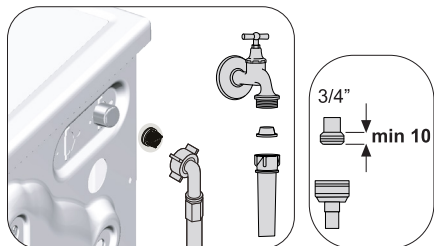
a) Close the taps.

b) Remove the nuts of the water intake hoses to access the filters on the water intake valves. Clean them with an appropriate brush. If the filters are too dirty, remove them from their places with a pliers and clean in this way.

c) Take out the filters on the flat ends of the water intake hoses together with the gaskets and clean thoroughly under running water.

d) Replace the gaskets and filters carefully in their places and tighten the hose nuts by hand.

13.5 Cleaning the pump filter

⚠ **CAUTION!**	• Foreign substances left in the pump filter may damage your product or may cause noise problem. • In regions where freezing is possible, the tap must be closed, system hose must be removed and the water inside the product must be drained when the product is not in use.
ⓘ **NOTE**	• After each use, turn off the tap to which the mains hose is connected.

The filter system in your product prevents solid items such as buttons, coins and fabric fibers clogging the pump impeller during draining of washing water. Thus, the water will be drained without any problem and the service life of the pump will extend.

If the product fails to drain water inside it, the pump filter is clogged. Filter must be cleaned whenever it is clogged or in every 3 months. Water must be drained off first to clean the pump filter.

13.5.1 Cleaning dirty filters

CAUTION!

• Temperature of the water inside the product may rise up to 90 ℃. To avoid the risk of scalding, clean the filter after the water inside the product has cooled down.

a) Unplug the product.
b) Open the filter cap.

Press the tab on the filter cap downwards and pull the piece out towards yourself.

c) Proceed as follows for draining water.

- Place a large container in front of the filter to catch water from the filter.
- Loosen pump filter by turning it counterclockwise until water starts to flow. Fill the flowing water into the container you have placed in front of the filter. Always keep a piece of cloth handy to absorb any spilled water.
- Turn and remove the pump filter completely when water inside the product is completely drained.
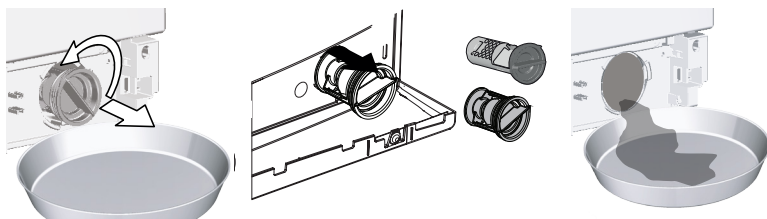
d) Clean any residues inside the filter as well as fibers, if any, around the pump impeller region.
e) Install the filter.
f) Close the filter cover.

14. Troubleshooting

Problem	Cause	Solution
Programs do not start after the loading door is closed.	Start / Pause / Cancel button is not pressed.	• *Press Start / Pause / Cancel button.*
	It may be difficult to close the loading door in case of excessive loading.	• *Reduce the amount of laundry and make sure that the loading door is closed properly.*
Programme cannot be started or selected.	The product has switched to self protection mode due to a supply problem (line voltage, water pressure, etc.).	• *The programme is cancelled when the product is turned off and on again. Press and hold On / Off button for 3 seconds.*
Water inside the product.	Some water has remained in the product due to the quality control processes in the production.	• *This is not a failure; water is not harmful to the product.*
The product does not take water in.	Tap is turned off.	• *Turn on the taps.*
	Water inlet hose is bent.	• *Flatten the hose.*
	Water inlet filter is clogged.	• *Clean the filter.*
	Loading door is not closed.	• *Close the door.*
The product does not drain water.	Water drain hose is clogged or twisted.	• *Clean or flatten the hose.*
	Pump filter is clogged.	• *Clean the pump filter.*
Product vibrates or makes noise.	Product is standing unbalanced.	• *Stable the product by adjusting the feet.*
	A hard substance has entered into the pump filter.	• *Clean the pump filter.*
	Transportation safety bolts are not removed.	• *Remove the transportation safety bolts.*
	Laundry quantity in the product is too little.	• *Add more laundry to the product.*
	Excessive laundry is loaded in the product.	• *Take out some of the laundry from the product or distribute the load by hand to balance it homogeneously in the product.*
	Product is leaning on a rigid item.	• *Make sure that the product is not leaning on anything.*
There is water leaking from the bottom of the product.	Water drain hose is clogged or twisted.	• *Clean or flatten the hose.*
	Pump filter is clogged.	• *Clean the pump filter.*
Product stopped shortly after the programme started.	Machine has stopped temporarily due to low voltage.	• *Product will resume running when the voltage restores to the normal level.*
Product directly drains the water it takes in.	Draining hose is not at adequate height.	• *Connect the water draining hose as described in the user manual.*
No water can be seen in the product during washing.	Water is inside the invisible part of the product.	• *This is not a failure.*

Problem	Cause	Solution
Loading door cannot be opened.	Loading door lock is activated because of the water level in the product.	• *Drain the water by running the Pump or Spin programme.*
	Product is heating up the water or it is at the spinning cycle.	• *Wait until the programme completes.*
	Loading door may be stuck because of the pressure it is subjected to.	• *Grab the handle and push and pull the loading door to release and open it.*
	If there is no power, loading door of the product will not open.	• *To open the loading door, open the pump filter cap and pull down the emergency handle positioned at the rear side of the said cap. See "Opening the loading door in case of power failure"*
Washing takes longer than specified in the user manual.(*)	Water pressure is low.	• *Product waits until taking in adequate amount of water to prevent poor washing quality due to the decreased amount of water. Therefore, the washing time extends.*
	Voltage is low.	• *Washing time is prolonged to avoid poor washing results when the supply voltage is low.*
	Input temperature of water is low.	• *Required time to heat up the water extends in cold seasons. Also, washing time can be lengthened to avoid poor washing results.*
	Number of rinses and/or amount of rinse water have increased.	• *Product increases the amount of rinse water when good rinsing is needed and adds an extra rinsing step if necessary.*
	Excessive foam has occurred and automatic foam absorption system has been activated due to too much detergent usage.	• *Use recommended amount of detergent.*
Programme time does not countdown. (On models with display) (*)	Timer may stop during water intake.	• *Timer indicator will not countdown until the product takes in adequate amount of water. The product will wait until there is sufficient amount of water to avoid poor washing results due to lack of water. Timer indicator will resume countdown after this.*
	Timer may stop during heating step.	• *Timer indicator will not countdown until the product reaches the selected temperature.*
	Timer may stop during spinning step.	• *Automatic unbalanced load detection system is activated due to the unbalanced distribution of the laundry in the product.*
Programme time does not countdown. (*)	There is unbalanced load in the product.	• *Automatic unbalanced load detection system is activated due to the unbalanced distribution of the laundry in the product.*

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Problem	Cause	Solution
Product does not switch to spinning step. (*)	There is unbalanced load in the product.	• *Automatic unbalanced load detection system is activated due to the unbalanced distribution of the laundry in the product.*
	The product will not spin if water is not drained completely.	• *Check the filter and the draining hose.*
	Excessive foam has occurred and automatic foam absorption system has been activated due to too much detergent usage.	• *Use recommended amount of detergent.*
Washing performance is poor: Laundry turns gray. (**)	Insufficient amount of detergent has been used over a long period of time.	• *Use the recommended amount of detergent appropriate for water hardness and the laundry.*
	Washing has been made at low temperatures for a long time.	• *Select the proper temperature for the laundry to be washed.*
	Insufficient amount of detergent is used with hard water.	• *Using insufficient amount of detergent with hard water causes the soil to stick on the cloth and this turns the cloth into gray in time. It is difficult to eliminate graying once it happens. Use the recommended amount of detergent appropriate for water hardness and the laundry.*
	Excessive amount of detergent is used.	• *Use the recommended amount of detergent appropriate for water hardness and the laundry.*
Washing performance is poor: Stains persist or the laundry is not whitened. (**)	Insufficient amount of detergent is used.	• *Use the recommended amount of detergent appropriate for water hardness and the laundry.*
	Excessive laundry is loaded in.	• *Do not load the product in excess. Load with amounts recommended in the "Programme and consumption table".*
	Wrong programme and temperature were selected.	• *Select the proper programme and temperature for the laundry to be washed.*
	Wrong type of detergent is used.	• *Use original detergent appropriate for the product.*
	Excessive amount of detergent is used.	• *Put the detergent in the correct compartment. Do not mix the bleaching agent and the detergent with each other.*
Washing performance is poor: Oily stains appeared on the laundry. (**)	Regular drum cleaning is not applied.	• *Clean the drum regularly.*
Washing performance is poor: Clothes smell unpleasantly. (**)	Odours and bacteria layers are formed on the drum as a result of continuous washing at lower temperatures and/or in short programmes.	• *Leave the detergent drawer as well as the loading door of the product ajar after each washing. Thus, a humid environment favorable for bacteria cannot occur in the machine.*

Problem	Cause	Solution
Colour of the clothes faded. (**)	Excessive laundry was loaded in.	• *Do not load the product in excess.*
	Detergent in use is damp.	• *Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.*
	A higher temperature was selected.	• *Select the proper programme and temperature according to the type and soiling degree of the laundry.*
Washing machine does not rinse well.	The amount, brand and storage conditions of the detergent used are inappropriate.	• *Use a detergent appropriate for the washing machine and your laundry. Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.*
	Detergent was put in the wrong compartment.	• *If detergent is put in the prewash compartment although prewash cycle is not selected, the product can take this detergent during rinsing or softener step. Put the detergent in the correct compartment.*
	Pump filter is clogged.	• *Check the filter.*
	Drain hose is folded.	• *Check the drain hose.*
Laundry became stiff after washing. (**)	Insufficient amount of detergent is used.	• *Using insufficient amount of detergent for the water hardness can cause the laundry to become stiff in time. Use appropriate amount of detergent according to the water hardness.*
	Detergent was put in the wrong compartment.	• *If detergent is put in the prewash compartment although prewash cycle is not selected, the product can take this detergent during rinsing or softener step. Put the detergent in the correct compartment.*
	Detergent was mixed with the softener.	• *Do not mix the softener with detergent. Wash and clean the drawer with hot water.*
Laundry does not smell like the softener. (**)	Detergent was put in the wrong compartment.	• *If detergent is put in the prewash compartment although prewash cycle is not selected, the product can take this detergent during rinsing or softener step. Wash and clean the drawer with hot water. Put the detergent in the correct compartment.*
	Detergent was mixed with the softener.	• *Do not mix the softener with detergent. Wash and clean the drawer with hot water.*

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Problem	Cause	Solution
Detergent residue in the detergent drawer. (**)	Detergent was put in wet drawer.	• *Dry the detergent drawer before putting in detergent.*
	Detergent has gotten damp.	• *Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.*
	Water pressure is low.	• *Check the water pressure.*
	The detergent in the main wash compartment got wet while taking in the prewash water. Holes of the detergent compartment are blocked.	• *Check the holes and clean if they are clogged.*
	There is a problem with the detergent drawer valves.	• *Call the Authorised Service Agent.*
	Detergent was mixed with the softener.	• *Do not mix the softener with detergent. Wash and clean the drawer with hot water.*
	Regular drum cleaning is not applied.	• *Clean the drum regularly.*
Too much foam forms inside the product. (**)	Improper detergents for the washing machine is used.	• *Use detergents appropriate for the washing machine.*
	Excessive amount of detergent is used.	• *Use only sufficient amount of detergent.*
	Detergent was stored under improper conditions.	• *Store detergent in a closed and dry location. Do not store in excessively hot places.*
	Some meshed laundry such as tulle may foam too much because of their texture.	• *Use smaller amounts of detergent for this type of item.*
	Detergent was put in the wrong compartment.	• *Put the detergent in the correct compartment.*
	Softener is being taken early by the product.	• *There may be problem in the valves or in the detergent drawer. Call the Authorised Service Agent.*
Foam is overflowing from the detergent drawer.	Too much detergent is used.	• *Mix 1 tablespoonful softener and ½ l water and pour into the main wash compartment of the detergent drawer.*
		• *Put detergent into the product suitable for the programmes and maximum loads indicated in the "Programme table". When you use additional chemicals (stain removers, bleaches and etc), reduce the amount of detergent.*
Laundry remains wet at the end of the programme. (*)	Excessive foam has occurred and automatic foam absorption system has been activated due to too much detergent usage.	• *Use recommended amount of detergent.*

(*) The product does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the product and to its surrounding environment. Laundry should be rearranged and re-spun.

(**) Regular drum cleaning is not applied. Clean the drum regularly.

⚠️ **CAUTION!**

• If you cannot eliminate the problem although you follow the instructions in this section, consult the dealer or the Authorised Service Agent. Never try to repair a nonfunctional product yourself.