

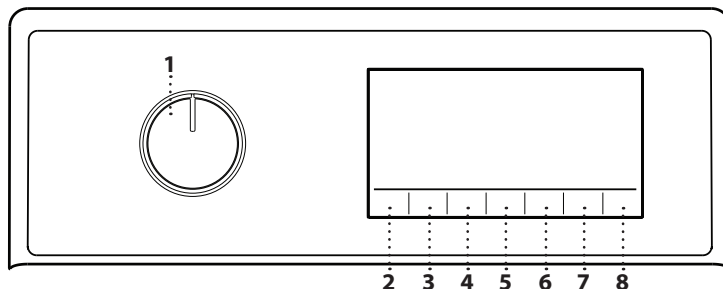
THANK YOU FOR BUYING A BEKO PRODUCT.

**Before using the appliance carefully read the Safety Instruction.**

Before using the machine, it is imperative that the transport bracket is removed.
For more detailed instructions on how to remove it, see the Installation Guide.

CONTROL PANEL

- 1 Programme selector / "ON/OFF"
- 2 "Temperature" button
- 3 "Spin" / "Rinse hold" button
- 4 "Fast / Intensive" / Child Lock  3 sec button
- 5 "Steam Option" / "AntiCrease+" button
- 6 "Pet Hair Removal"  / "Prewash"  3 sec button
- 7 "Time Delay" button
- 8 "Start/Pause" button 



INDICATORS

Door locked Child lock Time Delay Failure: Water tap closed 

PROGRAMME CHART

Max load 6,0 Kg Power consumption in off-mode 0,50 W / in left-on mode 0,50 W						Detergents and additives			Recommend- ed detergent		Residual dampness % *	Energy consumption kWh	Total water lt	Laundry temperature °C
Programme	Temperatures		Max. Spin speed (rpm)	Max load (kg)	Duration (h : m)	Prewash	Main wash	Softener	Powder	Liquid				
	Setting	Range												
 Cottons	40	* - 90	1200	6	03:30						57	1,150	75	40
	20	* - 90	1200	6	03:30						57	0,180	75	20
 Eco 40-60	40	40 - 60	1100	6	03:15	-					50	0,609	52	38
			1151	3	02:35	-					52	0,351	40	33
			1151	1,5	02:15	-					58	0,159	30	23
 Synthetics	40	* - 60	1200	3	02:30						35	0,550	66	40
 Cottons with Prewash	40	* - 90	1200	6	**						-	-	-	-
 Xpress & Super Xpress	30	* - 90	1200	6	00:28	-					62	0,100	50	23
 Gentlecare	40	* - 40	800	1,5	**	-			-		-	-	-	-
 Mix	40	* - 40	800	3	**						-	-	-	-
 Spin+Drain	--	--	1200	6	**	-	-	-	-	-	-	-	-	-
 Rinse	--	--	1200	6	**	-	-		-	-	-	-	-	-
 Drum Clean	90	90	600	0	**	-		-			-	-	-	-
 DarkWash/Jeans	40	* - 40	1200	3	**						-	-	-	-
 Stain	60	30 - 60	1200	3,5	**						-	-	-	-
 Shirts	40	* - 60	800	3	**						-	-	-	-
 Hygiene+	60	20 - 90	1200	6	**	-					-	-	-	-
 ColdWash	20	20	1200	3,5	**	-					-	-	-	-

● Dosing required ○ Dosing optional

 Time displayed by machine in the beginning of cycle is for the most used load size. It means that can be different from values for maximum load inside instruction for user.

Eco 40-60 - Test wash cycle in compliance with 2019/2014 regulation. The most efficient programme in terms of energy and water consumption for washing normally soiled cotton laundry. Display only: Spin speed values shown on the display can slightly differs from the values stated in the table

For all Test Institutes

Long wash cycle for cottons: set wash cycle Cottons with a temperature of 40°C.

Synthetic program along: set wash cycle Synthetics with a temperature of 30°C.

This data may differ in your home due to changing conditions in inlet water temperature, water pressure etc. Approximate programme duration values refer to the default setting of the programmes, without options. The values given for programmes other than the eco 40-60 programme are indicative only.

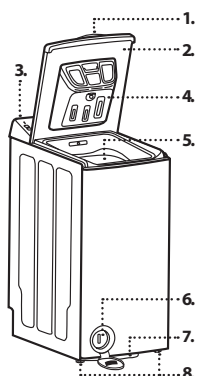
* After programme end and spinning with maximum selectable spin speed, in default programme setting.

** **The duration of the programme is shown on the display.**

- The sensor technology adapts water, energy and programme duration to your wash load.

PRODUCT DESCRIPTION

1. Lid handle
2. Lid
3. Control panel
4. Detergent dispenser
5. Drum
6. Water filter - behind the cover
7. Mobility lever (depending on model)
8. Adjustable feet (x2)



DETERGENT DISPENSER

Main wash compartment

Detergent for the main wash, stain remover or water softener.

Prewash compartment

Detergent for the prewash.

Softener compartment

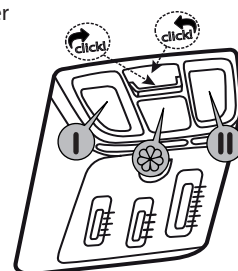
Fabric softener. Liquid starch. Bleach.

Pour in softener, starch or bleach solution only up to the "max" mark.

 **Release / Close button**

Press to remove tray for cleaning.

Press to close tray until you feel a click!



PROGRAMMES

For choosing the appropriate programme for your kind of laundry, always respect the instructions on the care labels of the laundry. The value given in the tub symbol is the maximum temperature possible for washing the garment.



Cottons

Normally to heavily soiled and robust cottons .

Eco 40-60

For washing normally soiled cotton garments declared to be washable at 40 °C or 60 °C, together in the same cycle. This is the standard cotton programme and the most efficient in terms of water and energy consumption.

⚠ The cycle runs only at 40°C as per regulation.

Synthetics

For washing soiled garments made from synthetic fibres (such as polyester, polyacrylic, viscose, etc.) or cotton/synthetic blends.

Cottons with Prewash

Choose this program only for heavily soiled cotton laundry. Put detergent in the prewash compartment

Xpress & Super Xpress

Use this programme to wash your lightly soiled or unspotted cotton clothes in a short time but not for towels or heavy cottons. The programme duration can be reduced down to 14 minutes when the quick wash function is selected. When the quick wash function is selected, maximum 2 (two) kg of laundry must be washed.

GentleCare

Use to wash your woollen/delicate laundry. Select the appropriate temperature complying with the tag of your clothes. Your laundry will be washed with a very gentle washing action in order not to damage the clothes.

Mix

For washing lightly to normally soiled resilient garments in cotton, linen, synthetic fibres and mixed fibres.

Rinse

Separate rinse and intensive spin programme. For robust laundry.

Spin & Drain

Spins the load then empties the water. For robust laundry.

Drum Clean

Regularly clean (once every 1 to 2 months) the drum for ensuring the required hygiene. Steam is applied before the programme to soften the residues in the drum. Turn on the programme when the machine is completely empty. For better results, use powder antilimescale (drum cleaning materials) suitable for washing machines when the powder detergent function is selected. Leave the loading door open after the programme ends for the inside of the machine to dry.

⚠ This is not a washing programme. This is a maintenance programme. Do not turn this programme on when there is something inside the machine. When you attempt to operate, the machine automatically senses that there is load inside, and may quit or resume the programme as per the model of your machine. An effective cleaning is not achieved if the programme is resumed.

⚠ This program should not be used with POD detergents.

DarkWash/J Jeans

This programme uses lower temperatures and less agitation to prevent your darker garments fading.

Stain

The machine has a special stain programme which enables the removal of different types of stains in the most effective way. Use this programme only for durable colourfast cotton laundry. Do not wash delicate and noncolourfast clothes and laundry in this programme. Before washing, garment tags should be checked (recommended for cotton shirts, trousers, shorts, tshirts, baby clothes, pyjamas, aprons, table clothes, bed sheets, duvet covers, pillowcases, bathbeach towels, towels, socks, cotton underwear that are suitable for washing at high temperature and long time).

In the automatic stain programme, you can wash 24 types of stains divided into three different groups according to quick function selection. Depending on the selected stain group, a special washing programme for which duration of rinse hold, washing action, washing and rinsing duration are modified.

Below you can find the soil groups that can be selected with the "Fast/Intensive" setting button:

When "Intensive" is selected; Sweat, collar dirt, food, mayonnaise, salad dressing, makeup, machine oil, baby food.

When "Fast/Intensive" is not selected; Blood, chocolate, pudding, grass, mud, eggs, butter, curry.

When "Fast" is selected; Tea, coffee, juice, ketchup, red wine, cola, jam, coal.

1. Select the stain programme.

2. Select the stain you want to clean by locating it in the groups above and selecting the related group with the Fast/Intensive auxiliary function button.

3. Read the garment tag carefully and ensure that correct temperature and spin speed are selected.

Shirts

This programme is used to wash the shirts made from cotton, synthetic and synthetic blended fabrics altogether. Use the special shirts wash cycle to wash shirts in different fabrics and colours to guarantee they receive the best possible care.

Hygiene +

A programme that blends sensitive temperature control with additional rinse and spin cycles to make sure any microorganism is removed from laundry. Working at a range of 20 °C to 90 °C.

ColdWash

Use to wash your medium dirty and durable cotton/syntetics laundry. Thanks to the washing algorithm specially developed for the program, effective washing is ensured without exposing the laundry to high temperatures.

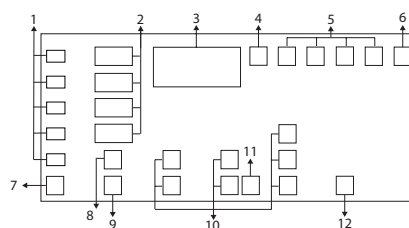
FIRST TIME USE

⚠ Do not use POD detergents for this step.

To remove any manufacturing debris select the "Cotton" programme at a temperature of 90°C. Pour a small quantity of detergent powder into the main wash compartment of the detergent dispenser (maximum 1/3 of the quantity the detergent manufacturer recommends for lightly soiled laundry). Start the programme **without adding any laundry**.

DISPLAY

The display is useful when programming the washing machine and provides plenty of information.



- | | |
|--------------------------------|----------------------------------|
| 1. Temperature Symbol | 7. Water tap indicator |
| 2. Spin Speed Indicators | 8. Rinse Hold Indicator |
| 3. Duration Information | 9. No Spin Indicator |
| 4. Door Lock Is Engaged Symbol | 10. Auxiliary Options Indicators |
| 5. Wash phases indicators | 11. Child Lock Enabled Symbol |
| 6. No Water Indicator | 12. Time Delay Enabled |

! The visuals used for machine description in this section are schematic and may not match exactly with the features of your machine.

DAILY USE

Prepare your laundry according to the recommendations in the "HINTS AND TIPS" section. Load the laundry, close the drum door and check that it is closed properly. Pour in the detergent and any additives. Observe the dosing recommendations on the detergent pack. Close the lid. Turn the programme selector to the desired programme and select any option if needed. The display shows the duration of the selected programme (in hours and minutes). The temperature and spin speed can be changed by pressing the "Temperature" button or the "Spin" button. Open the tap and press the "Start/Pause" ► button to start the wash cycle. The "Start/Pause" ► indicator will lights up on the display and the door will be locked. Due to variations in load and temperature of inlet water, the remaining time is newly calculated in certain programme phases.

PAUSE OR CHANGE A RUNNING PROGRAMME

Press the Start/Pause button to switch the machine to pause mode. Start/Pause symbol will flash on the display.

The programme change is allowed when the current programme is running unless the Child Lock is enabled. This action will cancel the current programme.

Adding laundry after the programme has started: If the water level in the machine is suitable when you press Start/Pause button, the door lock will be deactivated and the door will open, allowing you to add garments. The door lock icon on the display goes off when the door lock is deactivated. After adding garments, close the door and press Start/Pause button once again to resume the washing cycle.

If the water level in the machine is not suitable when you press Start/Pause button, the door lock cannot be deactivated and the door lock icon on the display remains on.

If the temperature of the water inside the machine is above 50°C, you cannot deactivate the door lock for safety reasons, even if the water level is suitable.

DOOR LOCK INDICATOR

There is a locking system on the loading door of the machine that prevents opening of the loading door in cases when the water level is unsuitable. "Door Locked" symbol appears on the display when the loading door is locked.

PROGRAMME END

End symbol appears on the display when the programme is completed. If you do not press any button for 10 minutes, the machine will switch to OFF mode. Display and all indicators are turned off. Completed programme steps will be displayed if you press On/Off button.

OPTIONS

! When the combination of programme and additional option(s) is not possible, the indication lights switch off automatically.
! Unsuitable combinations of options are deselected automatically.

Fast / Intensive

You can shorten or extend the programme duration with this function. Depending on the programme selection, there may be differences in time increases and decreases. In case the FAST or INTENSIVE led is not lit, the appropriate programme duration is shown for your normally soiled clothes/laundry. Depending on the programme selection, the Intensive feature can be selected automatically. In this case, the Intensive LED on the panel will be lit. You can use the Intensive selection to achieve a better washing performance when washing heavily soiled laundry. You can reduce the time for your lightly soiled laundry by pressing the Fast/Intensive button in the programmes which come with intense being selected. When you press the button once, the LED will turn off and you will reach the appropriate programme duration for your normally soiled clothes/laundry. When you press the same button a second time, the fast LED will light up, the time will decrease a little and it will show the minimum programme duration, which is suitable for your less soiled laundry. The duration of programmes may shorten by 50% when this function is selected. Thanks to optimized washing steps, high mechanical agility and optimal water consumption, high washing performance is achieved despite the shorter duration.

Steam

The steam option feature utilises the power of steam to enhance the cleaning process. The steam produced by the washing machine helps to break down and loosen tough stains, making them easier to remove during the wash cycle. It provides a more delicate treatment than harsh scrubbing or abrasive washing methods. The steam helps to relax the fibers, reducing the risk of damage or excessive wear on your clothes. *This function may not be available on all models.

AntiCrease+

Select this option if you cannot unload the laundry soon after programme end, or if you tend to forget the laundry in your washing machine. It will help to keep your laundry fresh. The washing machine will start to tumble the laundry periodically after programme end. The periodic tumbling will last up to approximately 6 hours after the end of your wash programme, and you can stop it at any time by pressing the "AntiCrease+" button. It will last a while until you can open the door. After the "AntiCrease+" period has run out, the display indicates End.

Pet Hair Removal

Selecting this function adds Prewash and Extra Rinse to the standard program. More water is used, ensuring pet hair is removed more effectively from your clothes.

Prewash 3 sec

This function can be selected by pressing and holding the related auxiliary function button for 3 seconds. A Prewash is only worthwhile for heavily soiled laundry. Not using the Prewash will save energy, water, detergent and time.

Time Delay

When the time delay function is selected, the end time until the programme end is shown in hours such as 1h, 2h, after your programme starts is shown in hours and minutes as in the 01:30 example. With the Time Delay function, the end time of the programme may be set up to 24 hours. After pressing Time Delay button, the programme's estimated ending time is displayed. If the Time Delay is set, Time Delay indicator is illuminated. In order for the End Time function to be cancelled, turn the machine Off and back On by rotating the program selection knob to the On/Off position.

Temperature

Whenever a new programme is selected, the recommended temperature for the programme appears on the temperature indicator. It is possible that the recommended temperature value is not the maximum temperature that can be selected for the current programme. Press the Temperature Adjustment button to change the temperature. Temperature decreases gradually. You can also change the temperature after the washing starts. This change can be made if the only washing steps allow it.

Spin (incl. Rinse hold)

Whenever a new programme is selected, the recommended spin speed of the selected programme is displayed on the Spin Speed indicator. It is possible that the recommended spin speed value is not the maximum spin speed that can be selected for the current programme. Press the Spin Speed Adjustment button to change the spin speed. Spin speed decreases gradually. Then, depending on the model of the product, "Rinse Hold" and "No Spin" options appear on the display. If you are not going to unload your laundry immediately after the programme completes, you can use Rinse Hold function in order to prevent them from getting wrinkled when there is no water in the machine. This function holds the laundry in the final rinsing water. If

you want to spin your laundry after the Rinse Hold function:

1. Adjust the Spin Speed.
 2. Press Start / Pause. The programme will resume. Machine drains the water and spins the laundry.
- If you want to drain the water at the end of the programme without spinning, use No Spin function. You can change the spin speed after the washing starts if the washing steps allow it. Changes cannot be made if the steps do not allow it.

CHILD LOCK 3 sec

You can lock the buttons of the control panel against improper use (e.g. by children). Press and hold the related auxiliary function button for 3 seconds. After the countdown as "3-2-1" on the display is over, Child Lock symbol appears on the display. When this warning is displayed, you can release the Auxiliary Function button 3. To deactivate the child lock press and hold the related auxiliary function button for 3 seconds. After the countdown as "3-2-1" on the display is over, Child Lock symbol disappears.

BLEACHING

Wash your laundry in the desired programme, Cotton or Synthetics, adding an appropriate amount of chlorine bleach to the Softener  chamber (close the lid carefully). Immediately after the end of the programme, turn the "Programme selector" and start the desired programme again to eliminate any residual bleach smell; if you want, you can add softener. **Never put both chlorine bleach and softener into the softener chamber at the same time.**

HINTS AND TIPS

Sort your laundry according to

Type of fabric/care label (cotton, mixed fibers, synthetics, wool, handwash items). Colour (separate coloured and white items, wash new coloured items separately). Delicates (wash small items – like nylon stockings – and items with hooks – like bras – in a cloth bag or pillow case with zip).

Empty all pockets

Objects like coins or lighters can damage your laundry as well as the drum.

Appliance interior

If you never or seldom wash your laundry at 90°C, we recommend to occasionally run a 90°C programme without laundry, adding a small amount of detergent, to keep the interior of the appliance clean.

Follow the dosage recommendation / additives

It optimizes the cleaning result, it avoids irritating residues of surplus detergent in your laundry and it saves money by avoiding waste of surplus detergent

Use low temperature and longer duration

The most efficient programmes in terms of energy consumption are generally those that perform at lower temperatures and longer duration.

Observe the load sizes

Load your washing machine up to the capacity indicated in the "PROGRAMME CHART" table to save water and energy.

Noise and remaining moisture content

They are influenced by the spinning speed: the higher the spinning speed in the spinning phase, the higher the noise and the lower the remaining moisture content.

CLEANING & MAINTENANCE

For any cleaning and maintenance, switch off and unplug the washing machine. Do not use flammable fluids to clean the washing machine. Clean and maintain your washing machine periodically (at least 4 times per year).

Cleaning the outside of the washing machine

Use a soft damp cloth to clean the outer parts of the washing machine. Do not use glass or general purpose cleaners, scouring powder or similar to clean the control panel – these substances might damage the printing.

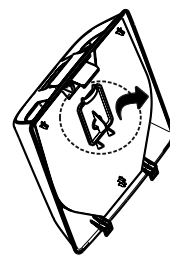
Detergent dispenser

Clean regularly, at least three or four times a year, to prevent detergent build-up:

Press the release button  to release the detergent dispenser and remove it. A small quantity of water can remain in the dispenser, thus you should carry it in an upright position. Wash the dispenser using running water. Remove the siphon cap on the back of the dispenser for cleaning. Replace the siphon cap in the dispenser (if removed) Reinstall the dispenser by locating the dispenser's bottom tabs into the appropriate openings on the lid, and by pushing the dispenser against the lid until it locks into place. Press on the close button  until you feel a click! **Make sure that the detergent dispenser is correctly reinstalled.**

Checking the water supply hose

Check the inlet hose regularly for brittleness and cracks. If damaged, replace it by a new hose available through our After-Sales Service or your specialist dealer. Depending on the hose type: If the inlet hose has a transparent coating, periodically check if the colour intensifies locally. If yes, the hose may have a leak and should be replaced. For water stop hoses  (if available): check the small safety valve inspection window (see arrow). If it is red, the water stop function was triggered, and the hose must be replaced by a new one. For unscrewing this hose, press the release button (if available) while unscrewing the hose.



Cleaning the mesh filters in the water supply hose
Check and clean regularly (at least two or three times a year).
Close the tap and loosen the inlet hose on the tap. Clean the internal mesh filter and screw the water inlet hose back onto the tap. Now unscrew the inlet hose on the rear of the washing machine. Pull off the mesh filter from the washing machine connection with universal pliers and clean it. Refit the mesh filter and screw the inlet hose on again. Turn on the tap and ensure that the connections are completely water-tight.

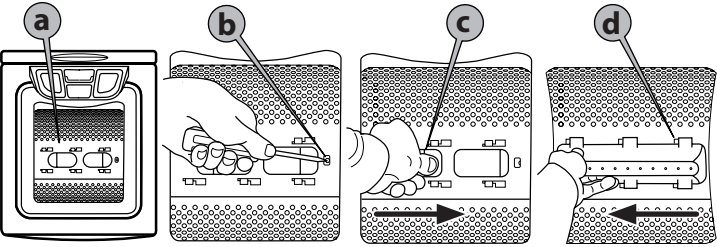
Cleaning the water filter / draining residual water
The washing machine is provided with a self-cleaning pump. The filter keeps objects like buttons, coins, safetypins etc. which have been left in the laundry. If you used a hot wash programme, wait until the water has cooled down before draining any water. Clean the water filter regularly, to avoid that the water cannot drain after the wash due to obstruction of the filter. If the water does not drain, also check that the house drain pipe is not blocked.

Open the filter cover with a coin. Place a broad, flat container beneath the water filter, to collect the drain water. Slowly turn the filter counterclockwise until water flows out. Let the water flow out, without removing the filter. When the container is full, close the water filter by turning it in clockwise. Empty the container. Repeat this procedure until all the water has drained. Lay a cotton cloth beneath the water filter, which can absorb a small amount of rest water. Then remove the water filter by turning it out anti clockwise. Clean the water filter (remove residues in the filter and clean it under running water) and the filter chamber. Make sure the pump impeller (in the housing behind the filter) is not obstructed. Insert the water filter and close the filter cover: Reinsert the water filter again by turning it in clockwise direction. Make sure to turn it in as far as it goes. To test water tightness of the water filter, you can pour about 1 liter of water into the drum and check that water does not leak from the filter. Then close the filter cover.

Lid seal
Check the condition of the lid seal periodically and clean it from time to time with a damp cloth.

Recovering an object that falls between the drum and the tub
If an object accidentally falls between the drum and the tub, you can recover it thanks to one of the removable drum lifters. Unplug the

washing machine. Remove the laundry from the drum. Close the drum flaps and turn the drum a half-turn (picture **a**). Using a screw-driver press on the plastic end, while sliding the lifter from left to right (picture **b, c**) by hand it will fall into the drum. Open the drum. You can recover the object through the hole in the drum. Refit the lifter from inside the drum: Position the plastic tip above the hole on the right side of the drum (picture **d**). Then slide the plastic lifter from right to left until it clips. Close the drum flaps again, turn the drum through half a turn and check the positioning of the blade at all its anchorage points. Plug the washing machine in again.



TRANSPORT AND HANDLING

Pull out the mains plug, and close the water tap. Disconnect the inlet hose from the water tap, and remove the drain hose from your draining point. Remove all rest water from the hoses and washing machine and fix hoses so that they cannot get damaged during transport. To facilitate moving the machine, pull the mobility lever situated at the bottom front (if available on your model) out a little by hand. Pull the washing machine out to the stop with the foot. Afterwards push the mobility lever back into the original stable position. Refit the transport bracket. Follow the instructions for removing the transport bracket in the INSTALATION GUIDE in reverse order.

TROUBLESHOOTING

The washing machine may sometimes not work properly for certain reasons. Before calling the After-sales service, it is recommended to check to see if the problem can be easily resolved using the following list.

Anomalies:	Possible causes / Solution:
The washing machine does not turn on and/ or programme does not start	• The plug is not inserted into the electrical outlet, or not enough to make contact. • There has been a power failure. • Lid is not properly closed. • The “Child lock”  3 sec function has been activated (if available). • The washing machine switched off automatically to save energy, before programme start or after programme end. To switch on the washing machine, turn the programme selector first to “Off/On” and then to the desired programme again.
The wash cycle fails to start or stops during the cycle.	• The “Start/Pause”  button has not been pressed. • The water tap is not open. • A “Time delay” has been set. • The house drain pipe may be blocked.
Appliance stops during the programme, and the “Start/Pause” indicator blinks on the display.	• “Rinse hold” option is activated (if available). • Programme has been changed - re-select desired programme and press “Start/Pause” .
Appliance vibrates	• The washing machine is not level. • The transport bracket has not been removed; before using the washing machine, the transport bracket must be removed.
Final spin results are poor. The laundry is still very wet.	• Unbalance of the laundry load during spinning prevented the spin phase to avoid damages on the washing machine. This is why the laundry is still very wet. Reason for unbalance can be: small laundry loads (consisting of only few quite big or absorbent items, e.g. towels), or big/heavy laundry items. • If possible avoid small laundry loads. • “Spin” button has been set to a low spin speed.
“Water tap closed”  indicator lights up	• Appliance has no or insufficient water supply.

ACCESSING THE CYCLE COUNTER

When the appliance is turned off, pressing and holding the 4 and 5 auxiliary function buttons for a long time initiates a 3-2-1 countdown, after which the total number of washing cycles completed on the appliance is displayed.

After the total washing cycle is displayed, the failure codes, if any, are displayed. Check the information on the screen through the table below

<i>On-screen Information</i>	<i>Cause</i>	<i>Solution</i>
<i>Err</i>	Safety algorithm is run on the appliance.	Wait for the writing to pass. After pressing the auxiliary function buttons 4 and 5, check the on-screen information.
<i>SC</i>	Your complaint is not solved during the check.	Call the authorised service agent.
<i>E5</i>	House drain pipe blocked. Pump filter may be clogged.	- Check and clean the house drain pipe. - Clean the pump filter. See "Draining remaining water and cleaning the pump filter" section. Try in spin cycle. If the issue is not resolved, call the service.
<i>E8</i>	The machine may not be taking in water.	- Turn on the taps. - Make sure there is no water outage. - Check the water inlet hose connection, if there is any folding on the hose, straighten it. - Clean the pump filter. See "Draining remaining water and cleaning the pump filter" section. - Close the front cover of the machine. Make sure that the cover is locked. Run the machine one more time. If the issue is not resolved, call the service.
<i>E29</i>	The product has switched to self protection mode due to a supply problem (line voltage, water pressure, etc.).	To cancel the programme, turn the Programme Selection knob to select another programme. Previous programme will be cancelled. See "Cancelling the programme" section. If the issue persists, call the service.
<i>E17</i>	Excess foam is present in the machine after the completed cycle.	- Store detergent in a closed and dry location. Do not store in excessively hot places. - Use smaller amounts of detergent for porous laundry like tulle. - Use amount of detergent appropriate to the amount of laundry and the level of stain. - Use only sufficient amount of detergent. - Make sure you place the detergent in the appropriate compartment. - Run the Drum Cleaning programme with the machine empty. See "Drum Cleaning" programme. If your machine does not include Drum Cleaning programme, you can use Cotton 90C. - After running a short programme without detergent, check the machine. If the issue persists, call the service.
<i>E18</i>	Spin cycle is not initiated due to an imbalance of the machine.	Check the laundry inside the machine. The amount of laundry may not be sufficient. Try by increasing the amount of laundry. The laundry may be causing an imbalance; sort out the laundry by hand and distribute evenly inside the appliance. Retry in spin cycle.
<i>E12</i>	There may be water inside the machine.	Unplug the machine. There may be water under the machine. Clean the water under the machine. Plug the machine again. Try running a short cycle. If the issue persists or you see water leaking from one of the hoses, close the valves and call the service.
<i>E27</i>	Check the water drain of the machine.	See "Connecting the drain hose to the drain" section.
<i>E84</i>	BLE connection cannot be established.	Check it, try connecting it. See "HomeWhiz Feature and Remote Control Function" section. If the issue persists, call the service.

Policies, standard documentation, ordering of spare parts and additional product information can be found by

The model information can be retrieved using the QR-Code reported in the energy label. The label also includes the model identifier that can be used to consult the portal of the registry at <https://eprel.ec.europa.eu>. Alternatively, **contact our After-Sales Service** (See phone number in the warranty booklet). When contacting our After-sales Service, please state the codes provided on your product's identification plate.

