

正面

背面

210 mm

THANK YOU FOR USING OUR PRODUCTS

How to Obtain Service
Please keep your purchase receipt or other proof of purchase in a safe place; you will need to have it should the product require attention under guarantee.
You should also complete the details below; it will help us assist you when requesting service. (The model number is printed on the instruction booklet and the serial number is printed on the Rating Label affixed to the appliance)
Model No. Serial No.
Retailer: Date of Purchase:

POSTCARD

Beko Appliances Malaysia Sdn. Bhd.,
(1161022-P)
Suite 17.03, Level 17,
Menara 1 Dutamas,
Solaris Dutamas, No. 1, Jalan Dutamas 1,
50480 Kuala Lumpur

5773380700/AB

296 mm



WARRANTY CARD

Congratulations on purchasing a quality Beko product. Please keep your purchase receipt or other proof of purchase in a safe place; you will need to have it should the product require attention under guarantee.

Your new BEKO product is guaranteed against the cost of breakdown repair for two (2) years from the date of the original purchase, covering parts and labor for servicing within Malaysia country.

Customer Service Call Centre,
1-800-88-BEKO (2356)



What is covered?
Repairs necessary as a result of faulty materials, defective components or manufacturing defect.
The cost of functional replacement parts, but excluding consumable items.
The labor costs of a BEKO authorized / approved repairer to carry out the repair.
Added Value Coverage
Refrigerator: 12 Years Motor Warranty All refrigerators with Inverter or Non Inverter Compressor
Air Conditioner: 12 years Motor warranty for Inverter models and 5 years motor warranty for Non Inverter models
Washing Machine: 5 years Motor warranty for all front loading products with Universal Motor, 12 years for all Front Load models with Inverter models & Top Loading Washers
Washing Machine:
Front Load: 12 years Motor warranty for models with Inverter models
Front Load: 5 years Motor warranty for models with Universal Motor,
Top Load: 12 years Motor warranty.
Dryers: 12 years motor warranty for all models.
Dishwashers: 12 years motor warranty for all models.
Ovens: 12 years fan motor warranty for all models.
Hoods: 12 years warranty for gas, ceramic/induction on glass models.
Hoods: 12 years warranty for the Inverter model
Remarks:
Warranty period counting from the date of purchase
Warranty will cover the related parts ONLY for once (does not cover any delivery, installation or labor cost regarding to the part). Other costs may be borne / incurred by customer
What is not covered?
Any service call in which the problem is found not to be caused or related to any defect in the Beko Product. In this instance, the cost of the service call will be charged to you. Examples (but not limited to) of no product fault include below:
Trench, delivery or accidental damage or misuse and abuse including natural disaster, lightning, fire, flooding and exposure to sunlight.
Cabinet or appearance parts, including knobs, flaps, handles or container fits.
Accessories/parts or consumable items including but not limited to, ice trays, scrapers, cutlery baskets, filters and light bulbs such as blades, drive coupling, duct bag, filter or any other external accessory part which are worn out from normal use.
Repairs required as a result of unauthorized repairs or incorrect installation or improper power supply or input voltage beyond specifications that fails to meet the requirements contained in the user instruction book (normally user manual).
Correcting the installation, e.g. leveling of product, adjustment of green crossed or linked hoses, leakage of hoses if incorrectly fitted, removal of transit bolts (from loading washers), noises due to water hammer and/or power supplies.
Repacking hoses or correcting loose power wiring or house plumbing issues.
Repairs to products used on commercial or non-residential household premises.
Loss of frozen food in freezers or fridge freezers.
Charging gas, gas refill, cleaning, reconditioning and/or lubrication.
Blocked parts, removal of foreign objects/substances from dishwashers, washing machine and the Beko, e.g., socks, bra wires, food scraps, dirt etc.
Normal noise or vibration.
Infestation of pests, insects or vermin.
Consumables. Consumables are defined as any part or component of an expendable nature and/or any item that is designed to be consumed (wear out) during the life of the product, regardless if it is consumer replaceable or not and whether such consumables originate from us or not. CONSUMABLE ITEMS INCLUDE WITHOUT LIMITATION, REPLACEMENT PARTS, GAS REFILLS, REFRIGERANT AND OTHER MISCELLANEOUS MATERIALS FOR THE PRODUCT, INSTALLATION MATERIALS WHICH INCLUDE WITHOUT LIMITATION, INLET/OUTLET HOSES, INSULATION MATERIALS, COPPER PIPING, PVC PIPING AND ELECTRICAL WIRING.
2. This Guarantee does not cover damage caused by:
Misuse or abuse of Beko Product
Accidental damage on any kind
Rust and Corrosion where the product is located within a corrosive environment
Disconnection of burners or flues on gas cooktops or chrome surrounds.
Incorrect operation or not following the operation instructions as stated in the user manual
Improper installation
Failure to clean or improper cleaning
Use of incorrect non-compliant electrical gas connections.
External sources including but not limited to electrical interference, power surges or voltage fluctuations
Any loss by civil commotion
Any loss caused from extreme events of nature including but not limited to, flood, cyclone, severe storm and earthquake
Use of non-genuine/ authorized parts
Any repair or other work carried out on the Beko product other than by an authorized Beko Service Personnel
Products where the serial number is removed, defaced or made illegible, parallel imported sets, products purchased overseas or from non-authorized dealers or retailers, second hand sets, products sold "AS IS", "AS IS/USED/SEEN" or bearing similar notations.
Cosmetic defects, reduced or impaired functionality, reduced lifespan or limitations of Products which, in our records indicate, are second hand, "used", "retired/used", "Open Set" or "Display Set".
3. This Guarantee does not cover cost associated with replacing and servicing of consumable parts. E.g. lamps & bulbs, filters
Important Notes
Your BEKO products is designed and built for domestic household use only.
The guarantee will be void if the product is installed or used in commercial or non-residential domestic household premises.
The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instruction Booklet provided.
Professional installation by a qualified Electrical Domestic Appliance Installer is recommended for all Washing Machines, Dryer, Dishwashers and Electrical Cookers.
Gas Cookers must only be installed by a Gas Safe (or BORD GAS) registered Gas Installer.
Qualified installation by a qualified installer is recommended.
The guarantee is given only within the boundary of Malaysia.
The guarantee is applicable only for new products and is not transferrable if the product is resold.
BEKO disclaims any liability for incidental or consequential damages.
The guarantee does not in anyway diminish your statutory or legal rights.

Customer Service Call Centre,
1-800-88-BEKO (2356)



WARRANTY CARD

This Portion Must Be Retained by Purchaser

Purchaser's Name : _____
Address : _____
Postcode : _____
T/phone : _____ Mobile : _____
e-mail : _____
Product : _____
Model : _____ Date of Purchase : _____
Serial Number : _____
Dealer Name : _____ Dealer Stamp: _____



WARRANTY CARD

This Portion To Be Mailed / Return to point of sales

Purchaser's Name : _____
Address : _____
Postcode : _____
T/phone : _____ Mobile : _____
e-mail : _____
Product : _____
Model : _____ Date of Purchase : _____
Serial Number : _____
Dealer Name : _____ Dealer Stamp: _____

材质：128g双胶纸

颜色：彩色双面印刷

尺寸：296x210mm