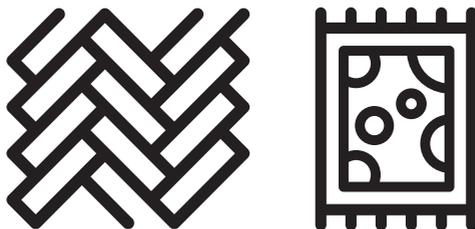




## Robot Vacuum Cleaner

User Manual



RS 8034

EN



01M-8819871200-0823-01

# Please read this guide first!

Dear Customer,

Thank you for choosing a Beko product. We would like you to achieve the optimal efficiency from this high quality product which has been manufactured with the state of the art technology. Please make sure you read and understand this guide and supplementary documentation fully before use and keep it as a reference. Include this guide with the unit if you hand it over to someone else. Observe all warnings and information herein and follow the instructions.

## Symbols and their meanings

Following symbols have been used throughout this guide:

	Important information and beneficial advices regarding the usage of the device.
	<b>WARNING:</b> Warnings about dangerous situations regarding safety of life and property.
	Protection class against electric shock.

# 1 Important safety and environmental instructions

This section contains safety instructions to prevent hazards that can result in injury or property damage.

Any warranty is void if these instructions are not followed.

## 1.1 General safety

- This appliance complies with international safety standards.
- This appliance can be used by children 8-years-old over 8 years of age, people with physical, sensory or mental challenges or people with lack of experience or knowledge; as long as control is ensured or information is provided regarding safe usage of the device and the hazards involved. Children must not play with the appliance. Cleaning and user maintenance should not be carried out by unattended children.
- Do not use the appliance if the power cord or the appliance is damaged. Contact authorised service.
- Your mains power supply should be in align with the specified information on the type tag of the appliance.
- Do not use the appliance with an extension cord.
- To prevent damage to the power cord, prevent it from being pinched, crimped or rubbed against sharp edges.
- Do not touch the plug of the appliance with damp or wet hands while the appliance is plugged in.
- Do not pull on the cord while unplugging the appliance.
- Do not vacuum flammable materials and ensure that the cigarette ashes are cooled down before vacuuming them.
- Do not vacuum water and other fluids.
- Protect the appliance against precipitation, humidity and heat sources.
- Do not use the appliance in or near explosive or flammable environments and substances.
- Unplug the appliance before cleaning and maintenance.
- Do not immerse the appliance

# 1 Important safety and environmental instructions

or its power cord in water for cleaning.

- Do not disassemble the appliance.
  - Use only original parts or parts recommended by the manufacturer.
  - To prevent blockage of the filter or damage to the motor, do not vacuum cement, plaster or fragments of compressed paper.
  - Use the appliance with the adapter delivered with the appliance only.
  - Do not use the appliance without filters, it may get damaged.
  - If you keep the packaging materials, keep them out of the reach of children.
  - This appliance is not intended to be used by persons, including children, with physical, sensory and mental disabilities or those who have not adequate experience and knowledge regarding its use, unless they are under the supervision of a person responsible for their safety or they are informed about the operation of the appliance.
- The children shall be supervised to prevent them from playing with the appliance.
  - Unplug the adapter and remove the battery pack before any cleaning or maintenance procedure.
  - To avoid any risk of hazard, a damaged adapter shall be replaced by the manufacturer, the authorised representative of the manufacturer or a similarly qualified technician.
  - Keep your fingers, hair and loose clothes away from moving parts or clearances while vacuuming.
  - Batteries shall be removed from the appliance before discarding the appliance.
  - Disconnect the appliance from power supply before removing the battery.
  - Please discard used batteries in accordance with local laws and regulations.
  - The batteries in this appliance may only be replaced by the authorised service.

# 1 Important safety and environmental instructions

- **WARNING:** Use only the GQ24-190150-AG removable supply unit delivered with the appliance to charge the battery.
- Do not use batteries of different types or old and new batteries together.
- Batteries shall be installed with the correct polar layout.
- Do not short circuit the supply terminals.
- Should be used with 18650-4S2PM26 batteries only.
- This appliance shall not be operated by children and people with limited physical, sensory and cognitive skills or people with lack of experience and knowledge unless they are under supervision or they are provided with the relevant instructions.
- The children shall be supervised to prevent them from playing with the appliance.
- Do not put weight on the appliance.
- Do not run the appliance on high grounds like table or chair.

## 1.2 Compliance with the WEEE regulations and waste disposal



This product does not contain the dangerous and prohibited materials indicated in the "Regulation on the Control of Waste Electrical and Electronic Equipment" published by The Ministry of Environment and Urbanisation of the Republic of Turkey. Complies with WEEE Regulations. This product was manufactured from recyclable and reusable high quality parts and materials.

Therefore, do not dispose of this product with other domestic wastes at the end of its life cycle. Take it to a collection point for recycling of electrical and electronic equipment. You can ask your local administration about these collection points. You can help protect the environment and natural resources by delivering the used products for recycling.

## 1.3 Packaging information



The product's packaging is made of recyclable materials, in accordance with the National Legislation.

Do not dispose of the packaging waste with the household waste or other wastes, dispose it to the packaging collection areas specified by local authorities.

# 1 Important safety and environmental instructions

## 1.4 Waste batteries



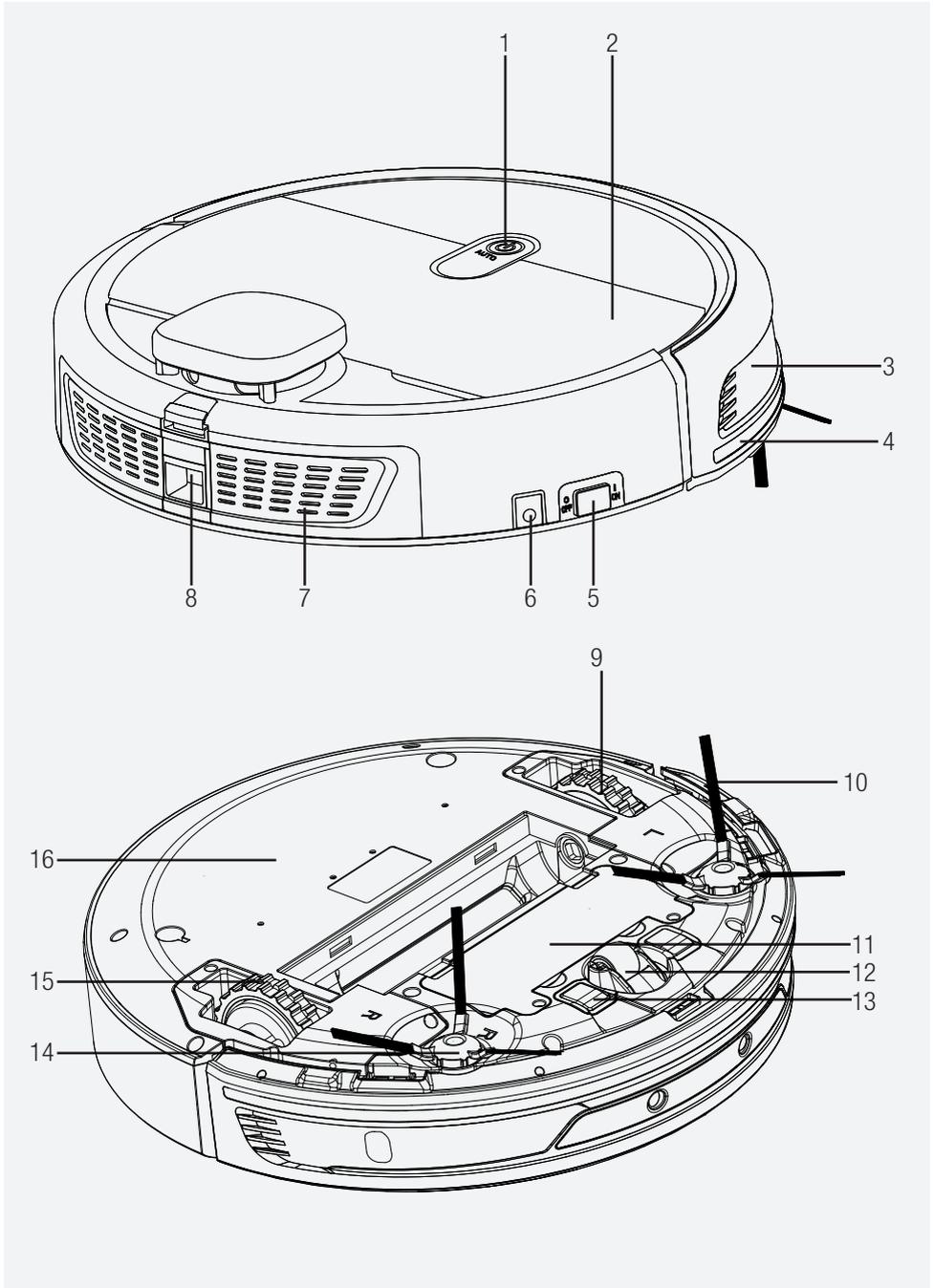
Ensure that the waste batteries are disposed of in accordance with local laws and regulations. The symbol on the battery and packaging indicates that the battery delivered with the product should not be considered as household waste. This symbol may be used in combination with a chemical symbol in some regions. If the batteries contain more than 0.0005% mercury and more than 0.004% lead, the Hg chemical symbol for mercury and Pb chemical symbol for lead are added under the symbol. By ensuring that the batteries are disposed of correctly, you shall contribute to the prevention of potential damage to the environment and human health due to improper disposal of the batteries.

## 1.5 What to do for energy saving

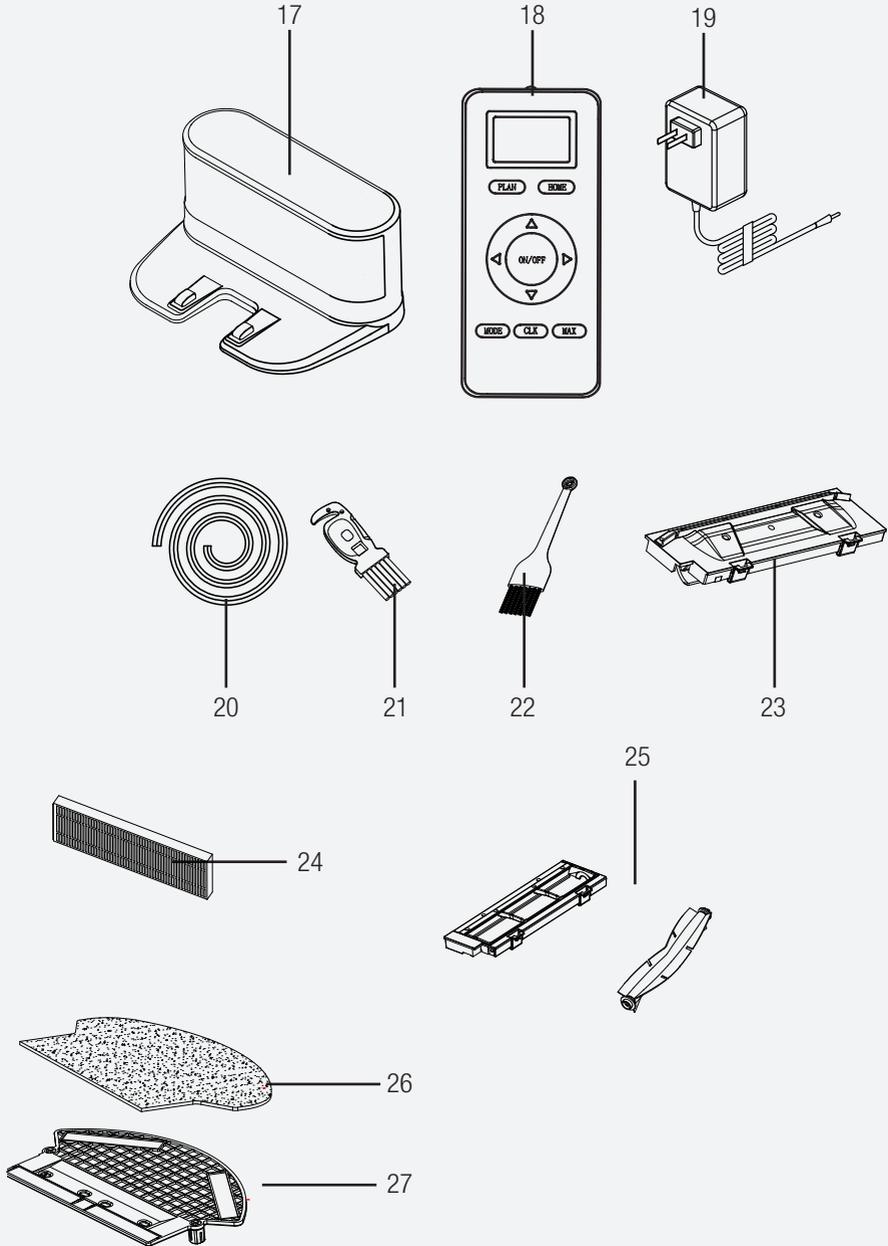
When using your appliance, adjust the speed settings according to the surface, in order to save energy.

Normally, lower speeds are used when cleaning hard surfaces while high speeds are used for cleaning carpets.

## 2 Overview



## 2 Overview



## 2 Overview

### 2.1 Checks and components

1. "AUTO" Button
2. Cover
3. Anti-collision sensor
4. Anti-collision tape
5. Power button
6. Charging socket
7. Water tank
8. Water tank opening latch
9. Left wheel set
10. Left side brush
11. Cover panel for battery pack
12. Front wheel
13. Automatic charging terminal
14. Right side brush
15. Right wheel set
16. Lower cover panel
17. Charging unit
18. Remote control
19. Charge adaptor
20. Magnetic strip
21. Cleaning brush
22. Dust brush
23. Replaceable cap
24. HEPA filter
25. Main brush assembly
26. Mop (2 pieces, 1 is spare)
27. Mopping tool

### 2.2 CE Declaration of Conformity

As Arçelik A.Ş., we declare that this product and/or these products comply with the directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following website:

beko.com.tr

### 2.3 Technical data

<b>Adapter Input</b>	: 100-240V, 50/60Hz, 1.0A
<b>Adapter output</b>	: DC19V, 1.5A
<b>Battery</b>	:
Li-ion battery: 14.4V 5200mAh	
<b>Charging period</b>	: 5-6 hours
<b>Operation time</b>	: 150 mins
<b>Dust container capacity</b>	: 0.45L
<b>Water tank capacity</b>	: 0.18L
<b>Robot button type</b>	: Touchscreen
<b>Frequency range</b>	: 2412-2472 Mhz
<b>Maximum transmission power</b>	: 18.67dBm

**Supported Connections** : WLAN IEEE 802.11

b/q/n wireless RF exposure details:

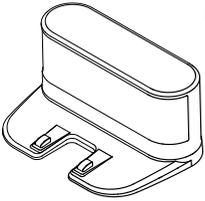
The maximum allowed exposure level is calculated according to the 20 cm distance between the appliance and the human body. To comply with the RF exposure condition, a distance of 20 cm should be put between the appliance and the person.

The rights to make technical and design changes are reserved.

Manufacturer	Dong Guan City GangQi Electronic Co., Ltd
Model ID	GQ24-190150-AG
Input Voltage	100-240V~
Input Frequency	50/60Hz
Input Current	1.0A
Output Voltage	19.0V
Output Current	1.5A
Output Power:	28.5W
Average active efficiency	89.03%
Efficiency at low load (10%)	85.59%
Power under no load:	0,075W

## 2 Overview

### Charging unit (17)



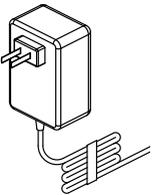
Performs the charging of the robot vacuum cleaner.

### Remote control (18)



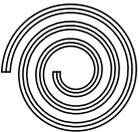
It allows the robot to receive commands by means other than the button on the robot or mobile application.

### Charge adaptor (19)



Intended to connect the charging unit to the power supply.

### Magnetic strip (20)



A physical strip placed to cordon off the areas where the robot is not wanted

### Cleaning brush (21)



Intended to facilitate the cleaning of the robot vacuum cleaner's filter and dust bin. It also features a sharp tip for cutting away and removing dirt such as hair, pet hair, etc. that gets tangled in the roller brush.

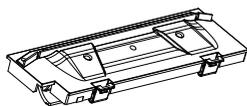
## 2 Overview

### Dust brush (22)

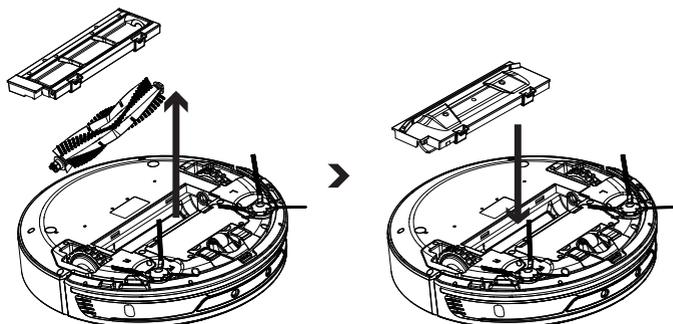


Intended to facilitate general cleaning and maintenance of the robot vacuum cleaner.

### Replaceable cap (23)



Intended to replace the suction nozzle. Effective in cleaning fine dust.

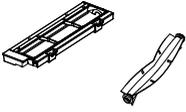


Attach the main brush assembly (26) remove as shown.

Insert the replaceable cap (24).

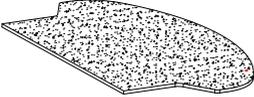
## 2 Overview

### Main brush assembly (25)



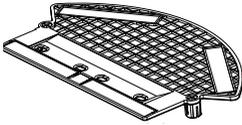
A rotating brush used during sweeping.

### Mop (26)

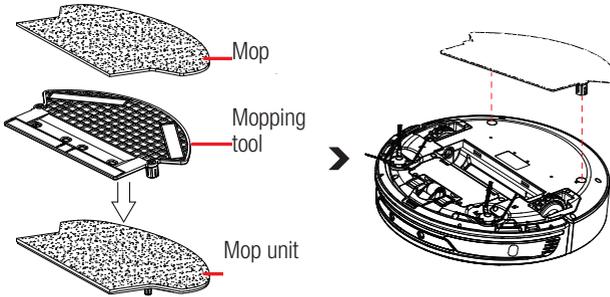


Microfiber cloth for wiping the floor. (Both cloths serve the same purpose and can be used interchangeably).

### Mopping tool (27)



Designed so that the microfiber mop for floor mopping can be attached to the robot.



Attach the microfiber mop featuring a touch fastener to the mop apparatus to use the mop unit. Attach this mop unit to the bottom of the robot as shown.

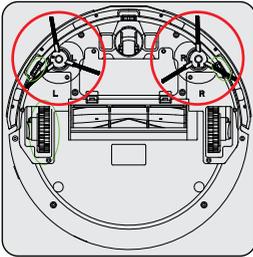
## 3 Operation

This appliance is managed through a remote controller or the mobile application in line with the operation instructions stated in the manual. To use with the mobile application, download the **"Beko Robot"** application in the Google Play Store or App Store.

### 3.1 Intended use

This appliance is intended for household use and it is not suitable for industrial use.

### 3.2 Installation



Insert two side brushes by pressing the indicated points under the robot.

## 3 Operation

### 3.3 Charging the appliance

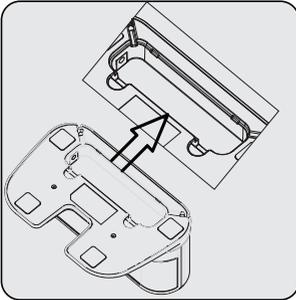
You can charge your device in two ways (adapter or charging unit).

#### 3.3.1 Charging with the charging unit

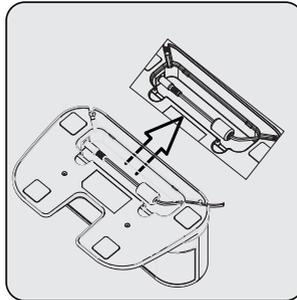
Completely charge the appliance in the initial use.



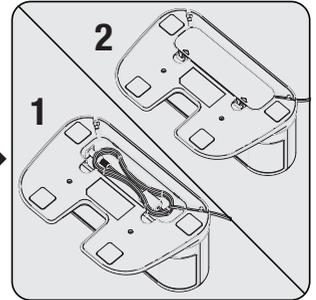
It takes up to 5 to 6 hours to charge the appliance completely.



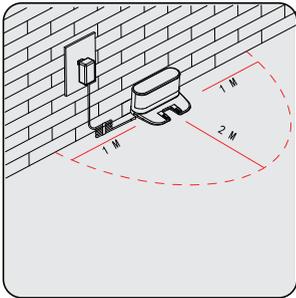
Open the cover of the charger unit (17).



Insert the thin end of the charging adapter (19) into the slot.

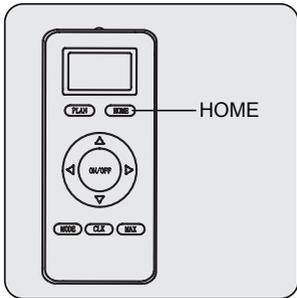


Secure the cable into the gap. Close the cover of charger unit.

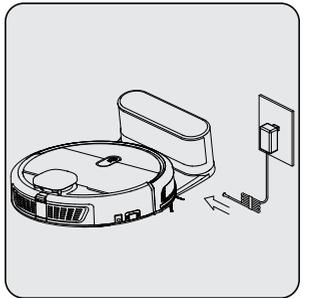


Place the charging unit (17) on the wall. Remove obstacles that are within 1-2 meter distance to the charging unit.

Attach the tip of the charging adapter (19) to the charging unit.

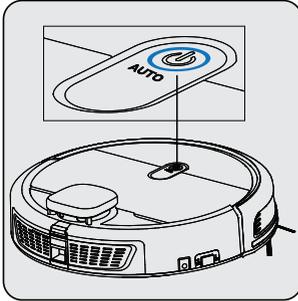


Press the **“HOME”** button on the control (18) or check via the app.



The device automatically searches for the charging unit (17).

## 3 Operation



If the indicator LED is blinking blue, the device is charging.

If the indicator LED stops blinking and remains solid blue, the device has completed charging.

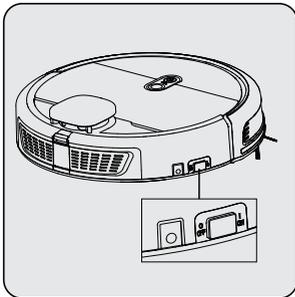


**WARNING:** If the indicator LED blinks slowly in red when in standby, the battery level is low.

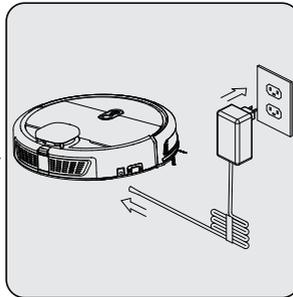


**WARNING:** If the indicator led blinks slowly in red when in operation, the battery level is low and the device automatically searches for the charging unit (17) to recharge.

### 3.3.2 Charging with the adapter



Press the power button (5) of the device.



Plug the charging adapter (19) into the socket and insert the end of the charging adapter into the charging socket (6).

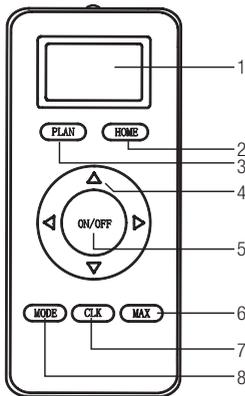
## 3 Operation

### 3.4 Operation

The robot vacuum cleaner has a mobile app where you can use its advanced technology features. You can get the "BEKO ROBOT" mobile application from the application markets.

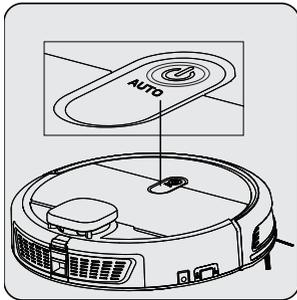
**Pairing with the mobile app and installation steps are included in the last section of the manual.**

**You can also operate your robot vacuum cleaner with the remote control.**

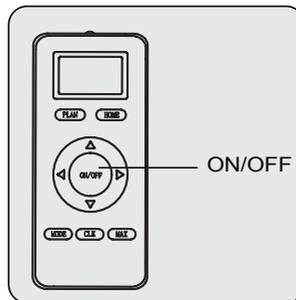


1. Display screen
2. HOME recharging
3. Weekly scheduling
4. Direction buttons (Only available in standby mode)
5. Start/stop
6. Maximum mode, highest suction power
7. Timing
8. Selection of cleaning programme

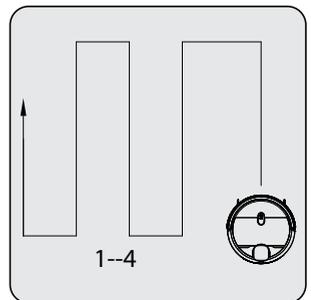
#### 3.4.1 Automatic cleaning



Press the **"AUTO"** button on the appliance.



Or, press the **"Start/stop"** button on the remote control (18) or the mobile application.

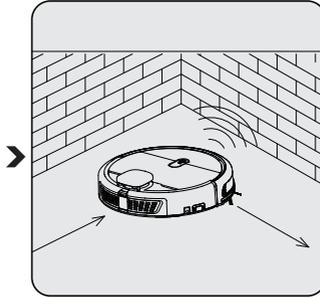
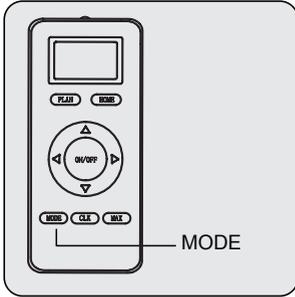


The device will switch to cleaning mode.



## 3 Operation

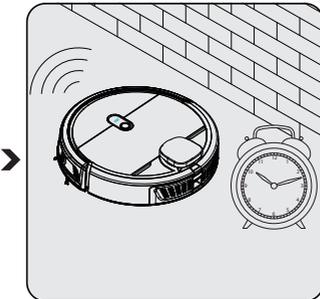
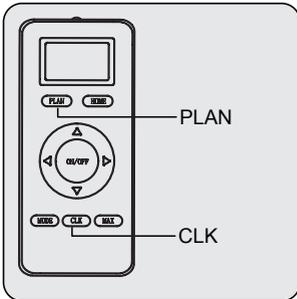
### 3.4.4 Area cleaning



Press the **“MODE”** button on the remote control (18).  
Or make the necessary adjustment via the app.

The device switches to cleaning mode for a specific area of 2m\*2m.

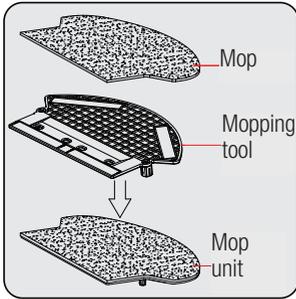
### 3.4.5 Scheduled cleaning



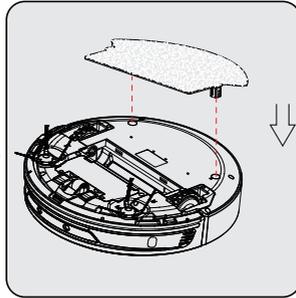
The time is set by pressing the **“PLAN”** button on the control (18) and then pressing **“CLK”**.

## 3 Operation

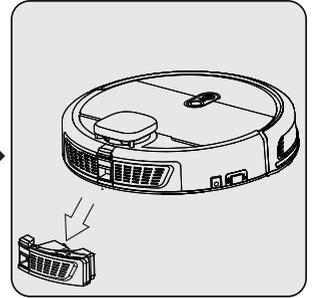
### 3.5 Operation of the Mop



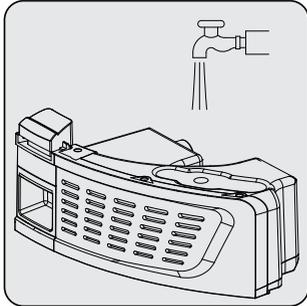
Attach one of the mop cloths (26) to the mopping tool (27)



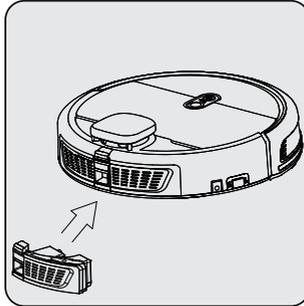
Attach the mop unit to the base of the device.



Remove the water tank by pressing the latch on the water tank (7).



Add tap water to the water tank (7) and insert the rubber plug.



Insert the water tank (7) to its place.

## 4 Cleaning and maintenance

Turn off and unplug the appliance before cleaning.



**WARNING:** Never use gasoline, solvent, abrasive cleaners, metal objects or hard brushes to clean the appliance.

### 4.1 Cleaning the dust container and filters



You may call our call center to order a new filter when your filter reaches the end of its expected life, is deformed or needs to be replaced for a reason.

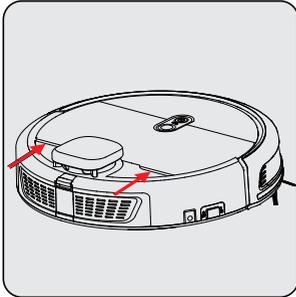
Do not wash the HEPA Filter.

To achieve the maximum performance with HEPA filter, clean with a brush after each cleaning.

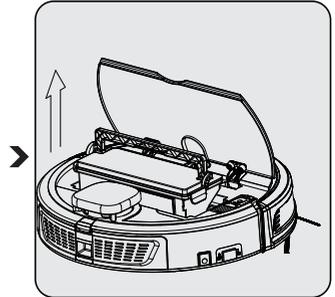
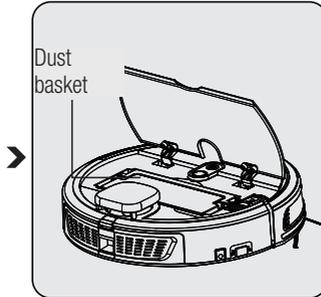


HEPA filter (25) is a replaceable accessory. The expected lifespan of the HEPA filter (24) is approximately 4 months.

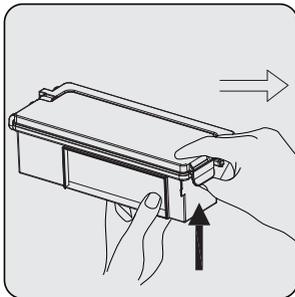
Since wet filters may cause a decreased performance, replace them with new ones.



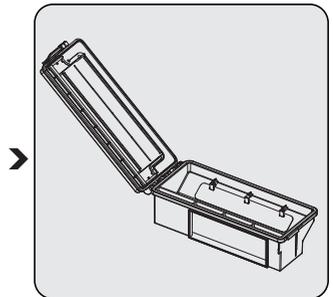
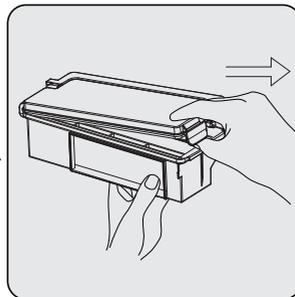
To open the housing cover (2), lift it from the part shown with arrows using your fingers.



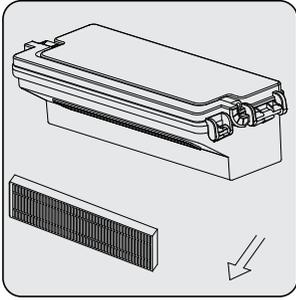
Remove the dust container (7), holding it from the handle.



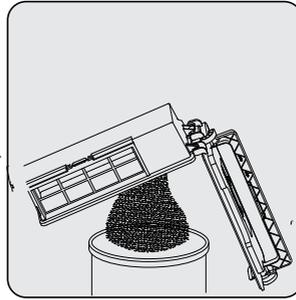
Open the dust container (7) by pushing it upwards in the direction indicated by the arrow.



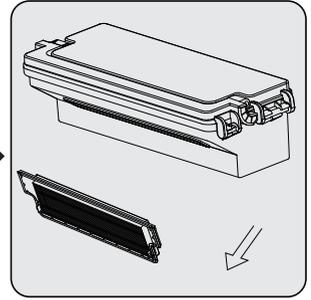
## 4 Cleaning and maintenance



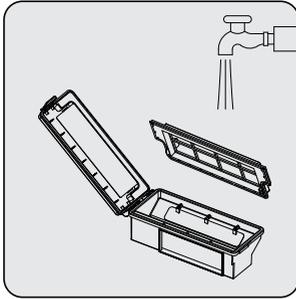
Remove the HEPA filter (24).



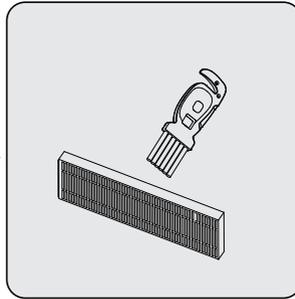
Empty the dust container (7).



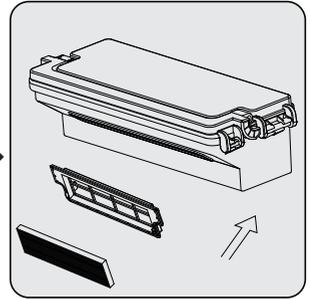
Remove the inlet filter.



You can wash the inlet filter and dust container (7) under running water.



Clean the HEPA filter (24) with the cleaning brush (21) on the dust container (7).



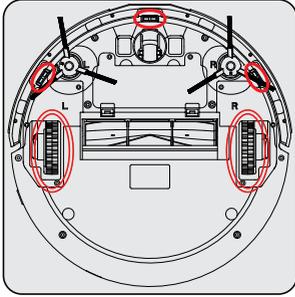
Insert the inlet filter and the HEPA filter (24) into their places in the dust container (7) and insert the dust container (7) into the device.

## 4 Cleaning and maintenance

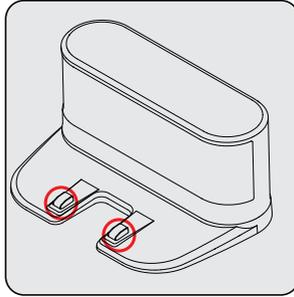
### 4.2 Cleaning the sensor and wheels



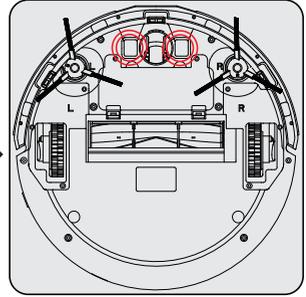
Clean regularly according to the amount of dust accumulated.



Clean the sensor and wheels with the supplied brushes (21-22) or a soft fiber cloth.

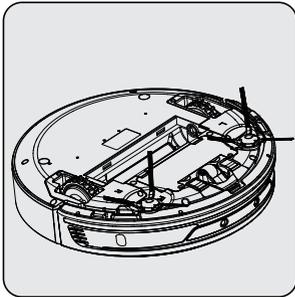


Clean the charging contacts on the charging unit (17) with the supplied brushes (21-22) or a soft fiber cloth.



Clean the charging contacts on the device with the supplied brushes (21-22) or a soft fiber cloth.

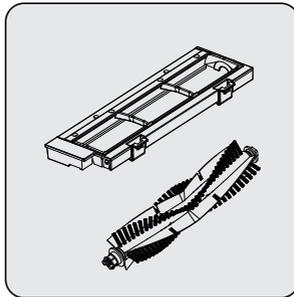
### 4.3 Cleaning the brushes and the vacuum cleaner suction nozzle



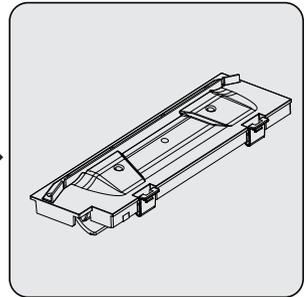
Check if the side brushes (10-14) are damaged or not, clean the foreign materials from the side brush.

Clean the side brush with a cloth or with the brushes supplied (21-22).

Place bent or deformed side brushes in warm water for 5 seconds or replace the brushes.



Clean the main brush assembly (25) with the supplied brushes (21-22) or a soft fiber cloth.



Clean the replaceable cap (23) with the supplied brushes (21-22) or a soft fiber cloth.

## 4 Cleaning and maintenance

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### 4.4 Storage

- If you do not intend to use the appliance for a long time, store it carefully.
- Unplug the appliance.
- Ensure that the appliance is kept out of reach of children.
- If you shall not be using the battery for a long period of time, please keep it in a cool and dry place at half charged condition. Do not charge or discharge completely.
- Store the battery on a non-conducting material, and do not allow the battery to contact metal directly. This shall damage the battery.

### 4.5 Transportation and shipping

- During transportation and shipping, carry the appliance with its original packaging. The packaging of the appliance will protect the appliance against physical damage.
- Do not place heavy objects on the appliance or its package. The appliance may get damaged.
- If the appliance is dropped, the appliance may not operate or permanent damage may occur.

## 5 Appliance notifications

Audible warning content	Description of the situation and solution
Dustbin fault, please install the dustbin.	Dustbin fault, please install the dustbin.
Dustbin full, please clean the dustbin.	Dustbin full, please clean the dustbin.
Main brush fault, please clean the main brush.	Main brush fault, please clean the main brush.
Side brush fault, please clean the side brush.	Side brush fault, please clean the side brush.
Wheel overload, please clean the wheel assembly.	Wheel overload, please clean the wheel assembly.
Front bumper fault, please tap the bumper	Front bumper fault, please tap the bumper
Please clean the front bumper lens.	Please clean the front bumper lens.
Please clean the anti-drop sensors	Please clean the anti-drop sensors
Please put the machine in a safe place.	Please put the machine in a safe place.
Please turn on the power switch.	Please turn on the power switch.
Please poke the surface of the laser sensor.	Please poke the surface of the laser sensor.
Please clean the laser sensor lens on top.	Please clean the laser sensor lens on top.
Please click the start button again.	Please click the start button again.
Dust fan fault. Please contact after-sale service	Dust fan fault. Please contact after-sale service
Front wheel fault, pls restart	Front wheel fault, pls restart
Communication error, please restart or contact after-sale service	Communication error, please restart or contact after-sale service
Battery fault, please contact after-sale service	Battery fault, please contact after-sale service
The robot is trapped. Please move to a new place	The robot is trapped. Please move to a new place
Please put the robot on the charging station	Please put the robot on the charging station
Please clean the wall following sensor lens on the left side	Please clean the wall following sensor lens on the left side
Please clean the ultrasonic sensor lens on the front	Please clean the ultrasonic sensor lens on the front
Please tap on the laser module	Please tap on the laser module
Battery low, robot is shutting down	Battery low, robot is shutting down

## 5 Appliance notifications

Robot is in closed of area, please place the robot in allowed cleaning area	Robot is in closed of area, please place the robot in allowed cleaning area
System rebooting, please wait	System rebooting, please wait
WiFi reset	WiFi reset
WiFi connecting, please wait	WiFi connecting, please wait
WiFi connected	WiFi connected
Low battery, returning to charging station	Low battery, returning to charging station
Start cleaning	Start cleaning
Return to charging station	Return to charging station
Scheduling confirmed	Scheduling confirmed
Cancel scheduling	Cancel scheduling
Robot Stand-by	Robot Stand-by
Stop Cleaning	Stop Cleaning
Start cleaning selected area	Start cleaning selected area
Cleaning continue	Cleaning continue
Start charging	Start charging
charging complete	charging complete
System Upgrade Start	System Upgrade Start
System Upgrade Success	System Upgrade Success
System Upgrade Failure	System Upgrade Failure
MCU Upgrade Start	MCU Upgrade Start
MCU Upgrade Success	MCU Upgrade Success
MCU Upgrade Failure	MCU Upgrade Failure
WIFI connection failure, wrong password	WIFI connection failure, wrong password
WIFI connection failure, please check router setting	WIFI connection failure, please check router setting
WIFI connection failure, can not find the router	WIFI connection failure, can not find the router
Volume up	Volume up
Volume down	Volume down
Hey, Here I am.	Hey, Here I am.
Cleaning Complete	Cleaning Complete
Start Relocation	Start Relocation
Relocation Failure	Relocation Failure

## 6 Troubleshooting

Problem	Possible cause	Solution proposals
Robot direct charging error	Charging adapter connection may be faulty	Make sure the charging adapter lead is inserted into the socket.
	The robot's power switch is off.	Turn it on by pressing the power button (5).
	The bottom of the robot or the charging unit (17) may be covered with dust.	Clean the charging contacts on both the robot and the charging unit with a dry cloth.
Automatic charging error	Charging unit position incorrect	Plug in the charging unit (17), place the charging unit at the intersection of several rooms, remove obstacles within 1 meter from the right or left and 2 meters from the front of the charging unit.
Robot encounters obstacle	Robot may be stuck in cables	The robot will try to escape from the stuck place, please help the robot in case it fails. Remove cables from the floor for better performance.
Robot returns to the charging dock without completing the cleaning process	Charges automatically in case of low battery level	The robot will remember where it left off in the cleaning process and will continue cleaning when the charging is complete.
Programming error	Programming may have been canceled.	Reset programming.
	The robot may be turned off.	Turn on the robot.
Remote control error	Low battery level of the remote control (18)	Replace the battery of the remote control (18).
	Robot is turned off or has low battery level	Turn the robot on and charge it.
	There are other infrared controllers around the robot	Avoid using near other infrared remote controls.
	The remote control is out of range	Check within 5 m distance with the remote control.



## **Mobile app use**

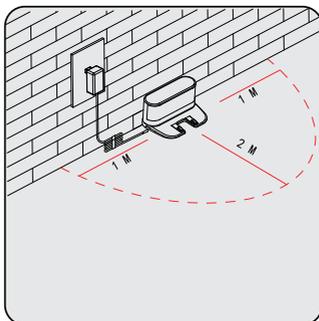


## THINGS TO KNOW BEFORE USE

- Your robot should only be used indoors.
- Do not step on or stand on this device.
- Small children and pets should always be under surveillance while the robot operates.
- Pick up clothes and paper items before using the device; remove the ropes of blinds and curtains, electrical cables and fragile objects from the floor. When passing over an electrical cable, the device may pull the cable, thus an object on the table or shelf may fall, or the device may malfunction as its brush is blocked and it can not rotate on the base of the robot.
- If the room to be cleaned has a balcony and its door is open, the device should be operated in a safe environment by placing a physical obstacle in front of the balcony door to prevent the device from accessing the balcony.
- **Place the robot and charging dock as close to the WiFi® signal emitter as possible: Doing so allows the Robot to receive information via the mobile application. Otherwise, you may have difficulties in controlling it via the mobile application.**
- Observe the robot vacuum cleaner during the first time cleaning in a new environment or when the furniture has been relocated in your home. This way, you can learn about problematic obstacles, remove them, or limit this area with magnetic tape or physical obstacles.
- The robot vacuum is 105 millimeters (10.5 cm) high. Objects should be at least 115 millimeters (11.5 cm) above the floor for the robot vacuum to creep underneath them. There may be a possibility that the robot creeps under objects of same height and gets stuck. To prevent such situations, a physical barrier should be placed in front of the items concerned or a boundary should be drawn with the magnetic strip that comes in the box of the product.
- When a mop attachment is attached to the robot, its height increases. It is recommended to designate areas that are too low for it to enter as no-go areas on the map. Otherwise the product will jam and give an error.
- **The controller should be pointed towards the product and used from a distance of 1.5-2 meters. The button configuration of the controller is explained in detail in the product user manual.**

**Place the charging station in a clutter-free area, on a flat surface and with no gaps between it and the wall.**

**If you place the station in a narrow space or in an area without a straight wall behind it, the vacuum cleaner may not be able to communicate with the charging dock. In addition, when the command to start cleaning is given, the device must be at the charging dock and start from there. If not initialized from the charging dock, it may cause small displacements in the station position as the product settles into the station when you send it to charge again.**



## DETAILED INFORMATION ABOUT START-UP OF THE ROBOT AND THE MOBILE APPLICATION

You can view your robot's status using a mobile device (tablet or smartphone) and execute control commands.

Make sure the signal strength of your WiFi network is high enough in places where the robot vacuum cleaner is used.

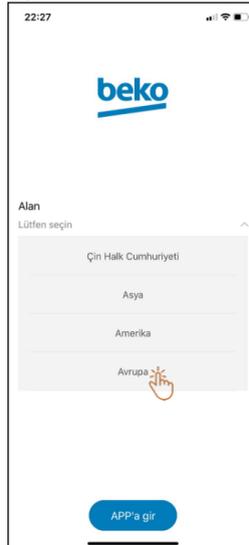
You can get the BEKO ROBOT App for free from the Apple App Store or Google Play Store. You must **approve** all the authorizations and permissions requested by the app.

Mobile application interface may differ with version updates.

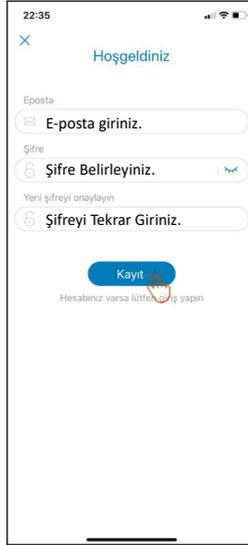


**BEKO ROBOT**

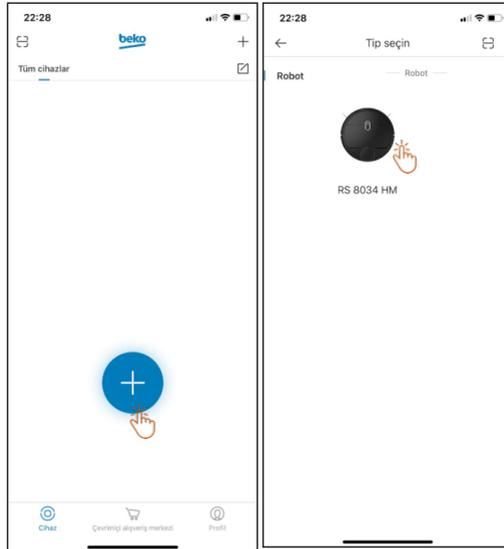
1. Log in to the application and mark the region selection as **"Europe"**.



2. Provide a valid email address and set a password to create your account. Then click the **"Register"** button. A notification that the process has been successful will appear on the screen and the home page will open.



3. Press the **"+"** button and select the robot vacuum with the code **"RH 8034 HM"** on the screen that opens.



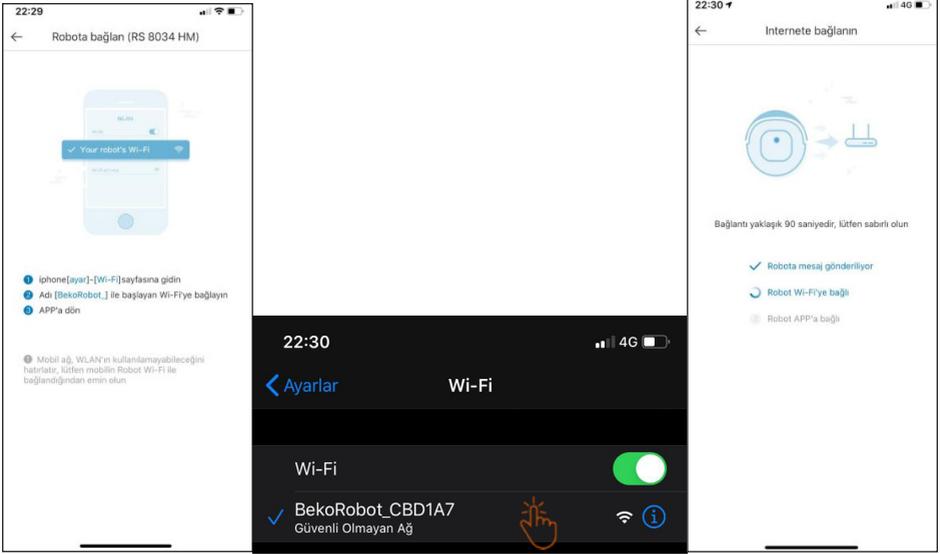
4. To connect the robot vacuum to your WiFi network, you must first activate the network communication function. (The network communication function is disabled by default.) Activate the Wifi feature (network communication function) of the robot by pressing and holding the **“Auto”** button on the device for 3 seconds and then click on the **“Reset successful”** button.



5. On the opened screen, you will see the name of the WiFi Network your phone is currently connected to. Enter the password of the relevant WiFi network in the box and then click the **“Next”** button.



6. Without logging out of the application (so that it remains open in the background), go to your phone's Wifi page and connect to the Wifi network whose network name starts with **"BekoRobot\_....."** (This setting is made only on devices with IOS operating system). After seeing it connect, go back to the already open BEKO ROBOT app in the background and wait. The robot will complete the connection to your home's Wifi Network automatically.



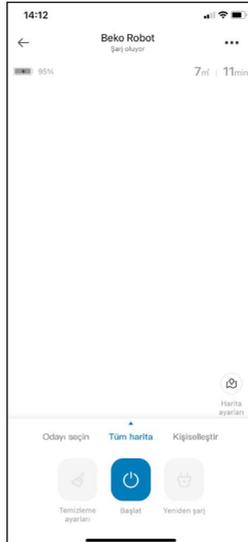
7. After successful connection, **"Screen Selection"** will appear. This section allows you to name the environment where you use the robot (home, office, etc.). You can skip this step by clicking the **"Send"** button and edit it later.



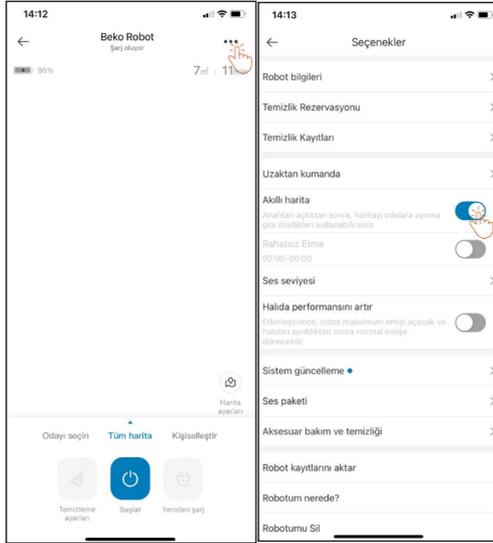
8. You can see the robot vacuum you have connected on the main screen that opens. By clicking on it, you can enter the detail screen of the device and start using it.



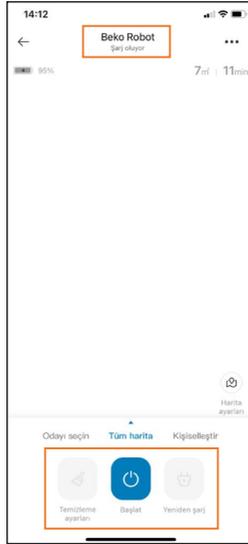
9. On the detail screen of the device, you will initially see an empty field. The map of your house will be placed in this section later.



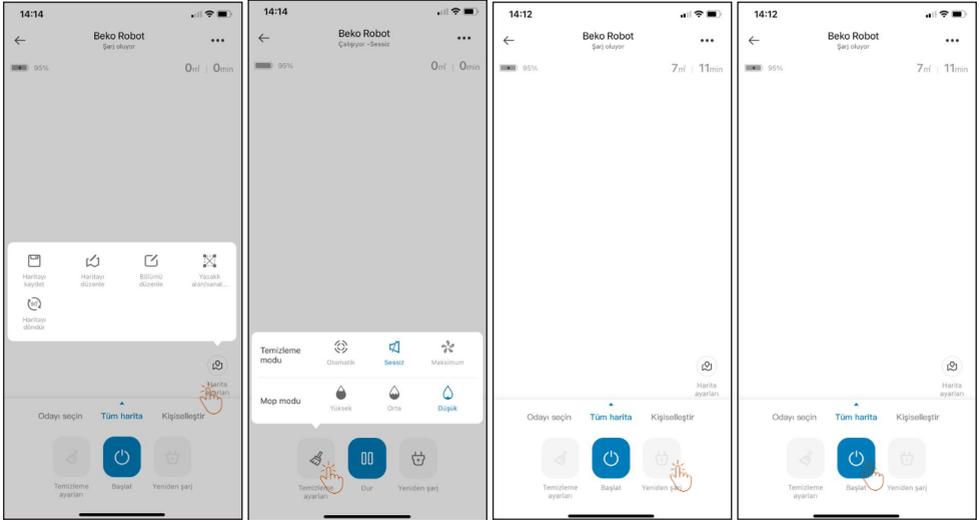
10. Before turning on the device to map the house, make sure that the **"Smart Section"** switch is switched on in the options screen opened by clicking on the three dots button on the top right. Then press the back arrow button in the upper left corner to return to the Home Screen.



11. The robot's status is located at the top of the main screen, and some function keys are located at the bottom.



12. The function buttons at the bottom of the main screen and their explanations are listed below.



**Map Settings:** This is the section where you can save and edit the map, edit the room section, define a restricted area, rotate and delete the map view.

**Cleaning Settings:** This is the section where you can adjust the cleaning mode and mop wetness level.

**Recharge:** It sends the device to the charging dock.

**Start:** Activates the device to initiate cleaning.

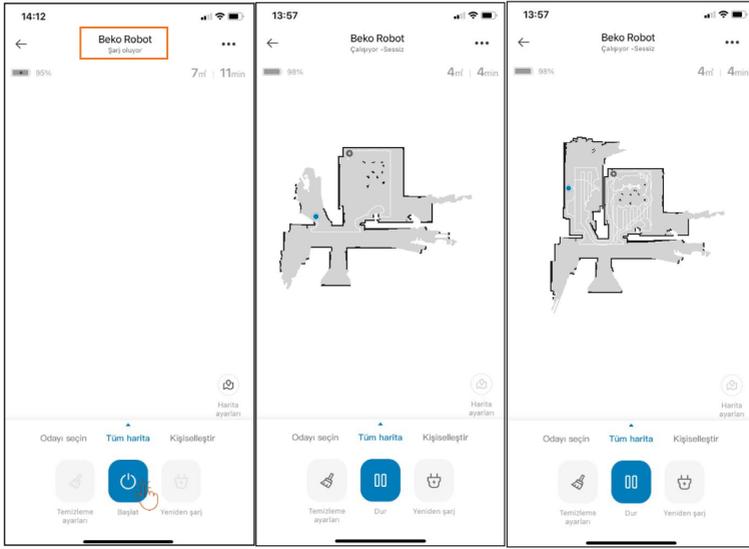
13. With the start of the first cleaning process of the device, the map of your house on the screen will start to be formed. While the device is charging in the charging dock, press the 'Start' button. Make sure the battery is fully charged before starting up. The device will start roaming to create the entire map. Make sure the doors to all rooms are open.

During cleaning, the robot vacuum cleaner continuously checks the cleaning algorithm, and by calculating the distance from the charging station and the remaining cleaning area it can return to charging again. In this case, when returning to the charging dock, it gives the voice command 'Recharging' and the notification from the app. If, when returning to the charging dock, the user starts a cleaning task again, the robot's unfinished task is canceled.



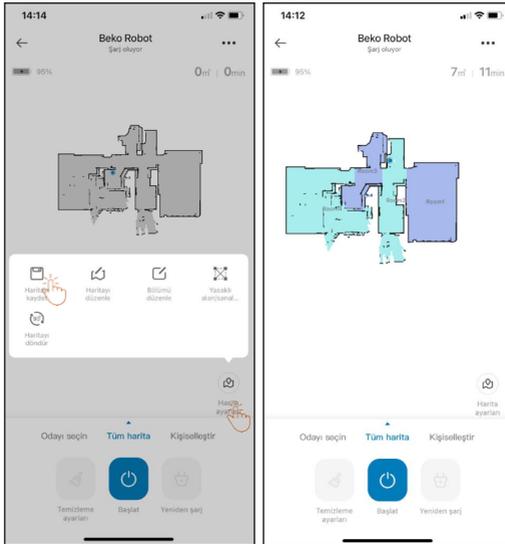
When the battery is charged, the cleaning starts again for the remaining area and is completed. In this case, it returns to the station with the voice command 'Cleaning completed' and the application notification.

At first start-up, remove any obstacles that could cause the device to give error and cause problems, or put a physical barrier in front of it. Do not lift the device off the ground and place it on a different point during the initial mapping. Otherwise you will lose the incomplete map that it has scanned so far.



**14. Depending on the layout of your home, the robot may sometimes move to the next room without finishing cleaning one room. This is normal; the robot will return to clean up any areas it may have missed before completing its task.**

15. Once the robot has completed the first cleaning cycle and mapping, you will receive a notification from the mobile app that the cleaning is complete and the robot will return to the docking station. The created map should be saved at this stage. From "Map Settings", after clicking "Save Map", you will see that the rooms in your home are partitioned. This partition is done in broad outlines.



16. To edit the boundaries of the rooms that are partitioned in general terms, click on the **"Edit Partition"** button and select the relevant room on the screen that opens and use the **"Divide"**, **"Merge"** buttons. **After pressing the "Divide"** button, you can create the red dividing line with your finger.

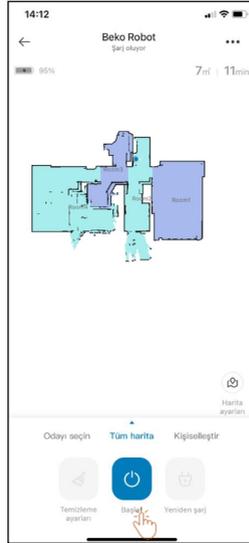


17. You can permanently add **"Restricted Areas"** and/or **"Virtual Walls"** in areas where you do not want the robot to go. (For ex.: If you have furniture that is lower than the height of the robot, it is recommended to define a restricted area to prevent the device from getting stuck under the furniture).



18. You can perform the following operations with the **"Select Room"**, **"Whole Map"** and **"Personalize"** tabs on the main screen.

- **Select the Room:** On the map you have successfully saved, you can mark one or more of the partitioned rooms and press the 'Start' button to perform cleaning for the rooms you want.
- **Whole Map:** In this tab you can view the full map of your home



**Personalize:** With the "Cleaning on Demand" button on this tab, you can have an area you want on the map cleaned as many times as you want by clicking x2, x3... and then pressing the "Start" button. Or you can click on the 'Area Cleaning' button to clean an area that you will set the width and height of yourself. You can add multiple fields.



## 19. Detailed information about the MOP process:

- a) Mop cloth and attachment should be installed **firstly** on the base of the robot as specified in the user manual.
- b) The water tank at the back of the robot should be filled with water until it is full.
- c) **After the a-b steps, place the device on the charging dock and start cleaning.**
- d) After making these adjustments, the device is turned on by selecting the vacuum and mop wetness level from the 'Cleaning Settings' tab.
- e) **You can wash the mop cloth under running water or in the washing machine (30 degrees).**



The robot vacuum is not equipped with carpet detection feature. It is recommended to remove the carpets in your home while using the mop. Alternatively, carpeted areas can be defined as 'Restricted Areas' to ensure trouble-free use.

Do not clean the carpet while the mop attachment and mop cloth are attached. This will cause the robot to slip and trip on the carpet and you may lose your saved map.

Depending on the level of contamination of the floor and preferably, the mop wetness level can be increased or decreased via the mobile app.

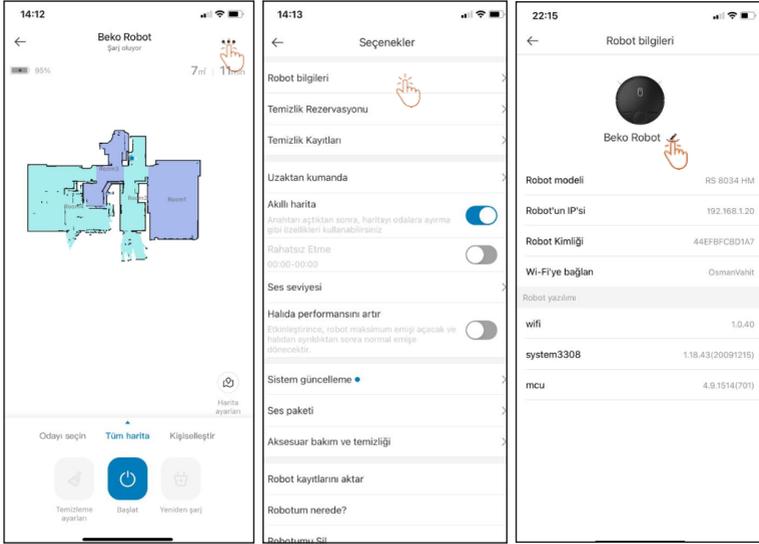
It is recommended not to put chemicals such as detergent into the water tank.

The robot performs sweeping and wiping at the same time. Do not forget to attach the mop cloth during mopping.

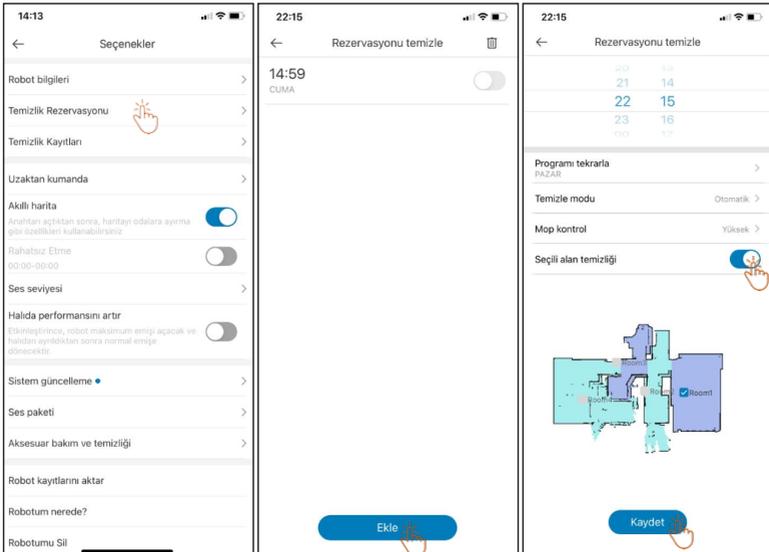


20. The buttons in the "Options" menu and their functions are explained in detail below.

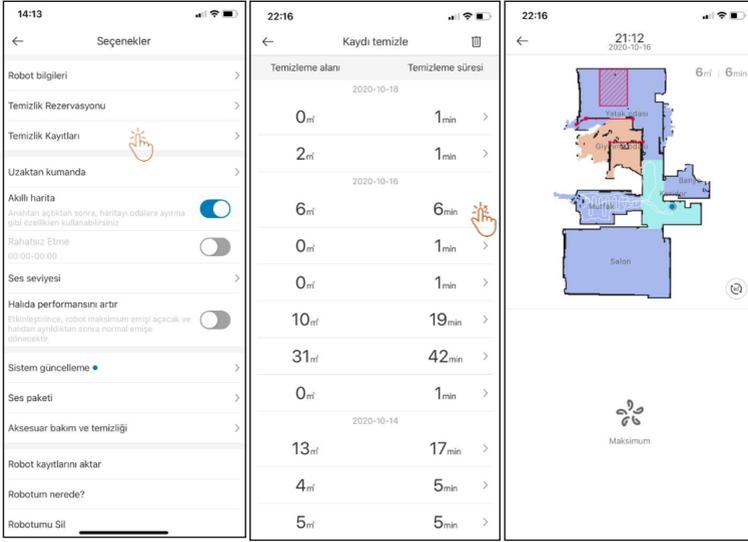
## Options → Robot information → You can view information about your robot or give a name to your robot.



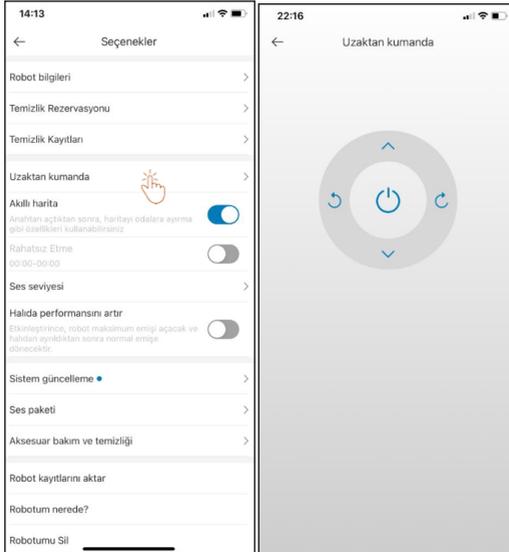
## Options → Cleaning Reservation → You can command your robot vacuum cleaner to clean at the time you set. By pressing the 'Add' button, you can choose which days you want this cleaning process to be done, which cleaning mode you want it to be done in, and by selecting the room, you can ensure that it only goes to the specified rooms.



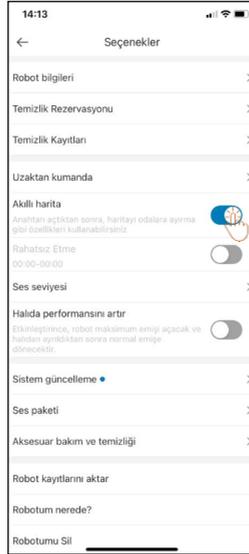
Options → **Cleaning Records** → Under this tab, you can see the cleaning list performed by the robot in the past and when you click on it, you can view the area where the cleaning was done on the map.



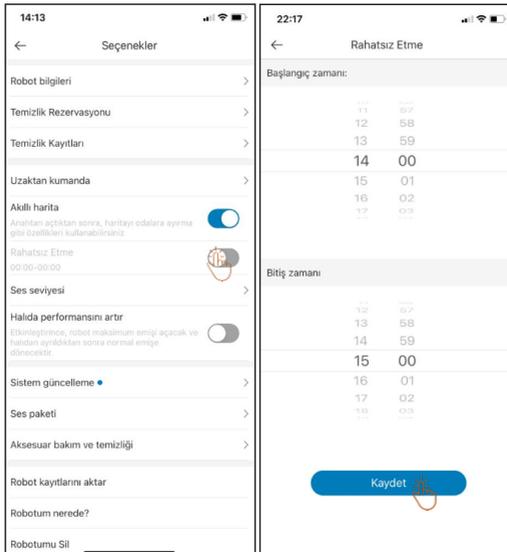
Options → **Remote Control** → With this function you can manually steer your robot forward, backward, right and left. (Note: To use this feature, your phone must be connected to the same wi-fi network that Robot is connected to).



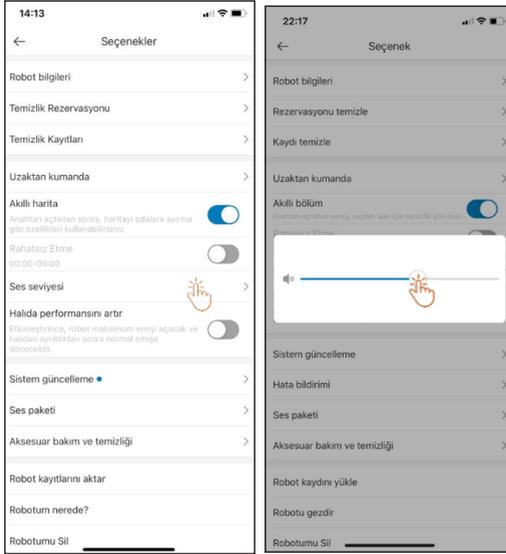
Options → Smart map → The smart map switch is for saving a map of your home and room partitioning and must be switched on.



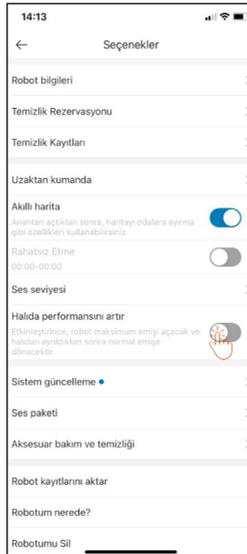
Options → Do not Disturb → You can activate this feature so that your robot will never work during the specified time interval. (Note: The robot will not run if there is a scheduled cleaning operation during the specified 'Do Not Disturb' time zone).



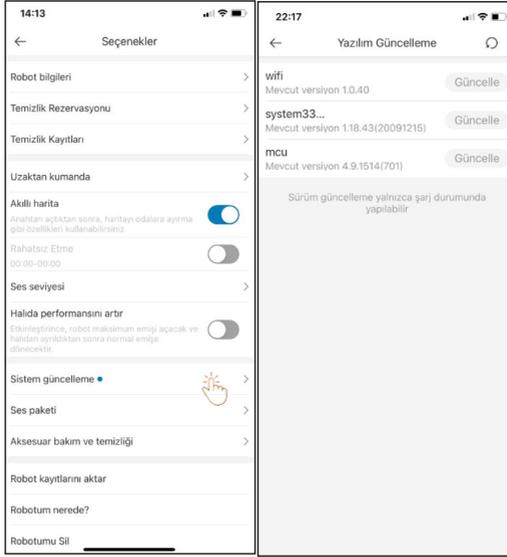
Options → Sound level → With audible alerts, the robot vacuum cleaner informs users that the cleaning is finished, that the charge is complete, etc. You can adjust the volume of these voice alerts in this window.



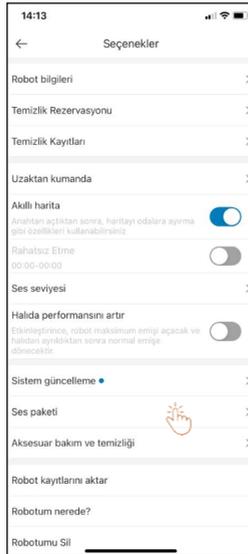
Options → Increased performance on the carpet → By activating this feature, the robot detects the carpet and increases the suction power while cleaning the carpet. When it switches to hard floor, it continues by suctioning in the specified cleaning mode.



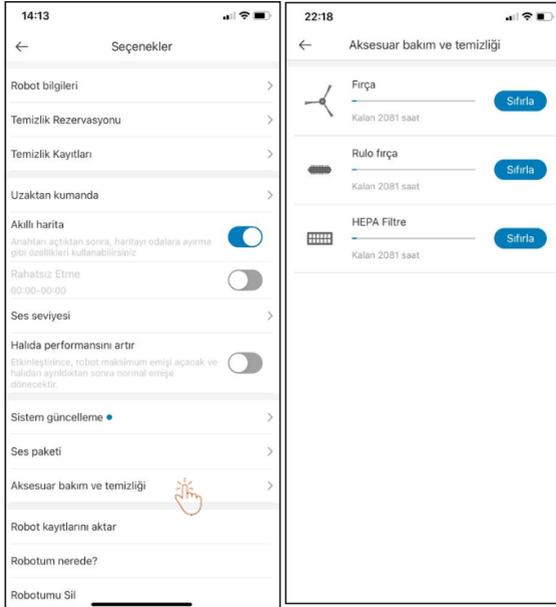
Options → System update → Device updates should be followed from this window. If the 'update' button is blue in the rows that need to be updated, the update should be performed immediately. (Note: For updates to be made, the robot should be in the charging dock with charging in progress.)



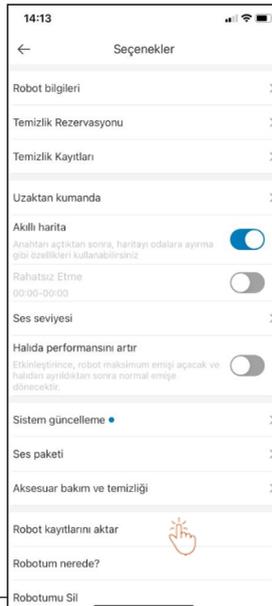
Options → Sound Package → You can select the language in which you wish the robot to issue sound alerts.



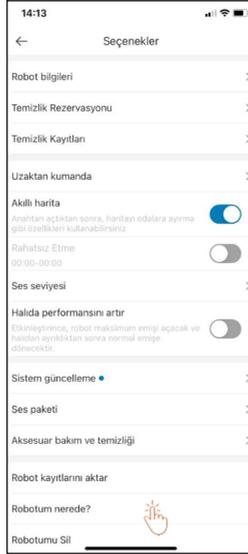
Options → Accessory care and cleaning → In the window that opens, you can view the remaining life of the side brushes, the roller brush at the base and the HEPA filter. (Note: These accessories and the HEPA filter must be cleaned after each daily use. The remaining lifetime shown here informs you when it is time to replace parts).



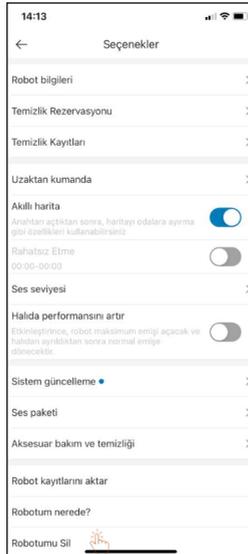
Options → Transfer robot logs → The authorized technical service officer may ask you to click on this button. It allows you to transfer the operations you have done with your robot vacuum cleaner to the technical unit.



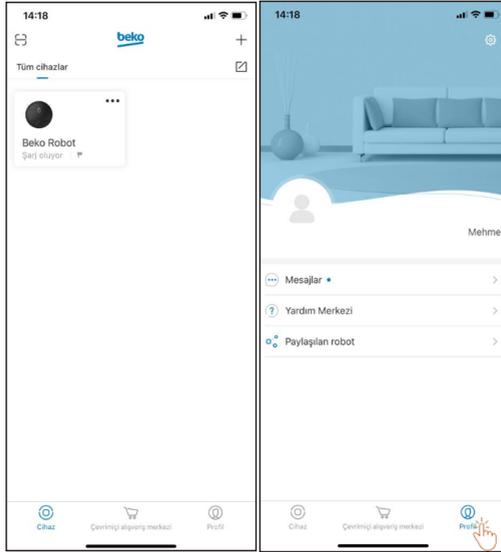
Options → Where is my Robot? → It allows the robot to sound an audible warning notifying you that it is there, so that you can locate your robot vacuum inside your home.



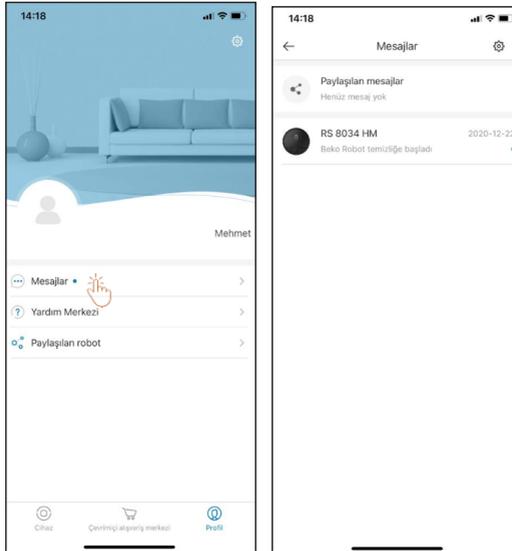
Options → Delete my robot → Allows the connection with your robot vacuum to be terminated.



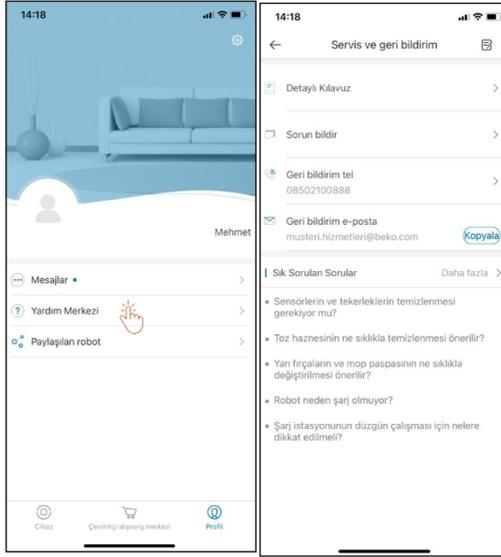
21. By clicking the "Profile" tab from the mobile application home screen, you can access the messages tab, help centre and robot sharing screen.



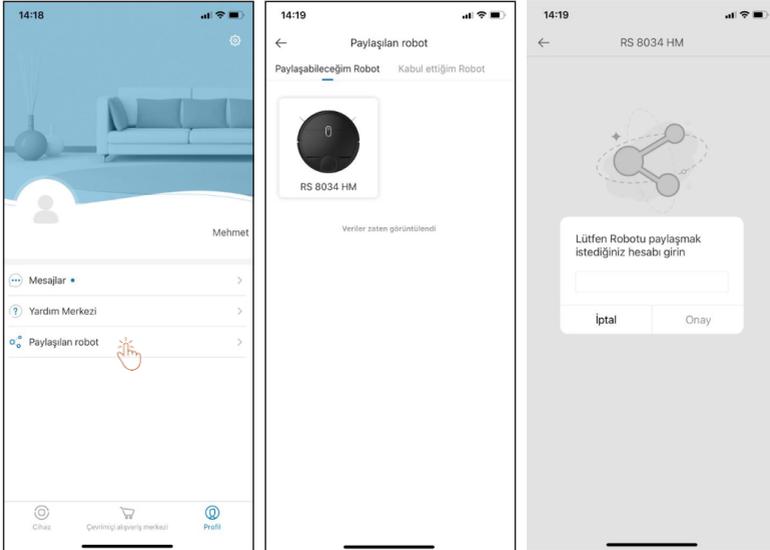
“In the **Messages** section, you can view notifications that the robot has started cleaning, and information and details if there is an error.



From the **“Help Centre”** section, you can access the detailed user guide, the screen where you can notify the customer service of a problem and the frequently asked questions screen.



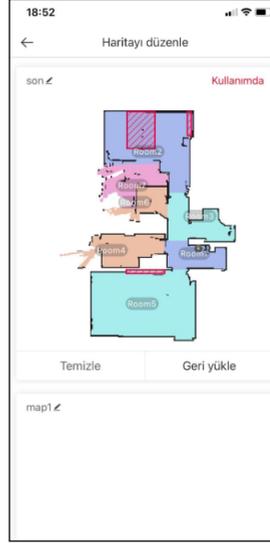
From the **“Shared Robots”** tab, you can share your robot with other people registered in the mobile application in the same house.





If mapping fails for any reason and the existing map on the home screen is deleted (internet connection failure, power failure or unplugged charging dock, the device tripping over an obstacle, using the device on a carpet with the mop attachment attached, the location of the charging station changing, the user manually intervening during sweeping and changing the position of the product, etc.), you can restore your saved map by following the edit and restore map steps from the map settings and continue using the device again. When restoring the map, your robot must be charging on the charging dock.

**Note:** The location of the charging dock must match the location on the registered map.



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