



Before using your Steam Iron please read this manual carefully and keep it for future reference.

Steam Iron User Manual

MODEL: DWSI 2217 C



Read This Manual

Inside you will find many helpful hints on how to use and maintain your Steam Iron properly. Just a little prevention care on your part can save you a great deal of time and money over the life of your Steam Iron.

Please read this user manual first!

Dear Customers,

Thank you for selecting a Defy product. We hope that you get the best results from your product which has been manufactured with high quality and state-of-the-art technology. Please read this entire user manual and all other accompanying documents carefully before using the product and keep it as a reference for future use. If you handover the product to someone else, include the user manual too. Follow all warnings and information in the user manual.

Meanings of the symbols

Following symbols are used in the various section of this manual:



Important information and useful hints about usage.



WARNING: Warnings for dangerous situations concerning the safety of life and property.



WARNING: Warning for hot surfaces.



This product has been produced in environmentally-friendly, state-of-the-art facilities.



It does not contain PCB,
Fabriqué en P.R.C.

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1 Important instructions for safety and environment

This section contains safety instructions that will help protect from risk of personal injury or property damage.

Failure to follow these instructions invalidates the granted warranty.

1.1 General safety

- This appliance complies with the international safety standards.
- This appliance may be used by children who are at the age of 8 or over and the people whose physical, perceptive or mental skills are impaired or who are inexperienced or not knowledgeable about the appliance as long as they are supervised or informed and made understood the safe use of the appliance and the encountered dangers. Children should not play with the appliance. Cleaning and user maintenance procedures should not be performed by children unless they are controlled by their elders.

1 Important instructions for safety and environment

- Do not leave the product unattended while it is plugged in.
- Unplug the product before filling the water reservoir with water.
- Operate and store the appliance on a stable surface.
- When the appliance is placed on its base plate, ensure that the surface beneath the plate is level.
- Do not use the appliance if the power cable or the appliance itself is damaged. Contact an authorised service.
- If the appliance is dropped or leaks water or has other failures, contact the authorised service. Do not use the appliance until it is repaired.
- When the appliance is not in use or left to cool down keep the appliance and power cable out of reach of children under 8 years old.
- The appliance is not suitable for using outdoors.
- Only use the original parts or parts recommended by the manufacturer.

1 Important instructions for safety and environment

- Do not attempt to dismantle the appliance.
- Your mains power supply should comply with the information supplied on the rating plate of the appliance.
- The mains supply of the appliance must be secured with a minimum 16 A fuse.
- Use the appliance with a grounded outlet only.
- Do not use the appliance with an extension cord.
- Do not pull the power cable when unplugging the appliance.
- Unplug the appliance before cleaning it.
- Do not wrap the cable around the appliance.
- Do not touch the appliance or its plug with wet or damp hands when the appliance is plugged in.
- The soleplate and its surrounding area can be extremely hot. Contacting hot surfaces may cause burns. Therefore while or just after using the appliance, pay attention not to touch the hot surfaces.

1 Important instructions for safety and environment

- Never use the appliance in or near to combustible or inflammable places and materials.
- If you keep the packaging materials, store them out of the reach of children.

1.2 Compliance with the WEEE Directive and disposal of waste products



This appliance does not include harmful and prohibited materials specified in the "Regulation for Supervision of the Waste Electric and Electronic Appliances" issued by the Ministry of Environment and Urban Planning. Complies with the WEEE Directive. This appliance has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Therefore, do not dispose the appliance with normal domestic waste at the end of its service life. Take it to a collection point for the recycling of electrical and electronic equipment. Ask the local authority in your area for these collection points. Help protect the environment and natural resources by recycling used appliances.

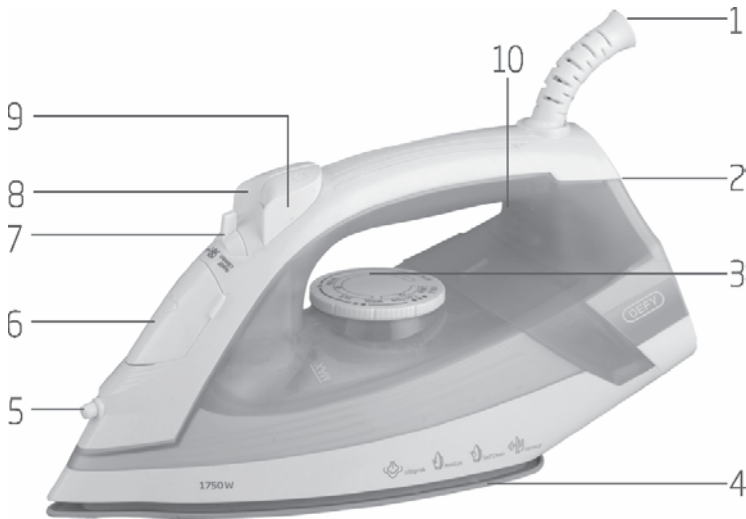
1.3 Package Information



The packaging used for the appliance is made of recyclable materials. Please ensure that the packaging materials are disposed of as per the applicable local rules in order to include the materials in recycling process for environment protection.

2 Your iron

2.1 Overview



1. Power cable
2. Iron base plate
3. Temperature adjustment knob
4. Soleplate
5. Water spray nozzle
6. Water refill lid
7. Lime removal (self clean) button
8. Shock steam button
9. Water spraying button
10. Thermostat indicator and Auto-Off light

2.2 Technical data

Voltage	: 220-240V~
	50-60 Hz
Power consumption	: 1460-1750 W
Insulation class	: I
Shock steam amount	: up to 100 g/min

The values which are declared in the markings affixed on your appliance or the other printed documents supplied with it represent the values which were obtained in the laboratories pursuant to the pertinent standards, These values may vary according to the usage of the appliance and ambient conditions.

3 Operation

3.1 Intended use

This appliance is intended only for household use and ironing; it is not suitable for professional use.

3.2 Initial use

Prior to initial use, fill twice (see 3.3) and vaporize to remove the manufacturing residues (see 3.6). Meanwhile, use shock steam button (8) frequently.



You can smell a mild odour or see white sediments coming out of the soleplate holes. After performing vaporizing process twice, such odours and sediments will disappear. Also water droplets may form within the water reservoir; this is normal.

3.3 Refilling the water reservoir

1. Unplug the appliance.
2. Fill the water cup provided with the appliance.
3. Open the water refill lid (6) and fill the appliance with water up to MAX level.
4. Close the water refill lid (6).



Your appliance is designed for use with tap water. If your tap water is excessively hard, we recommend you to use a mixture of tap water with potable water.

3.4 Setting the temperature

1. After the appliance is plugged in, set the temperature according to the type of your fabric by turning the temperature adjustment knob (3) in clockwise direction (see. 3.5).
 - Thermostat indicator light (10) will light up.

3 Operation

- When the appliance reaches the set temperature, thermostat indicator light (10) will turn off and the appliance is ready to use.

3.5 Temperature and steam settings table

When setting the temperature of the appliance, consider the following table.

Fabric Type	Temperature Setting	Steam Setting
Synthetic	•	Without steam
Silk	•	Without steam
Woolen	••	Without steam
Cotton	•••	With steam
Linen - Jean	Max	With steam



WARNING:
Before ironing first check the label of the garment.



If you don't know the fabric of your garment, first iron an invisible part of your garment and determine a correct ironing temperature for it.



In order to prevent the bright stains that may form on the synthetic fabrics such as silk, iron on the reverse side of the fabric. Do not use the water spraying feature in order to prevent the stain formation.

3.6 Steam ironing

- Fill the water reservoir (see. 3.3).
- Set the appropriate temperature with the temperature adjustment knob (3) (see 3.5).



WARNING: For ironing with steam, temperature adjustment knob should be at "•••" or "max" position.

3 Operation

3.7 Shock steam



WARNING: Set the temperature adjustment knob to a position where the steam symbol will be between the "☺" range.

1. Fill the water reservoir (see, 3,3),
2. Set the temperature adjustment knob (3) to steam range by turning it in the clockwise direction.
 - Thermostat indicator light (10) will light up,
3. When the appliance reaches the set temperature, thermostat indicator light (10) will turn off.
4. After the thermostat indicator light (10) turns off, you can iron the garments with the powerful steam by pressing the shock steam button (8).



WARNING: If this process is maintained for a prolonged time water may come through the soleplate (4) together with steam.



WARNING: In order to use the shock steam feature the thermostat indicator light (10) should be turned off.

3.8 Vertical steam

You can also use the shock steam in upright position (see, 3,7). You can apply steam to your curtains and your garments on the hanger with the steam you will get by pressing the shock steam button (8). Hold the appliance 15-30 cm away from the garment and curtains.



WARNING: During the ironing if the thermostat indicator light (10) turns on, before proceeding with the shock steam process wait for the light to turn off.



WARNING: Never direct this steam to people or pets.

3 Operation

3.9 Spraying water

1. Fill the water reservoir (see. 3.3),
2. Set the temperature (see. 3.5),
3. Press the water spraying button (9) to spray water.



You can easily remove creases using the water spraying feature.

3.10 Dry ironing

In order to make dry ironing, set the steam setting button (8) to the OFF "☒" position.



Having water in the appliance would be advantageous; you may use the water spraying button (9) when necessary.

4 Cleaning and maintenance

4.1 Cleaning



WARNING: When you are finished with ironing, unplug the appliance. You can drain the water in the reservoir by opening the refill lid (6) and tilting the iron to the front.

1. Unplug the appliance before cleaning.
2. Wait for the appliance to cool down completely.
3. Use a slightly damp cloth to clean the outer surface of the appliance. Then dry it thoroughly.
4. Wipe the sediments and residues on the soleplate (4) with a slightly damp cloth and soft, nonabrasive liquid cleaner as necessary.



WARNING: Do not use gasoline, solvent and abrasive cleaning agents or hard brush to clean the appliance.

4.2 Lime removal (Self-Clean)

Lime removal function cleans the lime particles accumulated in the steam generator reservoir of the appliance.

Use this function once in every 2 to 3 weeks. If the tap water is very hard (if lime particles fall down from the soleplate (4) of the appliance), use the lime removal function more frequently.

1. Unplug the appliance.
2. Refill the appliance with water (see, 3.3).
3. Plug in the appliance and set the temperature adjustment knob (3) to max. position by turning it in the clockwise direction.
4. When the thermostat indicator light (10) turns off, unplug the appliance.
5. Keep the appliance in a horizontal position over the sink and shake the appliance while pressing and holding the lime removal button (7). Continue until the water in the reservoir is depleted.

4 Cleaning and maintenance



It may take some time for the water to drip from the holes of the soleplate.

6. After the reservoir becomes fully empty, release the lime removal button (7).
7. If there is still sediment, repeat this process.
8. Following the lime removal process, let the appliance cool in upright position. After the appliance cools down, wipe off the soleplate (4) with a cloth.

4.3 Storage

If you do not intend to use the appliance for a long time, store it carefully.

- Before lifting the appliance unplug it and then let it cool completely.
- Empty the water reservoir.
- Keep the appliance and its accessories in their original packages.
- Store it in a cool, dry place.
- Always keep the appliance out of the reach of children.

4.4 Handling and transportation

- During handling and transportation, carry the appliance in its original packaging. The packaging of the appliance protects it against physical damages.
- Do not place heavy loads on the appliance or the packaging. The appliance may be damaged.
- Dropping the appliance will render it non-operational or cause permanent damage.

5 Troubleshooting

Although the appliance is plugged in, soleplate (4) does not heat up.

The appliance may be connected improperly. >>> *Check the plug and power cable (1) of the appliance.*

Temperature adjustment knob (3) may be at the Min. position. >>> *Turn the temperature adjustment knob in the clockwise direction up to the steam sign.*

The appliance does not generate steam.

The water reservoir may not have enough water. >>> *Fill the water reservoir with water up to Max level (see. 3.3).*

Steam setting button (8) may be at without-steam position. >>> *Switch the steam setting button to the steam position (see. 3.6).*

Shock Steam – Vertical Steam does not function.

These functions may have been used too frequently in a very short period of time. >>> *Keep ironing at a horizontal position and wait for a while before using the shock steam function again. >>> Soleplate (4) may not be hot enough. Turn the Temperature adjustment knob (3) in the clockwise direction up to the steam sign. Seat the appliance in a vertical position and wait for the soleplate to heat up.*

Water drops fall down onto the fabric during ironing.

You may not have securely closed the water refill lid (6). >>> *Close the water refill lid securely.*

You may be using the shock steam at temperature level • or ••. >>> *Increase the temperature level (see. 3.7).*

During ironing, sediments and residues fall down from the soleplate (4).

If the water you use for your appliance is too hard, such sediments may form. >>> *Use the self-clean function for once or a few times (see. 4.2). For the subsequent ironings fill the water reservoir of the appliance with a mixture of tap water and potable water.*

The appliance drops water after it cools down or stored.

You may have left the appliance on a horizontal position while there is water in its reservoir. >>> *Empty the water reservoir.*

Stains at the soleplate (4).

Wet garments might have been ironed and the soleplate (4) has had lime stains. >>> *After the appliance cools enough, wipe the soleplate with a microfiber knitted or cotton cloth soaked in vinegar.*

Branches

If you have followed the instructions and still have a problem, contact the customer care line on 086 100 3339. They will be able to advise you on any aspect of the appliance.

South African Branches:

BLOEMFONTEIN

Unit Number 5
Monument Business Park
50 Monument Road
Oranjesig, Bloemfontein
Bloemfontein.Service@defy.co.za

CAPE TOWN

5A Marconi Rd. Montague Gardens, 7441
CapeTown.Service@defy.co.za

DURBAN

135 Teakwood Road, Jacobs,
Durban, 4052
Durban.Service@defy.co.za

EAST LONDON

Robbie de Lange Road, Wilsonia,
East London, 5201
EastLondon.Service@defy.co.za

GAUTENG, MIDRAND

127 15th Road, Cnr Pharmaceutical & 15th Rd,
Midrand, Gauteng
Gauteng.Service@defy.co.za

POLOKWANE

87 Nelson Mandela Drive, Superbia 0699
Polokwane.Service@defy.co.za

PORT ELIZABETH

112 Patterson Road, North End, Port Elizabeth
6001
PortElizabeth.Service@defy.co.za

Sub-Saharan Africa Branches:

ZAMBIA: SOUTHGATE INVESTMENTS LTD

Plot 1606, Sheki Sheki Road
P.O. Box 33681
Lusaka, 10101, Zambia
Tel: +260 0211 242332/3
Fax: +260 0211 242933
sgiservicecentre@microlink.zm

NAMIBIA: ATLANTIC DISTRIBUTORS (PTY) LTD

10 Tienie Louw Street, Northern Industrial Area
P.O. Box 21158, Windhoek, Namibia
Tel: (061) 216162
Fax: (061) 216134
atlantic@mweb.com.na

ZIMBABWE: TRADECOMAFRICA

Trade Com Africa, 183 Loreley Crescent
Msasa, Harare, Zimbabwe
Tel: +263 4 486165/6
Cell: +263 772 469010
Cell: +263 772 469011

BOTSWANA: RAY MORGAN AGENCIES

RMA Service Centre, Plot 48, East Gate
Gaborone International Commerce Park
Kgale View, Gaborone
Botswana
Tel: +267 390 3996 / 390 3912
Fax: +267 318 7376
Cell: +267 7134 6539
service@rma.co.bw; raja@rma.co.bw

SWAZILAND: LYNDS DISTRIBUTORS

P.O Box 716, Mbabane, Swaziland, H100
Tel: (00268) 2515 4310/8
Fax: (00268) 2518 4318

MOZAMBIQUE: COOL WORLD. LDA

Rua da Resistencia No. 97B R/C
Cell: +258 84 44 61 234
coolworldlda@hotmail.com
Nosso Show Room
Av: da Industrias, Parcela No.735 * 735A
Machava, Maputo

Warranty

This certificate is issued by DEFY APPLIANCES (PTY) LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of TWO YEARS from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

1. Carry-in service. Small appliances are repaired in our service centres and are not collected from the customers home. Faulty units must be delivered to the purchasing dealer or to the nearest Company Service Centre for warranty repairs.
2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subsection to commercial use shall release the Company from its obligations.
3. This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
4. The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance. The Company shall not be responsible for damages caused by insect and/or animal infestation.
5. The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
6. **For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact the customer care line. Please refer to the previous page for respective South African branches and Sub-Saharan Africa branches.**
7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
8. This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

**KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF
PURCHASE FOR WARRANTY PURPOSES.**



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Dr. Ziauddin Ahmed Road, Karachi.**

Ph: (021) 35652450-9

E-mail: customer.service@dawlance.com.pk

Website: www.dawlance.com.pk

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