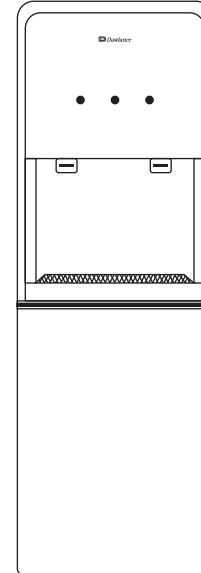




Before using your water dispenser, please read this manual carefully and keep it for future reference.

## Water Dispenser **USER MANUAL**

MODEL: WD 1060 WHITE W/O REF



### **Read This Manual**

Inside you will find many helpful hints on how to use and maintain your water dispenser properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your water dispenser. You'll find many answers to common problems in the chart of troubleshooting tips. If you review the chart of troubleshooting tips first, you may not need to call for service.

## DIRECTORY

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The packaging material used is recyclable; we recommend that you separate plastic, paper and cardboard and give them to recycling companies. To help preserve the environment, the refrigerant used in this product is R134a (Hydrofluorocarbon-HFC), which does not affect the ozone layer and has little impact on the greenhouse effect. According to WEEE (Waste of Electrical and Electronic Equipment) guidelines, waste from electrical and electronic devices should be collected separately. If you need to dispose of this appliance in the future, do NOT throw it away with the rest of your domestic garbage. Instead, please take the appliance to the nearest WEEE collection point, where available.



## A. SAFETY INSTRUCTION

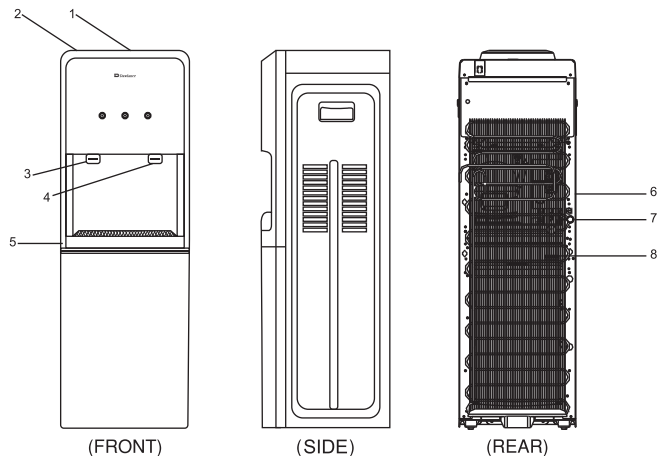
1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.
4. The appliance must not be cleaned by a water jet.
5. The appliance is suitable for indoor use only.
6. WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
7. WARNING: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
8. The appliance must not be immersed.

## B. FUNCTION INTRODUCTION

1. This series model can satisfy the need of tea & coffee and making drinks. It must be used indoor only.
2. With adoption of distinctive thermal isolation technology, this machine can minimize thermal exchange between hot & cold water.
3. WARNING: Do not damage the refrigerant circuit.
4. Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

## C. PARTS NAMES

### WD 1060 WHITE W/O REF



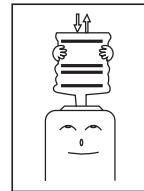
| S.No. | PARTS NAMES       | S.No. | PARTS NAMES         |
|-------|-------------------|-------|---------------------|
| 1     | Bottle supporter  | 7     | Outlet of hot water |
| 2     | Top cover         | 8     | Condenser           |
| 3     | Tap of cold water |       |                     |
| 4     | Tap of hot water  |       |                     |
| 5     | Water collector   |       |                     |
| 6     | Power supply cord |       |                     |

#### NOTE:

This machine is suitable for bottle of 3 or 5 gallons. Don't use unhealthy hard water. This machine should work under environment of temperature from 10°C-43°C, relative humidity not higher than 90%.

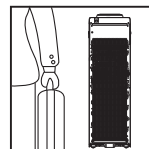
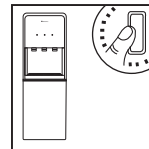
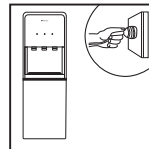
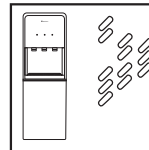
## D. OPERATION INSTRUCTION

1. Tear the label from the bottle.
2. Vertically insert the bottle into the bottle supporter on top of the machine. Don't plug the power cord or push the heating switch until water runs out from the tap of hot water.
3. Insert the plug to socket, then turn on the switch. Indicators light up accordingly once the machine works.
4. Vertically pull out the bottle by two hands when the bottle is empty, then replace it with another bottle of water.
5. This appliance should work under environment of temperature from 10°C~43°C.
6. This appliance is not suitable for installation in an area where a water jet could be used.



## E. CAUTION

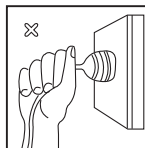
1. Keep this machine in a dry place and avoid direct sunshine. Rear of the machine should be no more than 75mm from the wall. Never put the machine on paper or foam, which may cause unstable condition. Never put anything flammable beside this machine.
2. To avoid damage to the machine, don't plug the power cord or push the red switch until water runs out from the tap of hot water.
3. In case hot water is not needed for a long time, turn off the switch accordingly to save power.
4. In case not to use this machine for a long time, turn off the switch, then pull the plug out from socket and drain the remaining water through draining outlet.



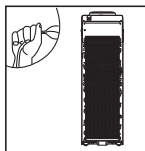
5. Never use organic liquid to clean the machine. Strictly prohibit using water to splash it.



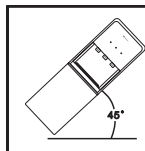
6. Never turn the machine on/off by plugging in/out from the socket. Also never increase the length of the power supply cord to avoid fire.



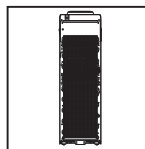
7. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.



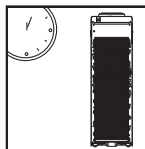
8. Never turn the machine upside-down or lean it more than 45°.



9. When the machine is under the ice point and blocked by ice, the cooling switch must be closed for 4 hours before turning it on again to continue its operation.



10. This machine should not be turned on until 3 minutes later after turning off the power switch.



## F. TROUBLESHOOTING

Please check the followings before having the machine repaired:

| PROBLEMS                       | POSSIBLE CAUSES                                                              | ELIMINATION                                                                                                                      |
|--------------------------------|------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|
| No hot or cold water           | 1. Over consumption of hot or cold water in short time<br>2. No power supply | 1. Just wait a moment, then hot/cold water is available again.<br>2. Connect plug to socket, turn on heating and cooling switch. |
| No water running out from taps | 1. Empty bottle<br>2. Inlet of bottle supporter blocked by bottle seal       | 1. Replace it with another one.<br>2. Clean out wasted paper & bottle seal, install bottle again.                                |
| Leakage from bottle supporter  | Broken bottle                                                                | Replace it with a new bottle.                                                                                                    |
| Noisy operation                | Not placid installation                                                      | Place the machine on placid & solid surface.                                                                                     |

## G. CLEANING

To avoid accident, cut off the power supply before operation according to the following instructions:

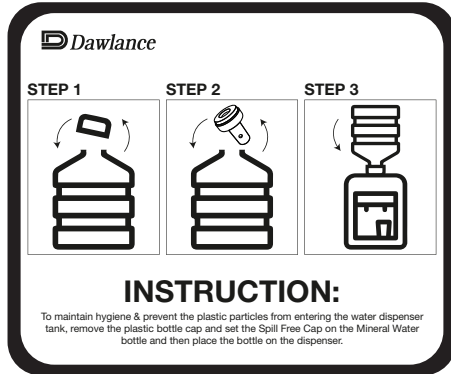
- The machine had been disinfected before departed from factory. Clean the dispenser prior to installing a full bottle of water for the first time.
- Cleaning and draining instruction:**
  - Before cleaning, make sure the power switch in the *O(off)* position and unplug the water dispenser.
  - Vertically insert the bottle into the supporter on top of the machine.
  - Open the tap and let about 1 liter water flows into a container.
  - Remove the water bottle from the dispenser.
  - Place a large bucket beneath the drain outlet. Remove the drain cover and allow water to drain.
  - After draining, replace the drain cover and you can use the machine.  
**Attention:** The dispenser heats water to a temperature of approximately 85°C. It can cause severe burns. Please operate it carefully.
- Sanitizing**  
The machine should be disinfected with the disinfectant separately bought from drugstore or marketplace according to the instruction manual of the disinfectant and then clean it with water (see **cleaning and draining instruction**). Generally this should be done every three months.

#### 4. To Remove Mineral Deposits:

Mix 4 liters water with 200g citric acid crystals, inject into the machine and make sure the water can flow out of the hot water tap. Switch on the power and heat it about 10 minutes, 30 minutes later, drain off the liquor and clean it with water for two or three times. Generally this should be done every six months.

Never disassemble this machine by yourself to avoid danger from damaging the machine.

### H. SPILL FREE CAP INSTALLATION INSTRUCTION



**Dawlance**

دستیج ترین سروس سینٹر نیٹ ورک ملک بھر میں 200 سے زائد مراکز کیساتھ



ڈاؤلینس ریلائبل سروس تمام گھریلو مصنوعات کے لئے

سروسز آپ کی دہلیز پر 24 گھنٹے کے اندر

کال سینٹر کی سہولت پورا ہفتہ 24 گھنٹے

**UAN # 021-111-11-7359 (RELY)**

Head Office: Dawlance Center 7/4, Civil Lines-9

Dr. Ziauddin Ahmed Road, Karachi.

Ph: (021) 35652450-9

E-mail: [customer.service@dawlance.com.pk](mailto:customer.service@dawlance.com.pk)

Website: [www.dawlance.com.pk](http://www.dawlance.com.pk)

ڈاؤلینس ریلائبل ہے!

ڈاؤ لینس پر بھروسے اور اعتماد کا شکریہ ماڈل نمبر: \_\_\_\_\_ سیریل نمبر: \_\_\_\_\_

اؤڈائٹس (پرائیویٹ) لمیٹڈ کی جانب سے یہ آپ کی ذاتی وائرٹی ہے۔ اس کا اطلاق آپ پر اصل خریداری کی حیثیت سے ہوتا ہے۔ بشرطیکہ ہمارے کسی مقرر کردہ ڈیلر سے خریدا گیا ہو، کیے دوسرے کے نام منتقل نہیں ہو سکتی۔

۱۔ تین سال کی کپیرسروارٹی: ڈائریکٹس واٹر و سپلینر کا کپیرسروارٹر میں لیا کارگری کے نقص کی وجہ سے تارخ خرید سے تین سال کے عرصے میں خراب ہوتا ہے تو ناقص کپیرسروارٹر یا کارآمد کپیرسروارٹر ایک بار منت تبدیل کر دیا جائے گا۔ جب کے گیس، فاضل پڑھ جات، مزدوری، گھر پر ڈٹ کرنے اور نقل و حمل کے اخراجات، بزم خریدار ہوں گے۔

۲۔ ایک سال پارس وارنٹی، ڈاؤنلینس وارڈ اسپینسکاکوئی چڑھا اگر میریل یا کارگری کے نقص کی وجہ سے خریداری کی تاریخ سے ایک سال کے عرصے میں ناقص ثابت ہو جائے تو بلا معاوضہ ورنسٹی یا تبدیلی نئے یا قابل استعمال چڑے سے کر دی جائے گی۔

وارنٹی کے قواعد و ضوابط:

وارنٹی کا اطلاق درج ذیل صورت میں ہوگا:

- (i) داری کی کار عمل پیرا ہو کر پھر ادا ہے اور اس پر خیر داری کے وقت ذبح کی ضرورت نہیں ہے۔ جملہ بغیر بخر ہے۔ جوئے داری کا راز لکھائی میں تہہ بیانی کا مونا یا گیا باور اود بارہ لکھنے کو کوشش کی گئی ہو جس پر داری کا اطلاع دیا ہوگا۔
- (ii) وارڈ سپینسر ڈاؤنٹس سرس سینٹر یا منظر رشہ دور شاپ کے ٹیکسٹین کے علاوہ دیگر مختلف شخص سے مرمت کروائی گئی ہو۔
- (iii) وارڈ سپینسر ڈاؤنٹس جیل جین کا چلگ تبیل میں نہیں کیا گیا ہے اور چلگ تبیل طور پر اترتے ہوئے سٹاک میں استعمال کیا گیا ہو۔
- (iv) جلی کی اسٹیشنریٹل وارنگ باقائدہ اترتے کے ساتھ جی کی ہو، وارڈ سپینسر کے ساتھ وارڈج اسٹیشنل یا استعمال کیا گیا ہو۔
- داری کا اطلاع درج ذیل صورت میں نہیں ہوگا:
- (v) بٹلی کے درجہ معلوم لوڈ، شمار، سرکٹ، دو لچ کی کٹی ہوئی یا تھیں وارنگ ہے جوئے والی خیریاں۔
- (vi) ایلا وارڈ سپینسر میں کسی بھی قسم کی تہہ بیانی یا غیر جی کی یا مادیات کے چھکا ہوئی ہے یا اطلاع دینے سے استعمال کی گئی ہے یا سر میں تہہ بیان کر دیا گیا ہے یا اس کے خلاف دیے گئے ہوں۔
- (vii) کسی بھی انسکٹ (insect) کے نقصان پہنچنے کی وجہ سے خیریاں یا چوبوں کے کٹنے سے پیدا ہوئے والی خیریاں۔

## قانونی ذمہ داری:

- ۳۔ ادارتی اور پروڈکٹ پر پاکستانی قانون لاگو ہوگا۔  
۴۔ ادارتی اور پروڈکٹ کے حوالے سے کسی بھی چیز پر پتہ چلے گا صرف کارپوریٹ عدالتوں میں ہی منطقی جائزگی۔  
۵۔ ادارتی پروڈکٹ کو استعمال کرنے سے کسی بھی قسم کا نقصان یا ضائع ہونے پر یقینی لاگاتیں درمیان ہوگی۔  
۶۔ ادارتی پروڈکٹ کی انشورنس یا اس کے استعمال کی وجہ سے کسی بھی قسم کا نقصان یا ضائع ہونے پر یقینی ذمہ داریاں ہوگی۔

پیش: \_\_\_\_\_ ماکہ کا نام: \_\_\_\_\_ ماڈل نمبر: \_\_\_\_\_ سیریل نمبر: \_\_\_\_\_  
 ایڈوارڈ شوہر کا نام: \_\_\_\_\_ پتہ: \_\_\_\_\_ موبائل نمبر: \_\_\_\_\_  
 رہائش گاہ کی فون نمبر: \_\_\_\_\_ دفتر کا فون: \_\_\_\_\_ ای میل ایڈریس: \_\_\_\_\_

ڈیلر کے استعمال کے لئے

ڈیلر کی مہر

شکایت کی صورت میں فون نمبر: 021-111-11-7359 یا ای میل [customer.service@dawlance.com.pk](mailto:customer.service@dawlance.com.pk) پر رابطہ کریں۔ [www.dawlance.com.pk](http://www.dawlance.com.pk) [dawlancepakistan](https://www.facebook.com/dawlancepakistan)

## THANK YOU FOR TRUSTING DAWLANCE

This is your personal warranty from **DAWLANCE (PVT.) LTD.** It applies to you as the original purchaser. Provided, it is purchased from an authorized dealer and nor is it transferable.

**1. 3 YEARS COMPRESSOR WARRANTY:**

If the compressor of the Water Dispenser becomes inoperative as a result of defects in material or workmanship within 3 years of purchase, it will be replaced free of charge by a new or functionally operative compressor, only once.

The cost of gas, parts, labour, home attending and transportation charges will be borne by the customer.

## 2. ONE YEAR PARTS WARRANTY:

Any part of Dawlance Water Dispenser, which proves to be defective in terms of material or workmanship within one year of purchase, will be repaired or replaced with a new or functionally operative part free of charge.

**WARRANTY TERMS & CONDITIONS:**

The warranty will be valid provided:

- i) The warranty card has been properly filled and bears the dealer's seal at the time of purchase. Unfilled or partially filled warranty cards and those with cutting and rewriting will not be entertained.
  - ii) The Water Dispenser has not been repaired by any person other than a DAWLANCE CUSTOMER SERVICE CENTRE or AUTHORIZED CONTRACT WORKSHOP technician.
  - iii) The Water Dispenser has been used with the original 3 pin plug connected to a properly earthed socket.
  - iv) The electric wiring has been provided with proper earth, a voltage stabilizer is used with Water Dispenser.
- The warranty will not be valid provided:**
- v) Where defects have resulted from abnormal electrical load, short-circuiting, low or high voltage and poor wiring.
  - vi) Where the Water Dispenser has been tampered with or altered in any way, or has been subject to misuse, negligence or accident, or has its serial number altered, disfigured or removed.
  - vii) Damage is caused due to insect bites or Rodents (Mouse, Rat etc.).

**LEGAL LIABILITY:**

3. This warranty and the use of this product will be governed by Pakistani law.
4. Any proceedings arising out of or in connection with this warranty or the use of the product may only be brought in a court of competent jurisdiction in Karachi.
5. The company shall not be responsible for any loss or damage occurred to the property arising out of the use/operation of the product.
6. The company shall not be responsible for any loss or damage arising out of the use/operation or due to installation of the product.

DEALER  
COPY

\_\_\_\_\_: ۋېب:      \_\_\_\_\_: خريد اړاگان نام:      \_\_\_\_\_: ماډل نمبر:

\_\_\_\_\_: خريد اړاگان پته:      \_\_\_\_\_: خريد اړاگان کاتېګوري:      \_\_\_\_\_: خريد اړاگان اي ميل: